



Responding to the Changing Needs of Families

Anglicare Victoria
Annual Report 2003/04



Our children are our future...

Each day Anglicare Victoria supports thousands of disadvantaged children
Parental neglect, mental illness, disability, abuse, abandonment, poverty
Every child has a right to a safe and secure home
And to be surrounded by love

In partnership with those who share our commitment
We are making a difference
During 2003-04 we provided care to over 5,500 children
2,000 young people, 7,000 families

There is a story behind each and every statistic
Perhaps a story of despair, suffering, burden, longing
Together, we can change the outcome
We can offer a way forward
We can give these children hope

Protecting and enhancing the rights, potential and unique gifts of each child
Providing the opportunity for a future without limitations
24 hours per day, 7 days per week
Every contribution matters, every step is a step forward
To enable children to feel the way that every child should
To feel safe, secure, loved and cherished



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A message from melbourne's archbishop



The release of Anglicare Victoria's 2003-04 Annual Report coincides with the launch of the organisation's new corporate identity.

Anglicare Victoria has achieved a great deal over the past seven years, when the merging of the Mission to the Streets and Lanes, The Mission of St James and St John and St John's Homes for Boys and Girls, saw the creation of one of the State's largest providers of welfare services for disadvantaged and vulnerable children, young people and families.

In keeping with the changing face of families and the expectations of the broader community, Anglicare Victoria has adopted a new corporate identity that focuses on the future direction of Anglicare Victoria as it implements its current strategic plan.

While affirming the name Anglicare Victoria, the new logo embodies what supporters, staff and clients involved in an extensive consultation process described as the ethos of the organisation. The subsequent design process has lead to the creation of an emblem representing the connection between adult and child and symbolising Anglicare Victoria's primary mission of reaching out to those most in need. The emblem also illustrates the complete care that is provided by Anglicare Victoria - beyond the immediate needs of individuals to support which offers hope for lasting change.

A new Positioning Statement - Supporting Families, Building Communities - reflects the integral role that assisting disadvantaged families plays in strengthening the communities in which we live.

With the help of your prayers and support, Anglicare Victoria will continue to reach out to all members of the community in need, regardless of their circumstances, and alleviate suffering and hardship, just as Christ has called us all to do.

I commend to you Anglicare Victoria's new corporate identity and the 2003/04 Annual Report.

A handwritten signature in blue ink, which appears to read "Peter Watson".

The Most Reverend Peter Watson

year in review

From 1 July 2003 - 30 June 2004, Anglicare provided assistance to:

■ 5580 children ■ 2025 young people ■ 7200 families

Children

- Anglicare Victoria co-ordinated 3,073 foster care placements during the year
- 263 children were placed in foster care for the first time in 2003/04
- Foster care was provided through the support of 555 foster care givers

Young People

- 1280 young people were assisted through education and training, mediation, supported accommodation and youth counselling during the year
- 157 young people were supported in Anglicare's residential care and community placement programs

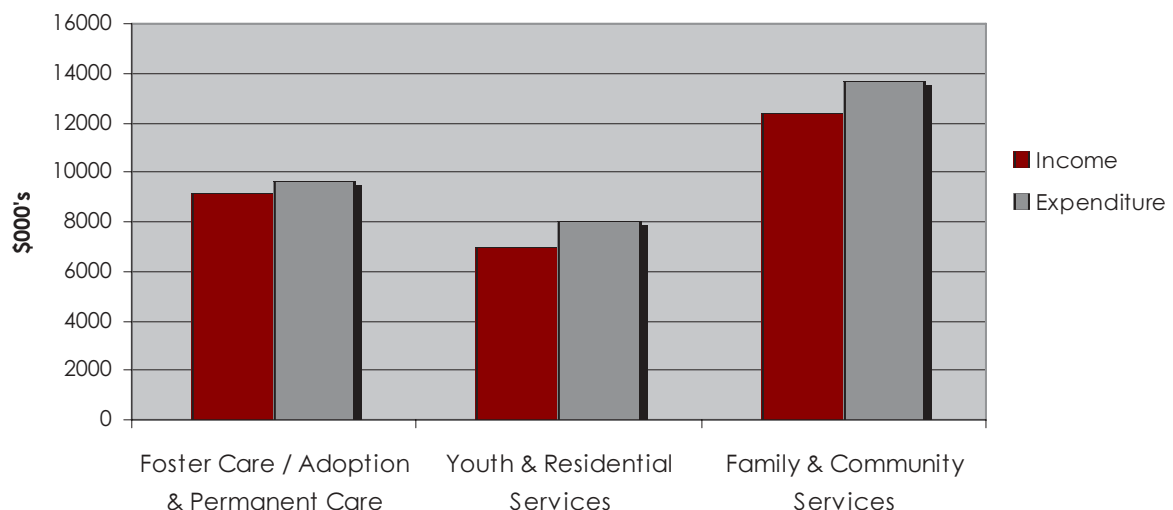
Families

- 3590 families received support through family services programs throughout the year
- Programs specifically targetted at alcohol and drug issues assisted 420 people
- 460 women and men took part in Anglicare's family violence programs

Community

- Emergency Relief, including food and material aid and crisis accommodation, was provided to 8,236 people during the year.
- 4,871 Victorians received support through Anglicare's financial counselling network during the year.

**Income and Expenditure
for the year ended 30 June 2004**





chairman's report

Anglicare Victoria's positioning statement, Supporting Families, Building Communities, is at the heart of the work of our staff and volunteers across the organisation.

We provide a diverse and integral range of programs, including out of home care for children and

young people, family counselling, disability support, alcohol and drug counselling, crisis accommodation, parent education, outreach, and initiatives to combat family violence. In addition, the Anglican Criminal Justice Ministry provides the Anglican Justice Service to Victoria's 13 prisons. Together, they weave a tapestry of service delivery across metropolitan Melbourne, Gippsland and, in the future, north east Victoria.

The past 12 months has seen the commencement of a range of community development initiatives in the areas of child protection, parish partnerships and outreach to young people.

Anglicare Victoria is also partnering with the Victorian government and other community agencies in the new Innovations program to assist the growing numbers of families needing community support. The emphasis of these programs is on early intervention to enhance the well-being of children and families in order to keep children out of the child protection system.

A key element of Anglicare Victoria's strategic plan is the development of stronger connections with Anglican parishes. I am pleased to report that partnerships have commenced during the year in Cranbourne, Footscray and Craigieburn. In addition, a number of Gippsland parishes have received support to begin local program initiatives, which has been made possible by the financial support of the Bishop of Gippsland.

The appointment of a Community Development Worker in the Diocese of Wangaratta in November 2003 also heralded a new relationship for Anglicare Victoria.

The work of the Lazarus Centre, a partnership between St. Peter's Eastern Hill, St. Paul's Cathedral, The Order of St. Lazarus and Anglicare Victoria, continues to provide vital assistance to homeless people in the City of Melbourne through the financial support of various trusts and foundations.

Volunteers are a key aspect of our work. The commitment of our foster parents and those caring for adolescents is outstanding and I would particularly like to express the Board's appreciation for all they give to the children and young people they care for on a regular basis. Volunteers help in numerous ways including; fundraising, distributing emergency relief, assisting with special events and administrative support.

The direction and management of Anglicare Victoria is a challenging task. The Board is dedicated to ensuring the services provided to those most in need are of the highest standard. A review of Anglicare Victoria's goals and directions is held annually.

Further, the Board has requested a mid term review of the strategic directions of Anglicare Victoria at this time and will consider this report as part of its own goal setting for the coming year.

The Finance and Audit Committees continue to monitor the financial affairs of Anglicare Victoria while the Social Policy and Research Committees oversee professional practice, new programs and review existing services.

During the year a number of properties excess to Anglicare Victoria's needs were sold. This included the sale of the Discovery Centre at Newhaven. It is the Board's policy to capitalise funds from sales and to use income earned on developing new initiatives. The sale of the Discovery Centre will help fund a new recreation and parish development program in Gippsland.

The Board continues to face the challenge of meeting the cost of Government programs that are not fully resourced. The development of innovative services would not be possible without the financial support of many donors and friends of Anglicare Victoria. In the last financial year, Anglicare Victoria contributed \$5.2 million from its own resources to ensure that we were able to adequately assist those who turn to us for support each year. Over the past six years, \$31.1 million has been contributed to our welfare programs. This represents a significant contribution to the lives of many children and families.

The year ahead confronts us with the challenge of providing new office accommodation for services in Melbourne's outer east and Gippsland. Both will require a significant capital outlay as it is unlikely government funds will be available. In addition, the future of our work in the western suburbs will require additional resources. These remain high priorities along with expanding services across Anglicare Victoria to adequately provide for the growing demand for our welfare programs.

I would also like to take this opportunity on behalf of the Board to thank Dr Ray Cleary for his continued leadership and dedication over the past year and all our staff for their contribution to improving the lives of those who turn to us for assistance.

It is a privilege to be part of the work of Anglicare Victoria. Thank you to everyone who has shared our commitment to assisting the most vulnerable members of our community by supporting our work over the past year.

I commend the Annual Report to you for your information, reflection and prayers.



Dr Graeme Blackman
Chairman



chief executive officer's report

Anglicare Victoria's annual Winter Appeal was launched on June 1st - the first day of winter. The low temperature reminded all those who attended how cold winter can be and the plight of many families, young people and children as they face the challenges of the cold months ahead.

Reflecting on both the weather and the families in need in the community, I struggled to understand how this nation, with its abundant wealth, a strong social democracy and a tradition of compassion and hospitality could allow, and perhaps sanction, the growing gap between those on low incomes and those rich in resources. This is not to suggest that Victorians are not generous people. They have demonstrated their generosity over many years and there is no doubt this will continue.

This generosity, however, will not be sufficient in itself. There is an urgent need for a concerted effort by business, community and government to address disadvantage, raise levels of income to ensure real choice for families and individuals, and to maintain vital infrastructure such as housing, health, transport and education as a basic human right for all Victorians.

Protecting children and supporting families has been high on the agenda of the Victorian Government. During the past 12 months, new

programs to support families in need have been funded across the State and will continue to be rolled out in the months ahead. These programs recognise the role of families as the primary nurturing and caring unit in our society, and that governments, along with community agencies such as Anglicare Victoria, have a shared responsibility for their well-being. The Victorian Government is to be commended for their initiatives in addressing the needs of children and families.

Dispelling of the myth that family breakdown and child abuse and neglect are simply the result of an individual's personal failure, is a welcome recognition. There are many factors that impact on healthy family functioning, including access to employment, a sustainable level of income, safe and secure housing, health and education.

The Senate Inquiry into Poverty, released in 2004, identified many of these causes. Anglicare Victoria continues to advocate on behalf of the needs of low-income families who are unable to access the services and supports they need. Over the past year we have worked with over 7000 families, including 2000 young people and 5500 children. Services include programs to combat domestic violence, family and financial counselling, out of home care services, as well as emergency relief. Anglicare Victoria continues to develop a range of services in Gippsland and has initiated a new partnership in the Hume Region with the Diocese of Wangaratta.

During the forthcoming year, a review of our Strategic Plan will be undertaken as we prepare for a new planning process in the latter part of 2005. Our future direction will be built upon developing partnerships and connections with Anglican Parishes in providing local early intervention and prevention programs such as 'breakfast and homework clubs'. In addition, the expansion of services to address children's well-being will be provided through the Innovations initiatives in Gippsland, the Mornington Peninsula and the Northern Region.

Anglicare Victoria's new corporate identity, developed in consultation with staff and supporters, depicts the future direction of Anglicare Victoria and the changing nature of families within the community.

The snapshot of the once traditional family unit included two parents, two or three children, and the extension of grandparents, aunts and uncles. But to the child growing up in Australia in the new millennium, that picture is now greatly altered. It is this experience of family life that children today understand increasingly as the norm and are likely to take with them into their own adult lives.

The changing nature of family life can be seen in the number of one-parent families with children aged 0-14 years, which have increased by 54% during the 1990's, to reach 453,600 in the year 2000.

A family without borders has replaced the traditional family unit, with once-traditional members replaced by close friends, defacto partners, second cousins, and even work colleagues.

Anglicare Victoria will continue to respond to families in their individual situations and seek and develop systems of support.

As one of Victoria's leading welfare providers, Anglicare Victoria understands the issues facing people whose only support often comes from a network of care providers, counselling staff and volunteers.

The increasing economic and social costs of living, changing work patterns and gender roles are placing many stresses on the family unit. This means that many families are struggling to survive let alone live to the fullest.

Our 42 centres across the State deal daily with the gamut of often complex problems faced by many families. They demonstrate the fragility of all forms of families and the need for wide community support.

Building stronger families and communities remains our committed mission, working in partnership with governments and the community. The past year has been a challenge, as will the coming one.

I commend the reports of the various activities described in the following pages. They demonstrate compassion, professionalism, and a commitment to both service and advocacy. Together with the ongoing support of the community and our partnership with government, we will continue to make a difference to the lives of many Victorians. The challenge will be to enrich the lives of children at risk and with their families and carers ensure their potential will be reached.



Dr Ray Cleary
Chief Executive Officer



poverty

Poverty and financial hardship is the experience of many of the people who receive support through Anglicare Victoria.

Anglicare Victoria's Financial Hardship Survey 2004 revealed the significant extent of financial hardship experienced by low income earners.

Seventy-two percent of people surveyed pay more than 50 percent of their weekly income on food and housing and 26 percent pay more than 70 percent. One of the most significant expenses placing a strain on families was the escalating cost of basic foods such as meat and fresh fruit. Forty percent of respondents reduced the amount of fresh produce they consumed during the year due to increased costs.

Seventy-four percent of people surveyed reported not having been on a holiday for over 5 years and 70 percent could not afford for their children to participate in out of school activities such as sport or music lessons.

Anglicare Victoria targets poverty and financial hardship through a range of programs aimed at providing immediate relief and long-term assistance for people on low incomes.

Emergency Relief programs provide food parcels, assistance with the payment of household accounts, no interest loan schemes and crisis accommodation.

As one of the State's largest financial counselling networks, Anglicare Victoria provides information on government assistance, the resolution of credit and debt issues, budget planning and referral through our Financial Counselling program.

Emergency Relief

Financial Counselling

Food and Material Aid

Income Support

Homeless Support

No Interest loans

Consumer and Tenancy Support

Youth Education and Training

Criminal Justice Ministry

3.6 million Australians live on a household income of less than \$400 per week

Angela and her husband Mark have three children, aged eight months, four years and six years.

They first came to Anglicare Victoria for emergency food aid several months after Mark had lost his job at a local factory when it closed down and moved its production overseas.

At the time, the family had spent the last of their money on paying the monthly rent and had no more food left in the house. Emergency food relief was able to see them through.

Even while Mark was working the family struggled to survive on a low income. Their eldest child had a medical condition that required monthly trips to Melbourne. Covering the petrol costs for the four hour return journey often left the family struggling as nearly all of Mark's wage was used each week to cover the families basic living costs, such as rent and food.

The family began financial counselling that assisted them with accessing the government family payments and concessions they were entitled to as low-income earners.

Angela and Mark have been placed on the waiting list for public housing, which will reduce the rent they currently pay in the private rental market.

Staff also helped the couple to work out a family budget that included paying utility bills in installments and organising a payment plan with the local school for fees and excursions for the children.

After several months applying for various positions, Mark was able to secure casual employment at another factory. Work is sporadic, however, and often Mark will go several weeks without being called to work.

Mark has now enrolled in a computing course at a local community college to increase his skills and help him find full time permanent employment.



abuse and neglect

A large number of children and young people in out of home care with Anglicare Victoria have backgrounds characterised by abuse and neglect.

Cases of emotional, sexual and physical abuse as reported through the Department of Human Services have risen each year for the past 10 years.

Latest figures show that emotional abuse is the most common form of abuse experienced by children (34 percent) followed by physical abuse (28 per cent), neglect (28 percent) and sexual abuse (10 per cent).

Anglicare Victoria provides an extensive range of support services for those who have experienced abuse, including foster care, residential care, counselling and crisis accommodation.

As the State's largest provider of foster care, Anglicare Victoria co-ordinated 3073 placements for children and young people during the year with the support of 555 foster caregivers.

Staff and caregivers report that the past few years have seen children coming into care exhibiting more pronounced behavioural and psychiatric problems requiring them to stay in care for longer periods of time.

Foster Care

Adolescent Community Placement

Homeless Youth Health Service

Parent Education

Children and Sibling Groups

Permanent Care and Adoption

Youth Crisis Accommodation

Youth Sexual Assault Counselling

For the year 2003/04 there were 40,416 substantiated cases of abuse and neglect of children in Australia

Robbie has been in foster care through Anglicare Victoria for the past three years.

He first came to the attention of the Department of Human Services (DHS) when he was two years old, over concerns about physical and emotional abuse by his mother.

Robbie's mother Jackie has a history of poor mental health and drug and alcohol addiction. Jackie's own background was also characterised by abuse and neglect.

Jackie decided she no longer wanted any contact with her son.

Initially Robbie was placed in foster care with other children but clearly strived for some individual attention. In most situations, he was extremely timid. Robbie was initially wary with everyone he met and it would take quite some time and attention to get him to respond. He also often spoke about wanting a 'mum and dad'.

After 18 months in foster care, arrangements were made for Robbie to be placed with a permanent family.

Anglicare Victoria's foster care and permanent care programs worked together over several months to build an accurate and detailed picture of Robbie's needs.

Earlier this year, Robbie moved in with Rachel and David, his new permanent care family.

The first few months were difficult for the couple managing Robbie's behaviour. They drew on their skills and the support of the permanent care worker to get them through.

Since Robbie began living with his new family, the change in him has been remarkable. He loves to ride a bike (something he had never done), has many friends at school and in the neighbourhood, and is generally more outgoing and confident.



mental illness

The past five years has seen an increase in the number of families seeking assistance through Anglicare Victoria with mental health issues, ranging from grief and loss, anxiety and depression, through to serious psychiatric illness.

Exposure to poverty, unemployment, abuse and relationship breakdown can make family members more susceptible to mental illness.

A range of Anglicare Victoria programs work with individuals and families where mental health issues are impacting on family functioning. These include youth support, family counselling and outreach.

Anglicare Victoria staff also report a close link between clients suffering from mental illness and a substance abuse problem, such as alcohol and drug taking.

Anglicare Victoria's drug and alcohol programs provide counselling, group work and referral to people with drug and alcohol related problems. Programs also assist family members of drug and alcohol users.

As mental illness becomes increasingly acknowledged as a community issue, more people in the community are seeking assistance with mental health problems, prior to them making significant impacts on family life and well-being.

Family Counselling

Family Support

Outreach

Youth Support

Drug and Alcohol Counselling

Disability Support

Almost 20% of adult Australians, or 1 in 5 people, will experience a mental illness at some stage in their lives.

Tom attends the Lazarus Centre Breakfast program four mornings each week.

He has been living either on the streets or in refuges in inner Melbourne for the past five years.

Tom suffers from a mental illness and has been unable to work for the past 10 years. His illness led to a family breakdown and he no longer has any contact with his children.

Tom initially only visited the centre for a meal and a shower. Over time, as he got to know staff and volunteers, Tom attended the advice and referral service offered at the centre.

Staff put Tom in touch with a local housing service where he was put on the waiting list for secure public housing. Tom had not taken medication for his condition since he began living on the streets. Staff referred Tom to appropriate health care services and he is now receiving proper medication for his condition.

Tom has now been on the public housing waiting list for four months. As he has been assessed as a priority case, he has been told that he will be able to move into secure accommodation by Christmas.

Without any identification or a fixed address, Tom had never received any government support through Centrelink. Staff helped Tom register for the disability pension so he no longer relies on emergency food aid or discarded food on the streets.

Tom's mental illness will always require medication and constant monitoring and it is unlikely he will ever be able to return to work.

Tom is hoping that once he has settled into his new accommodation he will be able to re-establish contact with his family.



violence

As families struggle with an increasing range of social issues, the prevalence of family violence in the community continues to rise.

Family violence can occur between any members of the same household, including violence between partners, siblings and the abuse of children.

While violence can be a factor in families seeking support through various Anglicare Victoria programs, it is specifically targeted through support groups for both perpetrators and victims of violence in the home.

Crisis accommodation is also provided for young women aged 18-25 years escaping domestic violence and sexual assault.

Statistics on the number of women who have experienced family violence greatly underestimate the actual number of women affected by violence in the home.

During the year, 460 women and men received support through Anglicare Victoria's family violence programs.

Family Violence Programs

Support Groups

Family Support

Crisis Accommodation

Advocacy

Family Counselling

Up to one-quarter of young people in Australia have witnessed an incident of domestic violence against their mother or stepmother.

Ruth's husband Russell first hit her when she was pregnant with her third child. Russell had been verbally abusive toward her for a number of years, particularly after he had been drinking, but this was the first time that he had been physically violent.

Ruth had thought that her husband's outbursts were to be expected considering the financial strain that the family was under and the long hours that he had to work to support the family. He had also never been abusive in front of the children so Ruth had not considered leaving.

Ruth finally confided in a friend who put her in touch with Anglicare. She attended family counselling and a support group for victims of domestic violence run through the local Anglicare centre where she had the opportunity to speak with those facing similar circumstances.

Ruth had often felt that she was to blame for her husband's violence, as she had never seen him being abusive to any one else they knew. Through counselling and support, Ruth was able to see that she was not responsible for her husband's actions.

After several months, Ruth spoke to Russell about the support group and counselling. She told him that he would have to seek assistance or she would have no choice but to end their relationship.

Russell reluctantly went to his first men's violence support group. Initially, he did not think he had a problem and only went to appease Ruth.

He has now been attending for over nine months and has become a volunteer in the program assisting other men who are new to the group.

Ruth has noticed a marked change in her husband and he is no longer physically or verbally abusive toward her. With continued support, the couple will continue to strengthen their relationship.



family breakdown

Family and relationship breakdown continues to place considerable strain on families.

A number of factors can play a part in precipitating family breakdown, including financial difficulty, mental illness, violence, substance use and unemployment.

Anglicare Victoria supports sole-parent families as well as providing support that aims to reunite or strengthen families wherever possible.

Family Counselling and In home support programs work alongside families, focusing on many of the risk factors often associated with family breakdown.

Anglicare Victoria's parent education programs assist families on a wide range of parenting issues, including dealing with difficult behaviour, managing conflict and building self-esteem in children.

A large number of Anglicare Victoria clients do not have the financial resources to have family holidays together. Family camps are co-ordinated from a number of Anglicare Victoria centres to strengthen families in a relaxed setting. Camps are also designed to enable family members to develop communication and parenting skills.

Family Counselling

Family Reconciliation

Youth Mediation

Family Camps

Parent Education

Gambler's Help

Youth Counselling

18 percent of Australian children live in one-parent families, with 8 percent in step or blended families

Fourteen-year-old Michael first came to Anglicare Victoria through a referral by the Department of Human Services.

He had left home a few weeks earlier and had moved into a flat with his 18-year-old cousin. Michael had also been expelled from school for violent and aggressive behaviour and had begun experimenting with drugs.

Michael's stepfather had been physically violent toward him for over a year. Even though Michael was now big enough to defend himself he did not want his mother to become involved in the arguments so decided it would be better to leave home.

Anglicare Victoria began informal counselling sessions with Michael. Over time, Michael and his caseworker developed a rapport and Michael would increasingly open up about the problems that he had faced at home.

Staff arranged for Michael's mother to attend mediation with him. She had been devastated when her son had left home and had not been aware of her husband's violence toward her son. She decided to separate from her husband and at the time, was assisted to access accommodation that could cater for herself and Michael.

Michael's mother began attending family counselling through Anglicare Victoria. She also received financial counselling to assist with organising government assistance as a sole-parent.

Michael attended drug and alcohol counselling. Fortunately, Michael's drug taking had not reached the stage of dependence and he stopped using drugs.

After seven months of intensive family support, Michael moved back home with his mother. He also returned to school but will be completing Year 9 again next year due to the time that he missed away from school.

The family will continue to receive support through Anglicare Victoria.

in partnership with the community

Over the past year, Anglicare has increasingly worked in collaboration with local communities to provide vital support to families in need. Some of the newer partnerships and developments include;

Anglican Parish of Footscray

Anglicare is working with the Parish to strengthen its ministry to the large local Sudanese community through a housing and assimilation program that has become a benchmark for refugee support services in Australia. Anglicare funds two workers to coordinate and oversee the program.

St Peter's Eastern Hill and St Paul's Cathedral

The Lazarus Centre program supports homeless men and women in Melbourne's central business district aged over 25. It provides breakfast for 50-60 people six mornings per week, food parcels, and an outreach and referral service offering advice, links to other services, assistance with accommodation, assistance with pharmacy/medical costs and urgent travel needs, internet access, essential hygiene items and toiletries, blankets, and showers and clothes washing facilities.

St John's Cranbourne

Working in conjunction with the Parish, our Community Worker has consulted broadly with the community to identify areas of pressing need and to commence the process of developing programs to address those specific needs.

Already Anglicare is providing parent support and education services in the region. Other community-focused services will be introduced during the next 12 months.



Anglicare Victoria's new Cranbourne Community Development Initiative was officially launched by the Anglican Bishop of the Southern Region, The Rt Revd John Wilson, on 24 March 2004.

St Peter's Craigieburn

This parish partnership has been established in a fast-growing region in Melbourne's northern suburbs. Anglicare is providing outreach services from an office co-located with the church in one of the new housing estates. Family mediation groups will soon commence and parenting groups will begin early next year. The emergency food relief service will shortly be enhanced and homework and breakfast clubs are being considered. Further services will be introduced as our community consultation progresses.

Diocese of Wangaratta

The appointment of a Community Development Worker in the Diocese of Wangaratta in November 2003 also heralded a new relationship for Anglicare. Our worker liaises with Parishes of the Diocese to develop responses to community needs. A Social Audit has been undertaken and the Diocese, the Deaneries and each Parish have developed priority actions for their own communities, tackling issues including social responsibility throughout the region, youth engagement and services, supports to families, retirement planning and management, rural isolation, work with Kooris, emergency accommodation and mental health.

Diocese of Gippsland

During the year a Trust was established by the Bishop of Gippsland to provide ongoing funding for Parish-based initiatives supporting families and children in local communities in the Gippsland Diocese. Proposals are forwarded to a joint Diocese and Anglicare Committee for evaluation, and five applications totalling \$12,300 were approved in the initial round.

Anglican Schools

Partnerships continued during the year with Melbourne Girls Grammar School and Korowa Girls School to provide opportunities for students to engage in conversation and growth in the areas of homelessness, poverty and disadvantage.

Parish Conversations

A number of parishes have begun exploring possible opportunities to engage their local community through partnerships with Anglicare.

Parish Community Development Resource Centre

During the year, new facilities were commissioned adjacent to the Anglican Centre and Cathedral. At this site, Anglicare will bring together resources that will support parishes as they begin to explore opportunities to serve local communities.

Other partnerships which have been operating for many years include:

Dixon House

Our partnership with All Saints Parish in Clayton services as a neighbourhood house, counselling centre, emergency relief provider and education centre.

All Saints Rosebud

The parishioners at Rosebud continue to provide voluntary and other support to the clients of our family, youth and disability services.

All Saints Preston

The Parish and Anglicare work together closely to provide emergency relief, an opportunity shop and regular meals for the disadvantaged.

Mission House Fitzroy

An emergency relief service operates for low-income earners in the inner city suburbs. Volunteers from 25 parishes around the Diocese have assisted nearly 3000 clients in the past year.

St Stephen's Richmond

Anglicare continues to work in partnership with the Parish to maintain and develop the emergency relief program in Richmond.

Anglican Criminal Justice Ministry

Anglican Chaplains work closely with chaplains from other denominations and faiths to form a Chaplaincy Team which minister to the spiritual needs of prisoners throughout the State's 13 prisons. During the year Anglican Chaplains conducted 296 Worship services attended by 2142 prisoners and engaged in more than 4000 encounters with prisoners or families. Church and community education on the issues affecting those in the criminal justice system is also a large component of the ministry. During the year, the Senior Chaplain conducted talks in parishes and schools, addressed Ordinands at Trinity Theological College and participated as a member of the Diocesan Social Responsibilities Committee.

volunteers

Anglicare Victoria relies on the assistance of almost 1500 committed and caring individuals who volunteer their time to help support our work with some of the most vulnerable people in the community.

Our volunteers come from all walks of life and provide expertise in a range of areas.

During the year, the following volunteers were recognised for their outstanding service to Anglicare Victoria.

Ruby Bodin - Ruby successfully runs the Mission House Opportunity Shop four days per week.

The Reverend Betty Bracken - Betty provides pastoral care, grief and loss support and spiritual guidance at Dixon House.

Kevin and Karina Campion - Kevin and Carina have been foster carers with our Southbridge office for over two years.

Margaret Ellis - Margaret became involved at Anglicare's Rosebud office in 1996. She has come in almost every Wednesday since that time.

Josephine and Bob Fairbrother - Since May 1994, Jo and husband Bob have provided care for 54 children with Anglicare's Gippsland Office. Bob died suddenly last year. Jo has continued to care for local children.

Rhonda and Hilton Gruijs - Rhonda and Hilton have been caregivers with Anglicare in Gippsland since July 1992, providing care for 92 children.

Jennie Healy - Jennie provides long term care for young people through our Southbridge program.

Jean Henderson - Jean was a founder of the breakfast program at St Peter's Eastern Hill Parish. She attends at 7am at least 3 days per week.

Anne Marie and Otto Ippel - Anne Marie & Otto have been caregivers with Anglicare since August 1992, providing care in that time for 95 children.

Kerry Jennings - Kerry is a foster carer and currently provides respite for up to four children on three weekends each month.

Mervyn Jewel - Mervyn has assisted the staff and programs at Dixon House for the past 10 years.

Les Kay - Les works at Anglicare's Mission House. He ensures that the emergency food is collected, sorted and shelved, and oversees the general maintenance of the property.

Genevieve Lihou, Bianca Lihou and John Mercieca - Genevieve and John have provided care to a sibling group for over a year. Genevieve's 11 year old daughter, Bianca, has also been a great support.

Josie and John McGrath - Josie and John have been caregivers with Anglicare in Gippsland since December 1991, providing care for 62 children.

Joyce Newton - Joyce was a founder of the breakfast program at St Peter's Eastern Hill Parish. She attends at 7am at least 3 days per week.

Miriam Olsen - Miriam has been a volunteer and supporter of Anglicare's Yarra Ranges programs for 15 years.

Arvid Olsen - During his 15 years with Anglicare, Arvid has worked tirelessly in support of Anglicare's Yarra Ranges office and programs.

Geoffrey Shuffell - Geoff first volunteered with the Mission of St James & St John in 1939. Since 1987, Geoff has been assisting the staff of central office.

Dianne and Kingsley Stewart -Dianne & Kingsley have been caregivers with Anglicare in Gippsland since July 1992, providing care for 55 children in that time.

The Reverend John Stockdale - Rev. John Stockdale has been a supporter of Anglicare's Eastern Youth Services for the past 10 years.

Amanda and Paul Taylor - Amanda and Paul and their children have been part of Anglicare's Northern Foster Care Program since 1998.

Kathryn Thaniel - Kathryn has assisted Anglicare's Community Relations staff since September 1994, contributing more than 1200 volunteer hours over 320 days.

Margaret Thomas - Margaret has supported Anglicare Croydon in many ways for 15 years, including her role as Treasurer of the local Committee for 10 years.

Ruth Wilson - Ruth has been a volunteer in Emergency Relief at Anglicare's Yarra Ranges office for 15 years. She has been involved in every aspect of Emergency Relief.



Children's Foundation Action Committee members raising funds for Anglicare Victoria's programs.



1200 volunteers assisted Anglicare's Annual Christmas Appeal in the sale of angel decorations and pens through 174 Bunnings Warehouses and schools, parishes and local businesses.

2003 Christmas Appeal



2004 Winter Appeal



A background image showing several children in a church setting, some wearing white robes and holding candles, with a church interior visible in the background.

fundraising

We are extremely grateful to our supporters for the vital contribution they make to our work, particularly as, for organisations such as Anglicare Victoria, each year brings greater competition for the charitable dollar and volunteer workers.

At a time when poverty, disadvantage or vulnerability through mental or physical health issues, low income, the inability to access employment or training, disability, or lack of adequate housing and shelter, continue to be on the rise, Australians are increasingly being forced to turn to agencies such as Anglicare Victoria.

It would simply not be possible for Anglicare Victoria to provide the quality and extent of care and support we do for thousands of vulnerable families, young people and children each year, without the help of many generous individuals, businesses, parishes, schools, community organisations and philanthropic foundations.

We are pleased to report an increase of over six percent in our fundraising over the past year. We thank our many private donors for their loyal support together with schools, and other community groups throughout Victoria whose fundraising activities also made a significant contribution to our work. The underwriting of the cost of our Appeals program by key corporate supporters, Bunnings Ltd and BI-LO Supermarkets, again ensured that the funds received were applied directly to the benefit of our clients and their families.

The Anglican Diocese of Gippsland raised \$100,000 through two regional appeals, to be used to fund local programs for children, young people and

families and we are also grateful to the Diocese of Wangaratta who assisted our fundraising during the year through two Bishop's Appeals. Many local Parishes and Auxiliaries continued to strongly support our work - indicative of the strengthening of links between Anglicare Victoria and members of the Anglican community.

Funding from philanthropic trusts and foundations also increased during the year. The various Trusts who supported our work are listed on our Contributors page and we thank the trustees in every case for having faith in our staff.

The Children's Foundation continues to provide significant support to our foster care programs and our Parentzone parent resource centres. Similarly, we appreciate the support provided by the Anglican Boys Society's Community Services Committee for our Meridian Youth Counselling Service; the Trustees of the Hindson Trust for their ongoing support of our family counselling, family support and foster care programs; and the Opportunity Youth Services Trust for their strong support of our youth support, accommodation and counselling programs.

Thanks also to the wonderful people who have assisted us as volunteers in some way during the year. Close to 1500 parishioners, students, other individuals, and staff from the National Australia Bank provided great support to us in fundraising, administration or one of our many programs.

We greatly appreciate the support of all who have helped us to help our clients in the past year.

program highlights

A generous bequest left by Mr Alec Sewell, a lifetime supporter of Anglicare, who passed away in August 2003, will provide a lasting benefit for thousands of Victorian families. Mr Sewell donated his five-acre property at Toolangi and a significant cash legacy to develop the property into a retreat facility for families taking part in Anglicare Victoria's range of programs.

In October, Anglicare Victoria and the Diocese of Wangaratta launched a new partnership at a service in Wangaratta. A Community Development Worker was appointed with responsibility for liaising with Parishes and developing a response to local community needs, especially early intervention and prevention programs, by the local community and under the auspices of Anglicare Victoria.

The Minister for Community Services, The Hon. Cheryl Garbutt, launched the "Family Matters" program in March. The program will provide intensive support to over 200 vulnerable families in Latrobe City as part of the State Government's Family Support Innovations strategy.

Family Services in Anglicare Victoria's Northern region introduced the Darebin Supporting Vulnerable Families Innovation Project. This partnership is between Anglicare Victoria, Children's Protection Society, Kildonan Youth & Family Services and City of Darebin. The core component of the new service is the establishment of a central point of intake for families with multiple and complex needs.



Local students help launch Anglicare in Gippsland's annual winter appeal in June.

In April, St Paul's Discovery Centre at Phillip Island closed after many years providing recreational and family camping services to Anglicare Victoria clients and to other agencies. As part of Strategic Directions a new approach to camping has been established in Gippsland, focussing on providing camps at existing venues, rather than maintaining a single site.

The Knox Family Violence Solutions Project - a collaborative project run by Anglicare Victoria Knox and Knox Community Health Services, received funding from Knox City Council to look at ways of supporting families to deal with family violence.

The establishment and launching of the Cranbourne Community Development Project, in partnership with the parish, is a welcome addition to Anglicare Victoria's services in the Cranbourne area. The refurbished vicarage is now providing a focal point for Community and Parish groups as well as ongoing accommodation for Parentzone, Parent Resource Centre.

The relocation of Southbridge Youth Services with South East Foster Care at Elsternwick has provided opportunities for strengthening Anglicare Victoria's carer recruitment. The Youth Mentoring program, a new ecumenical Parish partnership, has now commenced recruiting volunteers.

The Frankston Innovation Service extended its services to include a Family Violence Prevention Group program, which is now supporting 50 families and is continuing to expand.

In August the Annual Celebration of the work of Anglicare was attended by more than 150 staff, donors, volunteers and other supporters. Awards were made to long serving staff and also to each of the Anglicare Auxiliaries for their outstanding service. Auxiliaries received certificates for service to Anglicare of between 15 and 75 years.

Anglicare Victoria's Gippsland region co-ordinated a forum in July on community development attended by over 120 people. The "Building the Future" forum was held in partnership with the Diocese of Gippsland and featured a wide range of speakers who have contributed to local and regional projects, including the Toora Community Bank, McKillops Bridge quilt project, learning circles, and neighbourhood renewal.



Anglicare's Annual Food and Toy Appeal distributed thousands of food parcels and toys to children and families in need over the Christmas period.



Anglicare Victoria's Christmas Toy Appeal was officially launched on the steps of Parliament House in Melbourne on 18 November 2003.

program highlights

Anglicare Victoria in Gippsland continued its involvement in many local community support projects, including financial counselling at Lake Tyers Aboriginal Community, the Latrobe Valley Indigenous Games project, Harmony Day celebrating cultural diversity, West Sale Migrant Centre memorial, supporting communities and individuals affected by the East Gippsland bushfires and the Green PC project.



Revd Barry Thompson and Bishop Andrew Curnow unveil the plaque at the official opening of the newly located Anglicare Preston Family Services in August 2003..

Anglicare Victoria staff member Rosemary Paterson, from our Eastern Youth Services Meridian Program, was sponsored to attend the World Conference on Family Violence in Prague in 2003. Rosemary presented a paper entitled Adolescent Violence to Mothers - Breaking the Cycle. The paper was based on formal research and extensive experience working with mothers of adolescents who are abusive at home.

This year has seen the development of a strong community partnership between the Anglicare Victoria Rosebud Youth Program and the Rye Sailing Club. The Youth Out There Sailing Program was launched at the Club in November by round the world lone sailor Jessie Martin. Young people attending Anglicare Victoria Rosebud have gained new skills in all areas of development from their sailing experience since the launch.



Young people from secondary schools in Melbourne's east produced art work on the impact of family violence on young people. The 'Seen and not hurt' exhibition was displayed at Knox Shopping Centre in Melbourne.

Anglicare Victoria Plenty Valley has received funding to enhance existing programs, including the Supported Playgroup and parent education through Parentzone.



The Wangaratta 2004 Bishop's Winter Appeal was officially launched on 3 June. pictured from left: Bishop of Wangaratta, the Right Reverend David Farrer, The Very Reverend Michael O'Brien, the Dean of Wangaratta, and Father Keith Brice, Chair of Anglicare Hume Advisory Committee .



During the year, Grade 5 students at Melbourne Grammar Junior School developed a 'Welcome To Resi' pack for children entering residential care for the first time.

Anglicare Victoria was successful in obtaining funding through Best Start Maribyrnong for a mentoring program for new parents living in Yarraville. This is a 12 month project, which will be expanded into other local areas, including Braybrook and Sunshine. The Financial Counselling group education program at the Melbourne Assessment Prison has also expanded.

In June, the Gippsland region successfully submitted to deliver the JPET (Jobs, Placement, Employment and Training) program in East Gippsland Shire. This program provides one-on-one support to over 40 young people who are unemployed or at risk of unemployment.

Anglicare Victoria's Northern region supported young people's transition from out of home care to more independent accommodation including "Stepping out into Step Out" - dedicating a room within a residential unit for young people who are leaving fully supported accommodation and entering the Lead Tenant program, and The "Towards Leaving Care" Program which provides transitional placements for young people leaving statutory care in partnership with Greensborough Rotary Banyule and Nilumbik Council and Youth Services.

The Bayside Youth Mentoring program commenced during the year and involved a partnership between 15 local churches, Anglicare Victoria and other community organisations in bayside Melbourne. The partnership addresses the high rate of youth suicide in the area.

council members

Ms Sally Alsop
The Revd Dr Stephen Ames
Mrs Helen Baddeley
Dr Graeme Blackman
Mr Malcolm Boyce
The Ven Keith Brice
Mrs Beryl Camp
The Revd Barbara Colliver
Ms Beryl Coombe
Dr Denise Cooper-Clarke
Ms Marjorie Cummins
Mrs Beth Delzoppo OAM
Mrs Jenny Disney
The Right Revd Jeffrey Driver
Ms Helen Duncan
The Right Revd David Farrer
Dr Barbara Fary OAM
The Revd Cecilia Francis
Ms Jacqueline Gleeson
Ms Lillian Harrington
Mr Barry Harrison

Mr Peter Horsburgh
The Right Revd Philip Huggins
Professor Alun Jackson
Ms Bev Lacock
Mrs Susan MacMillan
Revd Barry Martin
Ms Sue McCarthy
The Revd Murray Morton
Archdeacon Andrew Oddy
Ms Bianca Pezzutto
The Revd Dr David Powys
Ms Liz Prideaux
Mr Colin Reilly
Mr Ian Smith
The Ven Peter Swane
Mr Richard Tudor
Mr Gary Underwood
The Revd Anne Wakeling
The Most Reverend Peter Watson
The Revd Canon Graeme Winterton
Mr David Woods

board members

Dr Graeme Blackman - Chairman
Dr Lynda Campbell
Mrs Beth Delzoppo OAM - Board Secretary
Ms Heidi Dixon
Dr Barbara Fary OAM
Mr Andrew Guy

Mr Peter Horsburgh - Deputy Chairman
Revd Barry Martin
Ms Sue McCarthy
Ms Liz Prideaux
Mr Richard Tudor
Mr Gary Underwood

Board Members

pictured from back left;
Mr Richard Tudor
Revd Barry Martin
Mr Andrew Guy
Mr Peter Horsburgh
Dr Graeme Blackman

pictured from front left;
Ms Sue McCarthy
Dr Barbara Fary
Ms Liz Prideaux
Mrs Beth Delzoppo



senior management team

Dr Ray Cleary - Chief Executive Officer
Mr Chris Baring-Gould - Executive Manager Finance
Mr John Blewonski - Executive Manager Corporate Services
Ms Marg Chipperfield - Eastern Regional Manager
Fr Michael Hopkins - Manager Parish and Community Partnerships
Ms Rosie Pizzi - Northern Regional Manager (Acting)
Ms Jenny Potten - Executive Manager Community Services
Ms Toni Rikys - Executive Officer
Ms Jillian Rose - South West Regional Manager
Mr David Welch - Gippsland Regional Manager



Senior Management Team

pictured from back left;

Ms Jillian Rose

Dr Ray Cleary

Mr John Blewonski

Ms Marg Chipperfield

Mr David Welch

pictured from front left;

Ms Rosie Pizzi

Ms Toni Rikys

Ms Jenny Potten

Mr Chris Baring-Gould

committees

Finance Committee

Mr Chris Baring-Gould
Dr Graeme Blackman
Dr Ray Cleary
Mr Andrew Guy
Mr Peter Horsburgh
Ms Sue McCarthy
Mr David Stewart
Mr Gary Underwood

Social Policy Committee

Dr Lynda Campbell
Dr Ray Cleary
Mrs Beth Delzoppo OAM
Dr Barbara Fary OAM
The Revd Barry Martin
Ms Margaret Matters
Ms Jenny Potten
Dr Con Tsingas
Mr Rick Tudor

Friends Committee

Mr John Blewonski
Mr Malcolm Boyce
Mrs Jenny Disney
Ms Lilian Harrington
Ms Liz Prideaux
Mr Dennis Sherwell
Mr Ian Smith
Mr John Taaff

FINANCIALS AS AT 30 JUNE 2004

Balance Sheet as at 30 June 2004

	2004 \$'000's	2003 \$'000's
Current Assets		
Cash	12,913	7,099
Receivables	354	367
Total Current Assets	13,267	7,466
Non-Current Assets		
Investments	13,737	11,882
Property, Plant and Equipment	12,644	13,879
Total Non-Current Assets	26,381	25,761
Total Assets	39,648	33,227
Current Liabilities		
Payables	2,259	2,129
Provisions	1,681	1,474
Deferred Income	2,388	2,946
Total Current Liabilities	6,328	6,549
Non-Current Liabilities		
Provisions	668	610
Total Non-Current Liabilities	668	610
Total Liabilities	6,996	7,159
Net Assets	32,652	26,068
Equity		
Establishment Corpus	23,767	23,767
Reserves	12,387	6,735
Accumulated Losses	(3,502)	(4,434)
Total Equity	32,652	26,068

Notes:

1. Where necessary, comparative information has been reclassified to achieve consistency in disclosure.

2. The economic entity Anglicare Victoria includes the net assets of the Pitt Family Trust Limited and the John and William Hindson Trust.

FINANCIALS AS AT 30 JUNE 2004

Income	2004 \$'000's	2003 \$'000's
State Government funding	26,993	25,190
Commonwealth Government funding	1,192	1,239
Local Government funding	303	281
Tied fundraising income	1,679	1,771
Untied fundraising income	2,262	1,925
Bequests	3,643	1,489
Client and other fees	997	749
Investment income	1,243	940
Net Profit / (Loss) on sale of Assets	3,690	6,235
Total Income	42,002	39,819
Expenditure		
Foster Care / Adoption & Permanent Care	9,619	8,996
Youth & Residential Services	8,026	8,873
Family & Community Services	13,693	12,602
Community development and parish initiatives	642	633
Research and advocacy	150	156
Staff professional development and training	293	275
OH&S and other legislative compliance costs	182	398
Property and essential services management	477	300
Infrastructure and governance costs	747	554
Community Relations	958	736
Fundraising expenses	631	426
Total Expenditure	35,418	33,949
Net Surplus / (Deficit)	6,584	5,870
Accumulated losses at the beginning of the year	(4,434)	(4,048)
Less: Transfer to reserves		
Net Bequests movement	(2,154)	(1,010)
Net Profit on property sales	(3,498)	(5,246)
Accumulated losses at the end of the financial year	(3,502)	(4,434)
Notes:		
1. Where necessary, comparative information has been reclassified to achieve consistency in disclosure.		
2. The economic entity Anglicare Victoria includes the net assets of the Pitt Family Trust Limited and the John and William Hindson Trust.		

Major Contributors

Anglican Diocese of Gippsland
 Anglican Diocese of Melbourne
 Anglican Diocese of Wangaratta
 Anglican Parish of All Saints, Newtown
 Anglicare Victoria Rosanna Auxiliary
 Anglicare Victoria Strathmore Auxiliary
 Anglicare Victoria Sunshine Auxiliary
 Anglicare Victoria Vermont Auxiliary
 Ann Eliza Rowe Estate
 A G Birch Bequest
 Amelia Eliza Holland Trust
 ANZ Charitable Trusts
 BCR Asset Management Pty Ltd
 Bell Charitable Fund
 Betty Brown Estate
 CEBS Anglican Boys Society
 Charlotte Maude Stevens Estate
 Children's Foundation
 Christ Church Anglican Church, South Yarra
 Christ Church Grammar School
 Clyde David Elford Estate
 Collier Charitable Fund
 Community of the Sisters of the Church
 Danar Pty Ltd
 Danks Trust
 David Taylor Galt Estate
 Diamond Valley Auxiliary
 Dorothy Maude Sholl Estate
 Edison Mission Energy
 Edna Curwen-Walker Estate
 Emily Margaret Wood Estate
 Esme Jessie Hensley Estate
 Equity Trustees
 Fairleys Pty Ltd
 Fletcher Jones Australia Support
 Flora & Frank Leith Charitable Trust
 Florence & Melville Hughes Trust
 Frank & Sybil Richardson Trust
 Frances Jean Jaensch Estate
 Freda Patricia Dent Estate
 Frederick B Shepherd Estate
 Frederick William Roper Estate
 G Bullen Pty Ltd
 G F Matthews Estate
 G Hemmings Estate
 Gladys Fabian Estate
 Grace & Herbert Foulkes Charitable Trust
 Greenlight Foundation Ltd
 Gwen Hunt Estate
 Henry B Smith Charitable Trust

Herbert & Dorothy Lancaster Charitable Trust
 Hindson Trust
 Holy Trinity Anglican Church, Surrey Hills
 Interact Australia
 Jack Brockhoff Foundation
 Jackson Five Pty Ltd
 Janette Lucy Kent Estate
 Jenny Craig Weight Loss Centres
 JB Were Foundation
 Jessie Hilda Henderson Estate
 Joan Christian Comport Estate
 John Fox Estate
 Joe White Bequest
 Kathleen Louisa Curwen Walker Estate
 Kilwinning Trust
 Kimberley Foundation
 Lady Nina Gwendoline Sunderland Estate
 Lily Maude Payne Estate
 Llewellyn Evans Estate
 Lord Mayor's Charitable Fund
 Lorna Lean Estate
 Lorna Sunalani Thevathasan Estate
 Lowther Hall Grammar School
 L R Cazaly Trust Fund
 Macquarie Charitable Foundation
 Margaret Minnie Page Estate
 Mary Florence Champ MacDowell Estate
 Marrich Charitable Foundation
 Melbourne Girls Grammar
 Melbourne Grammar School
 Melbourne Newsboys Club Foundation
 Mentone Grammar School
 N J Horton & Grace Horton Charitable Fund
 Opportunity Youth Services
 Parncutt Family Foundation
 Patricia Downes Chomley Estate
 Perpetual Trustees
 Philip Joseph Winthrop Estate
 PSI Sociology
 Ritchies Stores Pty Ltd
 R E Ross Trust
 Roma Margaret Tink Estate
 Ross Gordon Family Trust
 Sheppard Community Evangelical Holiness Church
 St Andrew's Anglican Church, Brighton
 St Barnabas' Anglican Church, Glen Waverley
 St James' Anglican Church, Dandenong

St James' Anglican Church, Point Lonsdale
 St John's Anglican Church, Bentleigh
 St John's Anglican Church, Camberwell
 St John's Anglican Church, Malvern East
 St John's Anglican Church, Mansfield
 St John's Opportunity Shop
 St Luke's Anglican Church, South Melbourne
 St Mary's Anglican Church, Caulfield
 St Mary's Anglican Church, Sunbury
 St Paul's Anglican Church, Boronia
 St Peter's Anglican Church, Eastern Hill
 St Silas' Anglican Church, Balwyn North
 St Silas' Anglican Parish, Albert Park
 St Stephen's and St Mary's Anglican Church, Mt Waverley
 St Theodore's Anglican Church, Wattle Park
 Sunshine Foundation
 The Anglican Parish of Diamond Creek
 The Anglican Parish of St Silas-with St Anselm's
 The Anglican Parish of Wandin/Seville
 The Collie Foundation
 The Marian and E H Flack Trust
 The Parish of Christ Church Ormond - with St Mark's
 The Parish of St Eanswythe's - with St Clement's, Altona
 The Parishes of St Peter's, Mornington & St Martin's Mount Martha
 The Victorian Homeless Fund Inc
 Thomas Wilfred Richardson Estate
 Tivey Memorial Fund
 Trust Company of Australia Ltd
 Trust of Edmund Barker
 Tyler House Trust
 VC & EJ McCrea Pty Ltd
 Vera Moore Foundation
 Victorian Community Foundation
 Walter Campbell Memorial Trust
 William Angliss (Vic.) Charitable Fund
 William Sangster Estate
 Winifred & John Webster Charitable Trust
 Winifred Mary Kate Stephens Estate
 Women of the University Fund Inc
 Wynne Sleight Estate
 101 Collins Street Pty Ltd

Directory

Central

Central Office	12 Batman Street, West Melbourne 3003	9321 6133
Anglican Criminal Justice Ministry	12 Batman St, West Melbourne 3003	9321 6133
Wangaratta	PO Box 457 Wangaratta 3676	5721 9088
Lazarus Centre	209 Flinders Lane, Melbourne 3000	9639 8510
Mission House	122 Napier Street, Fitzroy 3065	9486 0445
Parish Community Development Unit	199 Flinders Lane, Melbourne 3000	9639 3290
Sudanese Support Centre	30A Pickett Street, Footscray 3065	9687 9577

Eastern

Box Hill	7-11 Shipley Street, Box Hill 3128	9890 6322
Bayswater	1st Floor, 666 Mountain Highway, Bayswater 3153	9720 3488
Croydon	22 Croydon Road, Croydon 3136	9725 1622
Lilydale	47-51 Castella Street Lilydale 3140	9735 4188

Gippsland

Bairnsdale	Cnr Service and Francis Streets, Bairnsdale 3875	5152 4303
Leongatha	8 Bruce Street, Leongatha 3953	5662 4561
Morwell	65 Church Street, Morwell	5133 9998
Warragul	27 Albert Street, Warragul 3820	5622 2810

Northern

Broadmeadows	32 Railway Cres, Broadmeadows 3047	9301 5200
Glenroy	32 Widford Street, Glenroy 3046	9306 0000
Lalor	8 Hurtle Street, Lalor 3075	9465 0322
Preston	239 Murray Road, Preston 3072	9478 9499

South West

Clayton	2 Dixon Street Clayton 3168	9543 8911
Cranbourne	38 Bakewell Street, Cranbourne 3977	5995 0866
Elsternwick	26 Riddell Parade, Elsternwick 3185	9523 1999
Frankston	51 Playne Street Frankston 3199	9783 4888
Rosebud	1161 Point Nepean Rd, Rosebud 3939	5982 2586
Werribee	2 Market Road, Werribee 3030	9742 5300
Yarraville	41 Somerville Road, Yarraville 3013	9687 5200



Anglicare
VICTORIA