

*C*elebrating the dedication  
and contribution of our volunteers



## Mission Statement

The agency exists to create a more just society by expressing God's love through service, education and advocacy.

## Our Vision

Anglicare Victoria exists to resource and empower children, young people and families to achieve their full potential through the promotion of social justice, the strengthening of local communities and the provision of quality innovative services.

## *p*aying tribute to our volunteers

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Anglicare Victoria brings hope and relief to many thousands of disadvantaged children, young people and families each year. Hundreds of volunteers play an integral role in supporting our work. Our foster carers provide safety and stability to children who have been neglected and abused. Emergency Relief volunteers reach out to the families who struggle to make ends meet. Volunteer mentors give support to young people who find themselves isolated, alone and confused growing up in an increasingly complex and competitive world.

In 2004/05 Anglicare Victoria's volunteers contributed 40,235 hours of their time, energy and dedication to assist vulnerable Victorians. We salute the quiet achievers whose tireless efforts help us make a difference to thousands of lives each year.

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## from melbourne's archbishop

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The Anglicare Victoria 2004/05 Annual Report celebrates the invaluable contribution of our dedicated volunteers.

In paying tribute to the hundreds of volunteers that give generously of their time and energy, we acknowledge the important role they play in Anglicare Victoria's ability to reach out to tens of thousands of families, young people and children each year.

Volunteers contribute to the work of Anglicare Victoria in so many ways including providing out of home care for children and young people, distributing food at our emergency relief centres, assisting with playgroups in local communities, and many other important tasks.

It is wonderful to hear the stories of our volunteers and to understand why giving to others is an important part of their lives. Volunteers play a pivotal role in helping Anglicare Victoria achieve its mission of supporting families and building communities. They truly live out the meaning of the parable of the Good Samaritan.

Many people come to volunteering in order to give something back to the community. A number of the stories in this year's Annual Report describe how volunteering is also a means of belonging to a community and feeling valued and worthwhile.

I am confident that Anglicare Victoria will continue to meet the challenges of providing hope and support to the most vulnerable in our communities. The tireless work of volunteers will remain an essential and valuable part of this work.

I commend to you Anglicare Victoria's 2004/05 Annual Report and ask you to join me in giving thanks to the quiet achievers who help our dedicated staff carry the load of caring for those in need. In their work they express the fullness of the two great commandments to love God and to love thy neighbour.

The Most Reverend Peter Watson

From 1 July 2004 to 30 June 2005,  
**Anglicare Victoria provided assistance to:**  
**6,500 children**  
**2,500 young people**  
**11,500 families**

year in review

### Children

- ◆ Anglicare Victoria coordinated 1,900 foster care placements during the year
- ◆ In total 116,074 days of foster care were coordinated by Anglicare staff
- ◆ Foster care was provided by 561 care givers

### Young People

- ◆ 1,856 young people were assisted through education, training, mediation, supported accommodation, mentoring and youth counselling in 2004/05
- ◆ 202 young people were supported in Anglicare's residential care and community placement programs

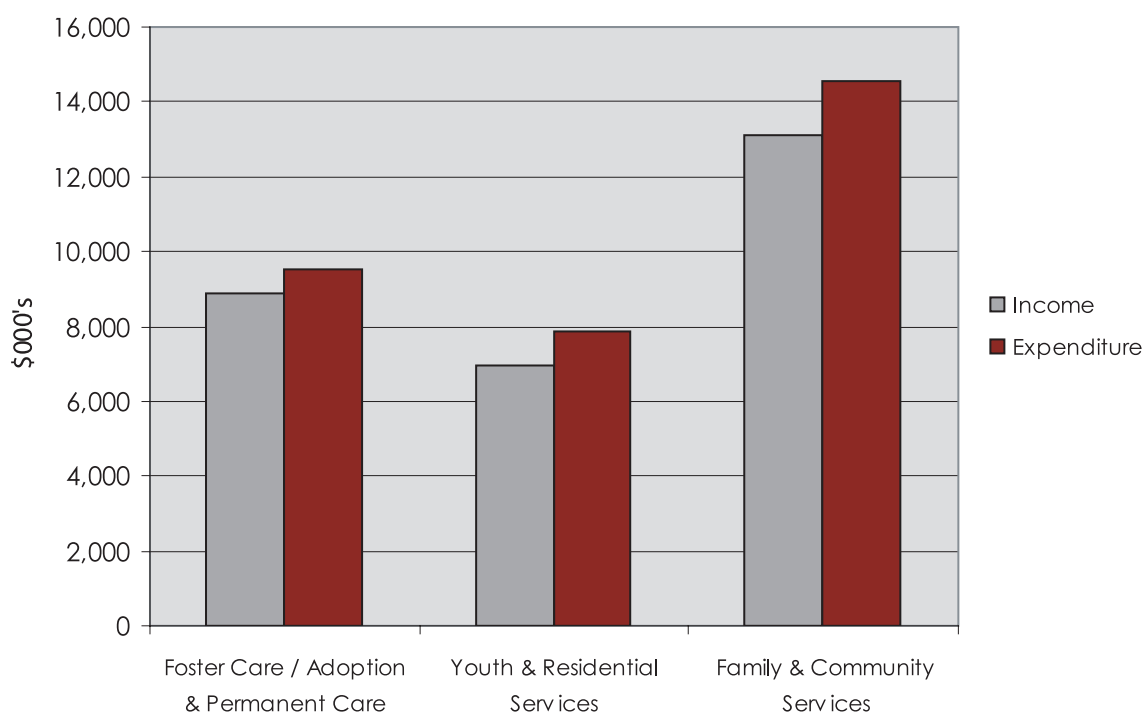
### Families

- ◆ 5,400 families received support through family services programs during the year
- ◆ Parenting advice and support was provided to 10,700 people
- ◆ 2,456 men and women took part in Anglicare's family violence programs

### Community

- ◆ Emergency Relief, including food, material aid, referral and advice, outreach and crisis accommodation was provided to 31,630 people in the community
- ◆ Programs specifically targeted at alcohol and drug issues assisted 2,200 people in the last year
- ◆ 3,680 Victorian's received support from Anglicare's financial counselling network during the year
- ◆ 769 volunteers provided 40,235 hours of support to Anglicare Victoria in 2004/05

**Service Streams  
for the year ended 30/6/05**



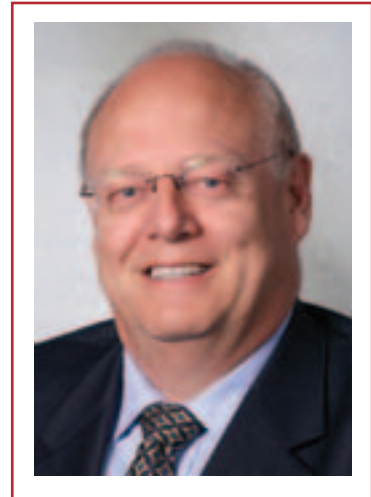
## chairman's report

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rganisations like Anglicare Victoria operate in an increasingly complex and challenging environment. The demand for the services we provide to children, young people and families continues to grow and the expectations of our funding bodies, donors and supporters also add new dimensions for accountability.

Both Board and Management are conscious of these expectations and demands as together we strive to respond to the changing needs of our clients, always conscious of our Mission Statement: 'To create a more just society by expressing God's love through service, education and advocacy'.



A key responsibility of the Board is to ensure the good stewardship of the Agency's resources and to monitor the actions and decisions of management in the delivery of services to clients.

During the past 12 months, a review of the Agency's Strategic Plan and future directions was initiated by the Board leading to the setting of goals and objectives for the next three years. These goals included a commitment to capital expenditure totalling \$13m involving new office accommodation at Lilydale, Wangaratta, Morwell, Werribee, Ringwood and Frankston. Included also is the need to update our information and data programs, as well as our computer system.

The Board also initiated ongoing work to improve our out of home care and residential care programs. Both services require rethinking as the children and young people needing care exhibit increasingly challenging behaviours and the recruitment of sufficient carers remains a difficulty.

Each year in February the Board conducts a review of its own role, as well as that of the Chief Executive Officer and his staff. Ms Patricia Faulkner, Secretary to the Department of Human Services, was this year invited to speak to the Board at this meeting on the partnership between Anglicare Victoria and the Department, as well as addressing the issue of resources.

A new family service initiative in the Eastern Region, in partnership with Uniting Care Connections, opened in Healesville during the year, as well as local family support services in Frankston, furthering the agency's commitment to expand family services at the local level.

During the past twelve months, Mr David Stewart joined the Board, bringing skills in the area of finance and management. The Board meets monthly and is well served by Mr Andrew Guy as Chairman of the Finance Committee, and Ms Lynda Campbell on the Social Policy & Research Committee. The work of both the Audit and the Ethics Committees also continues.

As in previous years, I wish to express the appreciation of the Board to all our volunteers and supporters. We estimate that our volunteers provided us with \$12m of service in the past year. This is part of the value adding Anglicare Victoria provides to the building of social capital in the community. The work of our volunteers is essential in maintaining the variety of services throughout Melbourne, Gippsland and the Hume region.

The year ahead will continue to challenge us in many ways, not least the need to generate funds in addition to our valued Government support. In the next twelve months, our draw down on our investments is estimated to be \$3.5m. This includes an operating deficit of \$1m and capital investment of \$2.5m. The decision to spend these funds - not taken lightly by the Board - reflects a commitment to the future work of the agency.

Finally, I thank my colleagues on the Board for their support and participation, and Archbishop Peter Watson for his role as President for the past five years and wish him well in his retirement. The future of Anglicare Victoria will require an ongoing partnership between Church, government and the community. The Board looks forward to the task with optimism and hope.



Dr Graeme Blackman  
Chairman

International efforts to eradicate poverty and assist some of the poorest nations to provide better health, housing, education and public transport, have been boosted in recent months, with G8 nation leaders agreeing to wipe-off \$48 billion of outstanding debt. While this decision will make a significant difference to the countries involved, the full impact will only be achieved with fair trade dealings between the richest and poorest countries and the elimination of internal corruption.

In Australia more than 700,000 children are growing up in jobless families. Family violence is the leading cause of death, disability and illness for women between 15-44 years of age. There are currently 130,000 unemployed Victorians who desperately want to work and 20,000 people in our local communities who are homeless. These people are not just statistics but the human face and definition of poverty in Australia that Anglicare Victoria aim to give a voice to.

Late in 2004, and in January 2005, we witnessed a growing shift in community response and attitude to poverty, from one which simply says "we cause it ourselves by our own actions", to an acknowledgement of the impact of external or environmental factors like the recent Tsunami which devastated a number of Asian countries.

Poverty has many meanings. It is about the lack of food, warmth and shelter, as well as the lack of access to health services, clean water, employment and education opportunities. Poverty can also mean a sense of meaninglessness, a life without hope, failed or inadequate relationships, low self esteem, exploitation by others, abuse or powerlessness.

The plight of those who live in poverty can be seen each evening on our television screens, even in affluent



countries like Australia. How can we ignore the suffering of people in our own communities or of the millions of children who die each year throughout the world as a result of poor medical facilities and a lack of clean water and sanitation?

Anglicare Victoria staff and volunteers confront the everyday reality of poverty in the lives of thousands of children, young people and families in our communities. Our 2005 Financial Hardship Survey confirms the plight of increasing numbers of Australians, often described as the 'working poor', who find life a struggle.

In addition to our immediate response to families in need through the provision of emergency relief, assistance with housing, health care and education, Anglicare Victoria provides a range of services designed to strengthen individuals and develop family life. This assistance, in turn, enables individuals and families to contribute more fully to community life.

In a year of increasing demands for our services, greater expectations from funding bodies, a renewed sense of interest in our work by the wider community and the growing impact of research on our services, the Board commissioned a Review of our Home Based Care Services and a follow up Review of Residential Services during the year.



The Report on Home Based Care identified a number of weaknesses in our current service system, including the extra demand on staff to perform administrative tasks, the lack of resources to sustain 24 hour 7 day a week services, and the increasing demands of clients with challenging behaviours.

In order to address these issues, the Board has agreed to appoint a Project Officer to develop a new model of Home Based Care for consideration by both Anglicare Victoria and the Department of Human Services.

The review of our Residential Care Services raised serious concerns, similar to those in Home Based Care. Likewise, the Board has agreed to endorse a Research Project to develop a Therapeutic Model of Residential Care so that we can provide better outcomes for children and young people.

The challenge in both areas is to build on past wisdom and practice, to recognise present resource limitations and to seek better outcomes for clients and staff.

There are over 4,000 children placed in various forms of home based and residential care in Victoria each year. In the last 12 months, Anglicare Victoria placed 1900 children in our Home Based Care and over 200 children in Residential Care. These placements have been made alongside many other referrals for family support, financial counselling, problem gambling counselling, domestic violence services, drug and alcohol programs, and broader legal and rights programs. In total, Anglicare Victoria provided assistance to over 30,000 individuals.

In addition to the two reviews of our core services the Agency continues to expand its work in the Eastern Region in partnership with the Uniting Church Connections agency through the development of the Innovations Project. Other service developments have occurred across the various Regions.

In February 2005, the Board adopted the next stage of the Strategic Plan in which it was agreed that an organisational restructure would create twenty-one local area sites, delivering Anglicare Victoria programs throughout Melbourne, Gippsland and the Wangaratta Region. Work continues on the establishment of this new management structure.

The Board of Anglicare Victoria recognises the significant contribution the Victorian Government makes to funding programs operated by the Agency. However we remain convinced that insufficient resources are available in out of home care to ensure that all children, young people and families receive access to services of the highest quality at the most appropriate time. We will continue to advocate strongly on behalf of all children and welcome the Victorian Government's initiative in appointing a Children's Advocate and Children's Safety Commissioner.

In the pages which follow in this Report, details of our various activities are outlined and described. I commend the Report and thank, particularly, members of the Board and the staff of Anglicare Victoria for their commitment and professionalism to our work. On behalf of all children, young people and families with whom we work, I express our gratitude and thanks to all of the donors, volunteers, and others that contribute to making the dreams of others possible.



Dr Ray Cleary  
Chief Executive Officer



## children

*I*t is estimated that 730,000 Australian children are currently growing up in poverty. While the nation continues to prosper on an economic level studies into child health and welfare reveal that our children are experiencing more problems than ever before.

Former Australian of the Year and Professor of Child Health at the University of Western Sydney, Professor Fiona Stanley, has identified a number of key indicators that demonstrate the decline in the overall health and wellbeing of our children. She cites the following indicators as worsening:

- Pre-term and low weight births
- Autism
- Child neglect and abuse
- Youth unemployment
- Mental health
- Drug abuse
- Obesity

In order for a child to grow into a healthy functioning adult their basic needs must be met in the early stages of their development. While it may be difficult for some families to meet these needs due to social and economic disadvantage, as a community we can work to help children meet their full potential.

Many of the children who come to Anglicare in need of out of home care have experienced abuse and neglect. In the last year Anglicare Victoria coordinated 116,074 days of foster care for children in need. Our foster care teams placed 1900 children in out of home care with the support of hundreds of volunteer families.

Having a secure and stable family environment increases a child's chance of a bright and happy future. In collaboration with our foster carers and the broader community Anglicare continues to work towards giving all children the chance at a life free from poverty and disadvantage.

- ◆ 92 percent of children who are removed from their homes due to abuse and neglect are placed in out of home care.
- ◆ Child abuse and neglect is associated with multiple risk factors including social and economic disadvantage, family disruption, domestic violence and substance abuse.
- ◆ The presence or absence of other risk factors also influences the effects of abuse and neglect on a child. For example, the effects of abuse and neglect have been found to be less harmful if the child receives emotional support from another important adult in his or her life.

### ***an anglicare victoria case study...***

*Life was not going to be easy for Sally. When her mother became ill and realised she could not look after her daughter Anglicare stepped in to provide a safe haven.*

*Sally's earliest memory of her foster care mum Jane is walking through the gate to the front door and receiving a warm welcome.*

*Jane knew from the moment she met Sally that she was prepared to give a long term commitment to foster care and to Sally. The decision to provide Sally with a stable and secure home was easy for Jane.*

*Anglicare facilitated a permanent care arrangement between Sally and Jane, allowing for a long term family placement. Sally is still with Jane's family after many years and is preparing to begin university studies.*

*Sally came to Anglicare with her potential and life opportunities very limited. Through our out of home care program we have been able to give her back the security and stability she needed to grow into the wonderful young woman that she is today.*



## young people

Young people today are growing up in an increasingly complex and competitive world. Without strong family and community support many are at risk of homelessness, unemployment, mental health problems, social isolation and disadvantage.

Many of the young people who come to Anglicare for assistance present with a wide range of needs. Adolescents from disadvantaged backgrounds are at higher risk of poor literacy, behaviour disorders, unwanted pregnancy and attempted suicide.

Figures from the Supported Accommodation Assistance Program reveal that over 40 percent of people accessing homelessness support services in 2004 were youth. Victoria alone has an estimated rate of youth homelessness of 1 per 100.

The major causes of youth homelessness include:

- Family breakdown
- Domestic violence
- Abuse and neglect

Unemployment rates among young people, currently estimated to be 20-25 percent, greatly exceed the 'official' rate of around 5 percent. Young Australians who do not complete their secondary school education are twice as likely to be unemployed as those who finish their education.

Issues such as homelessness, abuse and neglect, family breakdown, social isolation and unemployment are among the many reasons young people turn to Anglicare for support. In the last year Anglicare assisted over 1,850 young people through education, training, mediation, counselling, supported accommodation and mentoring programs.

- ◆ Young people accounted for more than 40 percent of those assisted by homelessness services in Victoria in the last year.
- ◆ Youth unemployment levels in Victoria and nationally fluctuate between 25 and 30 percent as opposed to 'official' jobless figures of around 5 to 6 percent.
- ◆ Population studies suggest that up to 24 percent of young Australians have suffered at least one period of major depression by the time they are 18 years old.
- ◆ Homeless young people in Australia have much higher rates of psychological distress and psychiatric disorders than young people in more stable living situations.

### ***an anglicare victoria case study...***

*When John saw an Anglicare Victoria advertisement asking for volunteers to mentor young people in his community he decided to get involved.*

*As a young man at high school, John had experienced the loss of a friend through suicide. He never found out why his friend took his own life but the experience made John aware of the delicate and difficult nature of youth. As an adult he decided that he wanted to help younger people who found life a struggle.*

*Simon was having trouble coping at school and was beginning to show signs of becoming depressed. His mother was concerned that he was becoming increasingly withdrawn and solitary. Growing up in a single parent household without extended family or community support since he was five, Simon had missed out on the benefits of a positive male role model.*

*Simon's mother and his Anglicare caseworker arranged for Simon to meet John four months ago and they have been getting together every week since. They both enjoy spending time bike riding, swimming and talking. Simon feels that his weekends with John enable him to confide in someone and to have fun.*

*Anglicare's youth mentoring programs provide a connection and sense of belonging for young people who may be feeling isolated and alone. Simon is benefiting from the program with increased self esteem and confidence. His mother feels that he is coping better at school and participating in family life more as a result of the time he spends with John.*





## families

The key to supporting and enabling families is to recognise, affirm and strengthen the interconnectedness of family and healthy communities. This requires partnerships between community organisations like Anglicare Victoria, State and Federal governments and the wider community.

Despite over a decade of strong economic growth in Australia many families are missing out. Life has become more difficult for low income families and those who rely on income support.

Today's Australian families most at risk are:

- indigenous Australians
- sole parent families
- Australians from non-English speaking backgrounds
- people with a disability, including mental health issues
- a new category described as 'the working poor' - usually a family in which one partner works in a low paid casual job.

Those families who are unable to adapt to a rapidly changing society are at risk of experiencing poverty, domestic violence, homelessness, alcohol and drug abuse, unemployment and a decline in mental health and resilience.

Anglicare's 2005 Financial Hardship Survey found that basic needs such as food and housing placed the largest burden on low income families.

- 78 percent of survey participants earn less than \$500 per week. Of these 38 percent earn less than \$400 per week.
- Over half (53 percent) pay over 30 percent of their weekly income on rent and housing repayments.
- 92 percent of people surveyed spent 20 percent of their weekly income on food. Meat and fresh fruit and vegetables were consistently selected as becoming more difficult to afford.

- ◆ In the last year 5,400 families received support from our family service programs, 2,456 men and women took part in family violence programs and 10,700 received parenting advice and support through Anglicare.
- ◆ Recent studies in Australia demonstrate that individual and family wellbeing is enhanced by a circle of healthy relationships, a sense of belonging and identity and financial security. Anglicare Victoria is committed to building communities where every family has access to the supports and services they need to live with dignity and respect.
- ◆ The strain of trying to manage on a meagre income causes stress, conflict and relationship breakdown.
- ◆ 38% of women experiencing violence from a current partner and 46% of women who experienced violence by a previous partner said that children in their care had witnessed the violence.
- ◆ Family breakdown can be caused by a range of factors including poverty, isolation, domestic violence, drug and alcohol abuse and mental illness.

### ***an anglicare victoria case study...***

*Janet knew that her family was in trouble when her husband's drinking problem left no money for groceries or mortgage repayments. Not only was her husband drinking more but he had become violent towards her and their children.*

*Janet spent many months feeling like she was to blame for the breakdown of the family she cherished. The children began to resent their mother for putting her efforts into trying to cover up for their father. They felt neglected and abandoned by both parents and began to develop behavioural problems.*

*With the family in deep crisis Janet took the first step towards acknowledging that there was a problem and turned to her local Anglicare office for help.*

*The family counselling staff at Anglicare provided Janet and her family with the opportunity to make decisions that could restore some security and stability to their lives. Janet describes her experience at Anglicare as "positive from the start".*

*With assistance from the family counselling and family violence programs at Anglicare Janet and her children are rebuilding their lives.*

## volunteer profiles



### our children our future

*A*ngela Giordimaina is a volunteer with Anglicare Victoria in Yarraville. She has been instrumental in establishing the Bookwormz and Kidz Stuff playgroup.

*Our playgroup is unique because rather than just having random activities we have a structure that allows the parents to participate.*

*We usually base the activities on a theme. We have covered things like the weather, the garden and transport. There are two components to the group - listening and participating. Usually the children sit and listen to a book reading and then we coordinate some playtime.*

*The playgroup gives parents and their children the chance to socialise with others. Some of the parents are quite isolated so it is great for them to get out of the house and meet other people. We started the group for young women but it has expanded to include others.*

*This term we have 13 children. There is one child with autism and I collect him and his mother and bring them along with me. It is great for the little boy's mum because she has found it difficult to get him into other playgroups. He had been outcast in other groups because of his condition - but we make him feel very welcome in our group.*

*I decided to become a volunteer with Anglicare Victoria because my own children had grown up and I missed being part of the kind of community you get when you are bringing up young children.*

*My own children helped me come up with the name for the program and they have come along to some of the activities. One day we had music as a theme and one of my older boys came and played guitar for the children.*

*I enjoy volunteering because it gives me a chance to get out of the house and share stories and experiences. It is good to be with other people and feel like there is some support and community.*



E

lizabeth Romney has been caring for young people with our Box Hill Foster Care program for 18 years. In that time she has looked after 75 children.

*I have seen many young people come into our family. The main thing we hope to give is a sense of normal*

*family life so that they can hopefully take away a bit of the positive elements of living in a safe and stable environment.*

*For most of the children and young people who come into foster care there is very little, if any, sense of belonging and security. If you can provide just a small amount of that it is worth it.*

*One of the best things about being a carer is when the children come back after a few years and still feel comfortable and safe.*

*I would highly recommend foster care to others. It is not just about giving to others - you also get a great sense of community and your own children get so much out of it.*



caring for  
young people

supporting  
families



Anne Campbell began volunteer work at Mission House 12 years ago and has worked most Thursdays since helping families in need of emergency relief services.

*I enjoy volunteering and am quite fond of the people who come to Mission House. You get to know their*

*stories and they get to know you. It is completely non-judgemental here - we don't question people or make them feel like they are undeserving. We treat everyone equally and with respect.*

*I would say the majority of the people who come to us are families. We assess what people need and no-one ever goes away without food. The need fluctuates but we have a lot of regulars. We help with a lot of things. One lady came in recently with a prescription she couldn't afford to get filled so we organised that. Another lady came in who needed a school uniform for her daughter and we were able to point her in the right direction. The bottom line is that you are a volunteer because you care about people.*

## our volunteers in action...



Melbourne's Girls Grammar students volunteer to help raise funds for our 2004 Christmas Appeal.



The Melbourneaires belt out some tunes at 101 Collins Street during the 2004 Christmas Appeal.



Volunteering at Mission House



Celebrity chefs cooked up a storm in support of Anglicare's Dinner With The Angels event.



Local parishioners give their time to support the Bunnings Weekend Angel Appeal.



Anglicare Victoria celebrates the outstanding efforts of volunteers at the 2005 Annual Award Celebration



The Lazarus Centre Breakfast program relies heavily on the commitment of volunteers

Students from Melbourne Grammar spend some time helping Anglicare Victoria as part of their community service activity.



Foster care was provided by 561 volunteer care givers during the year



# celebrating our volunteers



The 2005 Anglicare Victoria Celebration Service and Chairman's Award Ceremony paid tribute to the outstanding efforts of 20 volunteers who contributed to our services to children, young people and families. Conservative estimates indicate that the monetary value of the hours of service provided by volunteers is around \$12 million. The true value of the dedication and support that our volunteers bring to the work of Anglicare is priceless.

**Beverley Anderson** - Beverley contributed approximately 6,550 volunteer hours from when she joined Dixon House's Community Support team in 1999 until her recent retirement.

**Faye Barker** - Faye began her volunteer work at Mission House many years ago when it was part of The Mission to the Streets and Lanes. For many years Faye worked Tuesday and Thursday, although recently she has had to reduce her time to Tuesdays only.

**Vivienne & Peter Bennett** - Peter & Vivienne have a Permanent Care son - and a young girl was placed with them through Anglicare in Gippsland in 2001 and was legalised as a Special Needs Adoption early last year.

**Anne Campbell** - Anne began her volunteer work at Mission House 12 years ago and has worked most Thursdays since, helping clients select food from our Pantry.

**Denise & Stephen Campbell** - Denise & Stephen have been volunteer caregivers with Anglicare in Gippsland since 1993, in both foster care and permanent care.

**The Revd Lynne Clarke** - Lynne was the Minister at All Saints Clayton for over 10 years until her retirement in early May, and was a strong and crucial advocate for the Dixon House neighbourhood house partnership. Her role on the partnership Board of Sponsors was characterised by energy and goodwill.

**Carolyn & John Connelly & Family** - The Connelly family first opened their home to provide care for adolescents in 1987. Even when they started their own young family they continued to look after teenagers in need.

**Barrie Draper** - Barrie has assisted with the breakfast program for the homeless at St Peter's Eastern Hill one morning per week for 10 years. He makes regular donations of supplies and relates very well to clients.

**Angela Giordimaina** - Angela has been facilitating the Bookwormz & Kidz Stuff playgroup at our Yarraville Office for just over a year. She has taken the initiative to plan the weekly sessions, focusing on different themes each week, and spends three hours every Tuesday during school terms to run the group.

**Jennifer Hansford** - Jennifer is renowned for never saying "no" to requests from staff at 'Kids in Care' at our Yarra Ranges Office, and the Disability program at Knox.

**Pandora & Paul Hutchinson** - Pandora & Paul have been carers with Anglicare in Gippsland since 2000 and have cared for 13 children in that time, including one long term placement.

**Denise Killen, Waltraut Pecher & Heather Turner** - Denise, Waltraut & Heather have worked five days per week since they took over the running of the Yarra Ranges Op Shop in January 2004, their first experience of running an Op Shop.

**Yvonne Langlois** - Yvonne has contributed approximately 2,880 volunteer hours working as an assistant teacher with the English as a Second Language program at Dixon House since 1993. Presently she gives six hours a week for 40 weeks a year.

**Patricia & Charles Oakenfull** - Trish & Charles have fostered more than one hundred children since they began fostering with St Joseph's Babies Home in the late 1960's. They became carers for The Mission to the Streets & Lanes in 1985 and continue to provide a high standard of care for babies and children.

**Elizabeth Romney** - Elizabeth has been with our Box Hill Foster Care program for 18 years. In that time she has looked after 75 children. Nothing has ever being too much for her.

**The Parishioners of St Phillip's, Box Hill North** - This relatively small Parish has been supporting our Eastern Youth Services programs for 15 years. Their weekly food donations make a real difference to the lives of many of our young clients.

**Barb Stubberfield** - Barb began volunteering and providing housing for homeless young people in 1996. She then became a Lead Tenant with the StepOut program in 2000, and has been a carer in the CASS program since June 2003.

**Debra Van Ommen** - Debra has supported our Box Hill Foster Care program for more than 10 years as a contingency carer. Debra has also been involved in supporting our respite program.



pictured from top:

1. Anglicare Victoria's Nick Grainger (left) nominated foster carer Barb Stubberfield for a volunteer award for her outstanding work with young people.
2. Volunteers Denise Killen, Waltraut Pecher and Heather Turner acknowledged for their volunteer efforts at the Yarra Ranges Op-Shop.
3. Receiving her award from Anglicare Victoria Chair Dr Graeme Blackman, Debra Van Ommen has supported our Box Hill Foster Care program for more than 10 years.
4. Peter and Vivien Bennett received an award for outstanding service for their work as volunteer Permanent Carers. The family have spent long hours providing for the needs of the children they care for, both of whom have disabilities.

# our community partnerships

In the past year Anglicare Victoria has increasingly worked in partnership with local communities to provide assistance and support to people in need.

## Anglican Criminal Justice Ministry

The Anglican Criminal Justice Ministry, a key part of Anglicare Victoria, continues to provide ministry in prisons, leadership in interfaith chaplaincy, and education to the church and community on the criminal justice system. Many in the prison system are from disadvantaged backgrounds and suffer the distress of separation from family as well as other crises. Anglican chaplains work as part of an interfaith team, conducting worship services, providing pastoral care and spiritual support to prisoners and their families, and modeling and working towards a religious tolerance which is moderate and respectful of all beliefs. During the year the Senior Chaplain, Jonathan Chambers, addressed many parish organisations and Anglican schools on the church's response to criminals and the criminal justice system.

## Anglican Parish of Footscray

Anglicare and the Parish assist the large Sudanese community with their needs upon arrival in the area. A review identifying the most appropriate future direction for support was undertaken. We will continue to work together to make a difference.

## St Peter's Eastern Hill and St Paul's Cathedral

The Lazarus Centre program for homeless people in Melbourne's CBD now provides over 200 breakfasts each week and operates every morning. The outreach service offering advice, service links, help with accommodation, assistance with pharmacy/medical costs and urgent travel needs, and access to hygiene items helps over 120 people per week. New self-esteem and educative groups have commenced in the afternoons.

## St John's Cranbourne

This community development initiative with the Parish of St John the Evangelist now provides a range of Parentzone programs and in 2005 commenced a major new partnership with Cranbourne Secondary College and the South East Local Learning and Employment Network

Anglicare Victoria, in partnership with the Bayside Churches and Community Action Network ( BayNET), launch a new youth mentoring program to support vulnerable young people.



designed to build a strong, sustainable and connected community. This new initiative is funded under the Federal Government's 'Stronger Families and Communities' strategy.

## Diocese of Wangaratta

The past year has seen the consolidation of priorities and strategies for action in response to the Parish Social Audit conducted in the Diocese. Some of the major developments in the partnership included: the integration of the Wangaratta and Albury Emergency Food Groups into Anglicare Victoria; the establishment of a program to provide Parish Projects funding for seeding programs in the region; a series of retirement planning forums and Expos in response to a need identified in the Social Audit; and a range of programs developed with the indigenous community.

## Diocese of Gippsland

A Community Development and Parish Liaison Coordinator was appointed to develop the partnership between the Diocese and Anglicare Victoria. Nine Parish-based projects were developed during the year, demonstrating the growth of community partnerships within the Diocese. We are also working with a major community development initiative called Reigniting Community East Gippsland, a cross-cultural community organisation working towards removing racial barriers that exclude indigenous people from community participation.

**BayNET** : A new youth mentoring program jointly run by Anglicare Victoria's Southbridge Youth Services and the Bayside Churches and Community Action Network (BayNET) was officially launched in March this year. The program links 'at risk' young people aged 12-16 with a volunteer mentor who is committed to maintaining regular and supportive contact.

#### Anglican Schools

Partnerships continued during the year with Anglican schools in Melbourne, and the Dioceses of Gippsland and Wangaratta. Pupils from Trinity Anglican College helped launch the Anglicare Victoria Winter Appeal in Hume this year.

#### St Peter's Craigieburn

The partnership between St Peter's Church and Anglicare Victoria was officially launched in August last year. Outreach services such as family mediation and parenting groups are being provided through Broadmeadows Family Services and a breakfast program is underway with the local primary school.

#### Dixon House

The partnership with the All Saints Parish in Clayton continues to provide invaluable support to Anglicare Victoria through the provision of a neighbourhood house, counselling centre, an emergency relief program and education services.

#### All Saints Rosebud

Anglicare Victoria's family, youth and disability teams continue to work closely with the parishioners of All Saints Rosebud in providing support and services in the local community.



Trinity Anglican College students donate food to Bishop David Farrer and Anglicare Victoria's Hume Chair Fr Keith Brice at the launch of the Bishop's Winter Appeal

#### All Saints Preston

Members of the local community continue to benefit from the partnership between the Parish and Anglicare which provides emergency relief, regular meals for the disadvantaged and an opportunity shop.

#### Mission House Fitzroy

Volunteers from 25 parishes in the Diocese worked with Anglicare Victoria to provide emergency relief services to thousands of low-income earners in the inner northern suburbs.

#### Eastern Region Social Audit

A social audit of the 23 parishes in the Waverley/Knox and Whitehorse deaneries was launched in May in partnership with the Bishop of the Eastern Region. The audit will identify local needs and make recommendations for future partnership initiatives between local churches, communities and Anglicare Victoria.



## program highlights

*A*nglicare Victoria has committed significant resources to the redevelopment of our Lilydale site. The project will provide a secure reception, new administration and meeting areas, redeveloped open plan staff work areas, office spaces and counselling rooms. The aim of the redevelopment is to provide a community space with enhanced services and facilities for clients and staff in a location of growing demand.

*I*n November it was announced that Anglicare Victoria in Yarra Ranges and Connections were successful in an application for Innovations funding. The funding has enabled the employment of an additional six and a half staff. All new staff are based at our Yarra Ranges site in Healesville.

*T*he Anglicare Family Violence program in Yarra Ranges has been boosted with increased funding through the Commonwealth Government's Local Answers Initiative. The Boys Will Be Men program will operate in conjunction with the Peaceful Warriors program providing mentors for 'at risk' boys aged 10-16 years in local schools.

*A*n innovative arts project undertaken by Anglicare Victoria in Knox has produced a DVD that will be used as part of a school curriculum program to educate students about the issues surrounding family violence. The project is due to be launched at the Knox Village Cinema later this year. A collaborative project between Anglicare in Knox and the local newspaper which involved young people contributing articles was acknowledged as an example of good practice by the Australian government earlier this year.

*A*nglicare Victoria's Victims Assistance Program (GVAP) and Counselling Service in Gippsland commenced operation in November 2004. The program is funded by the Department of Justice and the Department of Human Services. GVAP is a partnership, with Anglicare as the lead agency, with Quantam Support Services, Gippsland Centre Against Sexual Assault (GCASA) and Lifeline to provide a service across the entire Gippsland Region (covering 41,500 square kilometres and comprised of six local government areas).



Hundreds of children from across Anglicare programs and regions took part in our Children's Day Celebration at Scienceworks in October 2004. The Zimbabwe Brothers entertained the children with singing, dancing and circus performances on the day.





Mission House volunteers unpack donations for Anglicare Victoria's Emergency Relief Program. Last year over 30,000 families and individuals received Emergency Relief through our programs.

Anglicare Victoria is proud to announce that Hoda Nahal, a staff member from our North West region, received a 2004 Multicultural Excellence Award for her outstanding achievement in promoting linguistic and cultural diversity in Victoria's multicultural communities. Hoda is also to be commended for her work in developing programs at our Craigieburn site which opened in August last year.

The Anglicare Eastern Region Youth Services team in conjunction with Salvation Army Eastcare, established a new program in the region called 'Leaving Care - Housing and Support Initiative'. The program aims to improve outcomes for young people leaving care by assisting in the development of life skills, providing links to education, employment and training options and preventing homelessness through the creation of pathways to sustainable long-term housing options.

A therapeutic foster care program for children with challenging behaviours (Treatment and Care for Kids) run by Anglicare Victoria in the Eastern Region has been described as having a unique place in Victoria's suite of home based care services. The program is leading the way in the provision of therapeutic foster care services for children with challenging behaviours. Negotiations with funding bodies are currently underway to explore the possibility of providing a therapeutic care model in one of our residential homes.

A great deal of work is taking place in the Hume region with Anglicare Victoria and the Diocese of Wangaratta joining forces to provide a range of services in the community. The integration of Wangaratta and Albury emergency food groups with Anglicare took place in July. The establishment of a Parish Projects initiative is underway to enable local communities to identify priorities and begin to address local needs.

## program highlights

A series of retirement planning forums and Expos are being conducted in the Hume region via collaboration between Anglicare Victoria, local Parishes and numerous community groups and government agencies. Community development and awareness activities in the region have included a Diocesan Strategic Planning Day; a Diocesan Youth forum and public forums on election issues and a human rights consultation.

Anglicare Victoria and the Children's Foundation celebrated Children's Day last year by treating hundreds of children and their carers to a day of fun and festivity at Scienceworks and the Melbourne Planetarium.

Anglicare Victoria's Counterpoint Young Women's Refuge celebrated its 10th Birthday late last year at the Northcote Town Hall. As part of the celebration, masks designed and made by past and current clients of the service were exhibited.

Our Rosebud office has received funding from the Mornington Peninsula Shire to develop and implement a youth arts project this year. The project employed an artist to work with 10 young people for six weeks. An exhibition of the artworks was held at the Rosebud office and was also displayed for one week at the Rosebud Police Station.

A number of new group work programs reaching out to vulnerable children, youth and families were initiated by the Werribee office in the last year. Groups on issues of domestic violence, anger management for young people and recreational-based programs for 'at risk' adolescents, allowed participants to explore sensitive issues in trusting and supportive environments.



Channel Nine News Presenter Jo Hall and Comedian Dave Hughes help Anglicare CEO Dr Ray Cleary launch the 2005 Winter Appeal at the Vic Markets.



Anglicare staff graduating from the Child Centred Family Focussed case work course in November 2004. The foundation course is run internally to ensure that all new staff provide a high quality and consistent level of care to children, young people and families in our care.

The Connected Families - Stronger Communities program is providing facilitated training courses for parents in Cranbourne. The program is available to parents with children attending Cranbourne Secondary College. Parents who successfully complete the training are able to co-facilitate parenting groups within the school and broader community.

Anglicare Victoria's emergency placement options program in Gippsland provides a home based care option for children and young people who are difficult to place within a 'normal' foster care setting. The program aims to allow assessment and planning to take place so that appropriate options can be arranged to meet the needs of the child or young person involved.



Carers past and present and their families joined Anglicare Victoria staff to celebrate 20 years of providing foster care in the Southern Region in September last year.

The Anglicare Victoria Board has approved the development and implementation of an Agency model for the delivery of high quality home-based care. The model will be based on the recommendations that came out of our Review of Home Based Care and on international evidence of best practice.

A Project Manager has been appointed to oversee the redevelopment of our residential care services based on the recommendations of an earlier review. We aim to develop a therapeutic model of residential care informed by current research and evidence based practice to provide the best outcomes for our clients.





top: Some very young angels help out with our Christmas Appeal

middle from left: Olympic athlete Tamsyn Lewis arm wrestles Leah Hudson at Anglicare Victoria's 2004 Christmas Appeal Launch; Young people from Anglicare Victoria programs are joined by members of the Victorian Bushrangers Cricket Team in launching the 2004 Streets and Lanes Appeal

bottom from left: Kate Ceberano and Cindy Sargon with some Anglicare Christmas Angels; Parishioners from Leongatha gather to launch the 2005 Bishop's Winter Appeal

## fundraising

*W*

e are extremely grateful to all of our supporters for the vitally important contribution they make to our work, particularly as competition for the charitable dollar remains strong and the shocking Tsunami disaster impacted on domestic welfare agencies in the second half of the year.

As has been the case throughout the long history of Anglicare Victoria and its predecessor agencies, it would simply not be possible for us to provide the quality and extent of care and support we do for the thousands of vulnerable families, young people and children who turn to us each year without the help of many generous individuals, businesses, parishes, schools, community organisations and philanthropic foundations.

We have again benefited from an increase in donations to our four public appeals during this past year, and are heartened by this show of loyalty from our supporters. The underwriting of the cost of our major Christmas Appeal by key corporate supporters Bunnings Warehouse and BI-LO Supermarkets, again helped to ensure that funds received were applied directly to the benefit of our clients.

Our inaugural Dinner with the Angels, held in November as part of the Christmas Appeal, was supported by Melbourne's leading restaurants and featured a performance by Kate Ceberano. It was a great success. We also appreciated the support of Jo Hall, Dave Hughes, the Victorian Bushrangers cricket team and a number of other well-known Victorians who helped us publicise the launch of the various Appeals during the year.

The Anglican Diocese of Gippsland raised over \$100,000 through their two regional appeals, to be used to fund

local programs for children, young people and families. We are also delighted at the success of the Christmas and Winter Appeals held in the Hume Region, which were launched by the Bishop of Wangaratta to raise funds to support local programs. Many Parishes and Auxiliaries throughout all areas of operation again strongly supported our work.

Funding from philanthropic trusts and foundations was similar to the previous year. Trusts who supported us are listed on our Contributors pages and we thank the trustees in every case for having faith in our workers to deliver a quality of care and support second to none.

The Children's Foundation continued to provide significant support to our foster care programs and our Parentzone resource centres. Similarly we appreciate the continued support of CEBS Anglican Boys Society's Community Services Committee for our Meridian Youth Counselling Service; the Trustees of the Hindson Trust for our family counselling, family support and foster care programs; and the Opportunity Youth Services Trust for our youth support, accommodation and counselling programs.

Thanks also to the approximately 1300 wonderful parishioners, students and other generous individuals who assisted us across a broad range of our activities during the year including as carers for children or young people, providers of emergency relief, in administrative roles or fundraising activities, or one of many other tasks. Also thanks to the staff from PricewaterhouseCoopers and the National Australia Bank who provided us with a day or more of their time during the year through their organisations' community support programs.

We greatly appreciate the support of all who have helped us to help our clients in the past year.

## council members

Ms Sally Alsop  
The Revd Dr Stephen Ames  
Mrs Helen Baddeley  
Dr Graeme Blackman  
Mr Malcolm Boyce  
The Ven Keith Brice  
Mrs Beryl Camp  
The Revd Barbara Colliver  
Ms Beryl Coombe  
Dr Denise Cooper-Clarke  
Ms Marjorie Cummins  
Mrs Beth Delzoppo OAM  
Mrs Jenny Disney  
The Right Revd Jeffrey Driver  
Ms Helen Duncan  
The Right Revd David Farrer  
Dr Barbara Fary OAM  
The Revd Cecilia Francis  
Ms Jacqueline Gleeson  
Ms Lilian Harrington  
Mr Barry Harrison

Mr Peter Horsburgh  
The Right Revd Philip Huggins  
Professor Alun Jackson  
Ms Bev Lacock  
Mrs Susan MacMillan  
The Revd Barry Martin  
Ms Sue McCarthy  
The Revd Murray Morton  
Archdeacon Andrew Oddy  
Ms Bianca Pezzutto  
The Revd Dr David Powys  
Ms Liz Prideaux  
Mr Colin Reilly  
Mr Ian Smith  
The Ven Peter Swane  
Mr Richard Tudor  
Mr Gary Underwood  
The Revd Anne Wakeling  
The Most Reverend Peter Watson  
The Revd Canon Graeme Winterton  
Mr David Woods

## board members

Dr Graeme Blackman Chairman  
Mr Peter Horsburgh Deputy Chairman  
Mrs Beth Delzoppo OAM Board Secretary  
Dr Lynda Campbell  
Dr Barbara Fary OAM  
Mr Andrew Guy  
Revd Barry Martin

Ms Sue McCarthy  
Ms Liz Prideaux  
Mr David Stewart  
Mr Richard Tudor  
Mr Gary Underwood



### Board Members

pictured from back left:  
Mr Richard Tudor  
Revd Barry Martin  
Mr Andrew Guy  
Mr Peter Horsburgh  
Dr Graeme Blackman

pictured from front left:  
Ms Sue McCarthy  
Dr Barbara Fary  
Ms Liz Prideaux  
Mrs Beth Delzoppo

## senior management

Dr Ray Cleary	Chief Executive Officer
Ms Sally Alsop	General Manager Southern Region
Mr Chris Baring-Gould	Chief Financial Officer
Mr John Blewonski	Deputy Chief Executive Officer Corporate Services
Ms Marg Chipperfield	Eastern Regional Manager
Fr Michael Hopkins	Manager Parish Community Development
Ms Rosie Pizzi	General Manager North West Region
Ms Jenny Potten	Deputy Chief Executive Officer Community Services
Ms Wendy Pascoe	Executive Officer/Personal Assistant



**Senior Management**  
pictured from back left,  
Mr John Blewonski  
Fr Michael Hopkins  
Mr Chris Baring-Gould  
Dr Ray Cleary

pictured from front left;  
Ms Jenny Potten  
Ms Wendy Pascoe  
Ms Rosie Pizzi  
Ms Sally Alsop

## committees

### **Finance Committee**

Mr Chris Baring-Gould  
Dr Graeme Blackman  
Dr Ray Cleary  
Mr Andrew Guy  
Mr Peter Horsburgh  
Ms Sue McCarthy  
Mr David Stewart  
Mr Gary Underwood

### **Social Policy Committee**

Dr Lynda Campbell  
Dr Ray Cleary  
Mrs Beth Delzoppo OAM  
Dr Barbara Fary OAM  
The Revd Barry Martin  
Ms Margaret Matters  
Ms Jenny Potten  
Dr Con Tsingas  
Mr Rick Tudor

### **Friends Committee**

Mr John Blewonski  
Mr Malcolm Boyce  
Mrs Jenny Disney  
Ms Lilian Harrington  
Ms Liz Prideaux  
Mr Dennis Sherwell  
Mr Ian Smith  
Mr John Taaff



## FINANCIALS AS AT 30 JUNE 2005

Balance Sheet as at 30 June 2005

	2005 \$'000's	2004 \$'000's
<b>Current Assets</b>		
Cash	8,153	14,639
Receivables	818	215
Inventory	89	–
Other	40	24
<b>Total Current Assets</b>	<b>9,100</b>	<b>14,878</b>
<b>Non-Current Assets</b>		
Financial Assets	21,090	12,011
Property, Plant and Equipment	11,310	12,644
<b>Total Non-Current Assets</b>	<b>32,400</b>	<b>24,655</b>
<b>Total Assets</b>	<b>41,500</b>	<b>39,533</b>
<b>Current Liabilities</b>		
Payables	3,535	2,144
Provisions	1,641	1,681
Deferred Income	2,887	2,388
<b>Total Current Liabilities</b>	<b>8,063</b>	<b>6,213</b>
<b>Non-Current Liabilities</b>		
Provisions	676	668
<b>Total Non-Current Liabilities</b>	<b>676</b>	<b>668</b>
<b>Total Liabilities</b>	<b>8,739</b>	<b>6,881</b>
<b>Net Assets</b>	<b>32,761</b>	<b>32,652</b>
<b>Equity</b>		
Establishment Corpus	23,767	23,767
Reserves	9,901	12,387
Accumulated Losses	(907)	(3,502)
<b>Total Equity</b>	<b>32,761</b>	<b>32,652</b>

Notes:

1. Where necessary, comparative information has been reclassified to achieve consistency in disclosure.

2. The economic entity Anglicare Victoria includes the net assets of the Pitt Family Trust Limited and the John and William Hindson Trust.



**FINANCIALS AS AT 30 JUNE 2005**

	2005 \$'000's	2004 \$'000's
<b>Income</b>		
State Government Funding	27,370	26,993
Commonwealth Government Funding	1,485	1,192
Local Government Funding	419	303
Tied Fundraising Income	1,715	1,679
Untied Fundraising Income	2,265	2,262
Bequests	739	3,643
Client and other fees	818	997
Investment Income	2,350	1,243
Net Profit / (Loss) on sale of Assets	481	3,690
<b>Total Income</b>	<b>37,642</b>	<b>42,002</b>
<b>Expenditure</b>		
Foster Care / Adoption & Permanent Care	9,550	9,619
Youth & Residential Services	7,886	8,026
Family & Community Services	14,534	13,693
Community development and Parish initiatives	971	642
Research and advocacy	156	150
Staff professional development and training	328	293
OH&S and other legislative compliance costs	148	182
Property and essential services management	420	477
Infrastructure and governance costs	914	747
Community Relations	787	958
Fundraising & Merchandising expenses	643	631
Write down of property	1,196	
<b>Total Expenditure</b>	<b>37,533</b>	<b>35,418</b>
<b>Net Surplus / (Deficit)</b>	<b>109</b>	<b>6,584</b>
Accumulated losses at the beginning of the year	(3,502)	(4,434)
Less: Transfer to reserves		
Net Bequests movement	2,904	(2,154)
Net Profit on property sales	(418)	(3,498)
<b>Accumulated losses at the end of the financial year</b>	<b>(907)</b>	<b>(3,502)</b>
Notes:		
1. Where necessary, comparative information has been reclassified to achieve consistency in disclosure.		
2. The economic entity Anglicare Victoria includes the net assets of the Pitt Family Trust Limited and the John and William Hindson Trust.		

# contributors

All Saints Anglican Parish, Rosebud  
 All Saints Anglican Parish, Clayton  
 Anglican Diocese of Gippsland  
 Anglican Diocese of Melbourne  
 Anglican Diocese of Wangaratta  
 Anglican Parish of All Saints, Newtown  
 Anglicare Victoria Rosanna Auxiliary  
 Anglicare Victoria Strathmore Auxiliary  
 Anglicare Victoria Sunshine Auxiliary  
 Anglicare Victoria Vermont Auxiliary  
 Ann Eliza Rowe Estate  
 A G Birch Bequest  
 Amelia Eliza Holland Trust  
 ANZ Charitable Trusts  
 Bayside City Council  
 BCR Asset Management Pty Ltd  
 Bell Charitable Fund  
 Betty Brown Estate  
 B J Bearings P/L  
 CEBS Anglican Boys Society  
 Charlotte Maude Stevens Estate  
 Children's Foundation  
 Christ Church Anglican Church, South Yarra  
 Christ Church Essendon Opportunity Shop  
 Christ Church Grammar School  
 City of Stonnington  
 Clyde David Elford Estate  
 Collier Charitable Fund  
 Community of the Sisters of the Church  
 Danar Pty Ltd  
 Danks Trust  
 David Taylor Galt Estate  
 Diamond Valley Auxiliary  
 Dorothy Maude Sholl Estate  
 Edna Curwen-Walker Estate  
 Emily Margaret Wood Estate  
 Esme Jessie Hensley Estate  
 Equity Trustees  
 Fairleys Pty Ltd  
 Fletcher Jones Australia Support  
 Flora & Frank Leith Charitable Trust  
 Florence & Melville Hughes Trust  
 Frances Jean Jaensch Estate  
 Freda Patricia Dent Estate  
 Frederick B Shepherd Estate  
 Frederick William Roper Estate  
 Freemasons Public Charitable Foundation  
 G Bullen Pty Ltd  
 G F Matthews Estate  
 G Hemmings Estate  
 Gippsland Grammar School  
 Girl Guides Association - Baw Baw Region  
 Gladys Fabian Estate  
 Glen Eira City Council  
 Grace & Herbert Foulkes Charitable Trust  
 Greenlight Foundation Ltd

Grosvenor Settlement  
 Gwen Hunt Estate  
 Helen Macpherson Smith Trust  
 Henry B Smith Charitable Trust  
 Hindson Trust  
 Holy Trinity Anglican Church, Surrey Hills  
 Hulbert Foundation  
 Invergowrie Foundation  
 IPM Loy Yang B  
 Jack Brockhoff Foundation  
 Jackson Five Pty Ltd  
 Janette Lucy Kent Estate  
 Jenny Craig Weight Loss Centres  
 JB Were Foundation  
 Jessie Hilda Henderson Estate  
 Joan Christian Comport Estate  
 John Fox Estate  
 Joe White Bequest  
 Kathleen Louisa Curwen Walker Estate  
 Kilwinning Trust  
 Kimberley Foundation  
 Lady Nina Gwendoline Sunderland Estate  
 Lily Maude Payne Estate  
 Lions Club of Mooroolbark  
 Lions Club of Oakleigh  
 Llewellyn Evans Estate  
 Lord Mayor's Charitable Fund  
 Lorna Lean Estate  
 Lorna Sunalani Thevathasan Estate  
 Louis & Lesley Nelken Trust Fund  
 Lowther Hall Grammar School  
 L R Cazaly Trust Fund  
 Macquarie Charitable Foundation  
 Margaret Minnie Page Estate  
 Mary Florence Champ MacDowell Estate  
 Marrich Charitable Foundation  
 Melbourne Girls Grammar  
 Melbourne Grammar School  
 Melbourne Newsboys Club Foundation  
 Mentone Grammar School  
 N J Horton & Grace Horton Charitable Fund  
 Opportunity Youth Services  
 Parncutt Family Foundation  
 Patricia Downes Chomley Estate  
 Perpetual Trustees  
 Phillip Joseph Winthrop Estate  
 PSI Sociology  
 Ricketson Foundation  
 Ritchies Stores Pty Ltd  
 R E Ross Trust  
 Roma Margaret Tink Estate  
 Ross Gordon Family Trust  
 Rotary Club of Lilydale  
 Rotary Club of Oakleigh  
 Sheppard Community Evangelical Holiness Church

St Andrew's Anglican Church, Brighton  
 St Barnabas' Anglican Church, Glen Waverley  
 St James' Anglican Church, Dandenong  
 St James' Anglican Church, Point Lonsdale  
 St John's Anglican Church, Bentleigh  
 St John's Anglican Church, Camberwell  
 St John's Anglican Church, Malvern East  
 St John's Anglican Church, Mansfield  
 St. John's Anglican Parish, Toorak  
 St John's Opportunity Shop  
 St Luke's Anglican Church, South Melbourne  
 St Mary's Anglican Church, Caulfield  
 St Mary's Anglican Church, Sunbury  
 St Paul's Anglican Church, Boronia  
 St Peter's Anglican Church, Eastern Hill  
 St Silas' Anglican Church, Balwyn North  
 St Silas' Anglican Parish, Albert Park  
 St. Stephen's Anglican Parish, Gardenvale  
 St Stephen's and St Mary's Anglican Church, Mt Waverley  
 St Theodore's Anglican Church, Wattle Park  
 The Anglican Parish of Diamond Creek  
 The Anglican Parish of St Silas-with St Anselm's  
 The Anglican Parish of Wandin/Seville  
 The Collie Foundation  
 The Keith Chenhall Foundation  
 The Marian and E H Flack Trust  
 The Parish of Christ Church Ormond - with St Mark's  
 The Parish of St Eanswythe's - with St Clement's, Altona  
 The Parishes of St Peter's, Mornington & St Martin's Mount Martha  
 The Victorian Homeless Fund Inc  
 Thomas Wilfred Richardson Estate  
 Tivey Memorial Fund  
 Toorak Churches Ecumenical Opportunity Shop  
 Trust Company of Australia Ltd  
 Trust of Edmund Barker  
 Tyler House Trust  
 VC & EJ McCrea Pty Ltd  
 Vera Moore Foundation  
 Victorian Community Foundation  
 Walter Campbell Memorial Trust  
 William Angliss (Vic.) Charitable Fund  
 William Sangster Estate  
 Winifred & John Webster Charitable Trust  
 Winifred Mary Kate Stephens Estate  
 Women of the University Fund Inc  
 Wynne Sleight Estate  
 Yarra Valley Grammar School  
 Yarra Valley Water  
 101 Collins Street Pty Ltd

# directory

## Central

Central Office	12 Batman Street, West Melbourne 3003	9321 6133
Anglican Criminal Justice Ministry	12 Batman Street West Melbourne 3003	9321 6133
Lazarus Centre	209 Flinders Lane, Melbourne 3000	9639 8510
Mission House	122 Napier Street, Fitzroy 3065	9486 0445
Parish Community Development Unit	199 Flinders Lane, Melbourne 3000	9639 3290
Sudanese Support Centre	30A Pickett Street, Footscray 3065	9687 9577
Wangaratta	PO Box 457 Wangaratta 3676	5721 9088

## Eastern

Box Hill	7-11 Shipley Street, Box Hill 3128	9890 6322
Bayswater	1st Floor, 666 Mountain Highway, Bayswater 3153	9721 3688
Croydon	22 Croydon Road, Croydon 3136	9725 1622
Lilydale	47-51 Castella Street, Lilydale 3140	9735 4188

## Gippsland

Bairnsdale	5 Pearson Street, Bairnsdale 3975	5152 1213
Leongatha	8 Bruce Street, Leongatha 3953	5662 4561
Morwell	65 Church Street, Morwell	5133 9998
Warragul	Suite 2, 3 Barkley Street, Warragul 3820	5622 2810

## North West

Broadmeadows	32 Railway Cres, Broadmeadows 3047	9301 5200
Glenroy	32A Widford Street, Glenroy 3046	9306 0000
Lalor	8 Hurtle Street, Lalor 3075	9465 0322
Preston	239 Murray Road, Preston 3072	9478 9499
Werribee	2 Market Road, Werribee 3030	9742 5300
Yarraville	41 Somerville Road, Yarraville 3013	9687 5200

## Southern

Clayton	2 Dixon Street, Clayton 3168	9543 8911
Cranbourne	38 Bakewell Street, Cranbourne 3977	5995 0866
Elsternwick	26 Riddell Parade, Elsternwick 3185	9523 1999
Frankston	51 Playne Street, Frankston 3199	9783 4888
Rosebud	1161 Point Nepean Rd, Rosebud 3939	5982 2586

#### **Our work with children**

Through a range of programs Anglicare Victoria provides support to children from disadvantaged families and backgrounds. These include:

- Foster care
- Permanent care and adoption
- Residential care
- Disability support
- After school and vacation groups
- Breakfast programs
- Counselling

#### **Our work with young people**

The majority of young people who come to Anglicare for support have experienced abuse and neglect at some time in their lives. Our programs for young people include:

- Residential care
- Crisis accommodation
- Adolescent community placement
- Supported accommodation
- Employment, education and training
- Adolescent support and youth mediation
- Mentoring
- Young women
- Juvenile justice group conferencing
- Health services

#### **Our work with families**

Anglicare Victoria provides support to families through a range of programs including:

- Family counselling and support
- In-Home support
- Parent education
- Family violence support
- Family camps
- Our community programs

#### **Our work with communities**

In supporting communities Anglicare provides the following range of programs:

- Emergency relief
- Financial counselling
- Anglican criminal justice ministry
- Drug and alcohol counselling
- Gamblers help
- Consumer/tenancy support

In addition to our program area work, Anglicare Victoria's Social Policy and Research Unit works to ensure that we have an informed understanding of the needs of vulnerable children, young people and families and the issues facing them and trends in society and communities. This work informs our advocacy and contribution on key current issues.