



Anglicare  
Victoria

ANNUAL REPORT

# snapshots 2018





## Our Vision For Reconciliation

Anglicare Victoria respects Aboriginal and Torres Strait Islander history and diversity and recognises the impact of past and current injustices.

We value, celebrate and learn from Aboriginal and Torres Strait Islander cultures and traditions and we listen with humility. We work collaboratively to improve the daily lives of Aboriginal and Torres Strait Islander children, families and communities, in pursuit of justice and equality.

## Where Everyone is Welcome

Anglicare Victoria supports children, youth and families throughout Victoria. The support we offer extends to all, regardless of faith, gender or sexuality and we provide a space where everyone is welcome.

To demonstrate our commitment to the LGBTQI community Anglicare Victoria is working towards obtaining the Rainbow Tick accreditation. No matter your race, religion, gender or sexuality – everyone is welcome at Anglicare Victoria.



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# ARCHBISHOP MESSAGE

*I trust readers of this annual report are as encouraged as I am upon reflecting on its content.*

Jesus affirmed the respect and value to be afforded to children and they, with young people, are the central focus of Anglicare Victoria, supporting them to learn and grow in a safe and nurturing family environment.

Anglicare Victoria aims to create these environments by strengthening family relationships, by skilling parents, and providing practical support to keep families together. Anglicare Victoria works collaboratively to help provide a safe and stable home life.

Where family breakdown does occur, or where it is not safe for children to remain with their birth families, Anglicare Victoria coordinates and delivers foster care, providing a home and a range of supports to ensure children and young people are nurtured.

As an agency, Anglicare Victoria continues to develop and implement innovative and evidence

informed programs to gain the best outcomes for the people they care for. This drive for best practice across all programs and services ensures that all children, young people and families are in the best hands.

Through the partnership work of Anglicare Victoria and the Anglican community, a diverse range of programs are provided to Victoria's most disadvantaged. These services facilitate independence and enable people to forge a more positive future for themselves and those around them.

I commend the work of Anglicare Victoria – work born out the Anglican community's will to help the less fortunate members of our society, to create a more just society by expressing the love of Jesus Christ through service, education and advocacy.

Grace and peace in Christ Jesus.

**The Most Reverend Dr Philip Freier**  
Archbishop of Melbourne



# CHAIR MESSAGE

*We cannot fully control our life circumstances but we can control our response.*

At Anglicare Victoria, what drives us is our commitment to **Transforming the Future of the Vulnerable Child, Young Person and Family** – and as I have been in our Regions this year, I have been privileged to see this in action time and time again. Listening to a foster carer as she explained how the experience of her family has been transformed by a Targeted Care Package applied for by one of our staff members. Sitting in on a Leadership Meeting as the team members planned for the introduction of a new program and of new partnerships with other organisations. Visiting the Care Share Centre with its amazing resources for foster carers. Time at a Youth Refuge and at a KEYS residential unit and hearing more about the Women's House. Meeting a client in the TEACHaR program at their school. Talking with staff members about our different and special programs including SafeCare, Rapid

Response, and TRAK Forward. Hearing of what a positive difference the new Technology resources are making for our frontline staff. Let alone what the innovative COMPASS program is seeking to do for those leaving care – and more recently, our commitment to the new residential units in the West.

These are but some of the ways by which we are seeking to help those in need take control, in more optimistic, hopeful and positive ways, of the circumstances in which they find themselves – so often, as we know, through no fault of their own.

It is the community that is Anglicare Victoria – our staff members, clients and supporters – working together, which makes **all of this possible**.

**Stephen Newton AO**  
Chairperson  
Anglicare Victoria



# CEO MESSAGE

*This year Anglicare Victoria was honoured to be listed on the Australian Financial Review's Top 100 of Australia's Most Innovative Companies for 2018.*

I believe such recognition is a symbol of Anglicare Victoria's intention to continuously improve itself to respond to the needs and aspirations of the children, youth and families we serve.

This annual report provides some insight to the programs, achievements and spirit behind our organisation, and why we are intent on becoming a leading provider of services for vulnerable children, youth and families.

You will read how the organisation has furthered its pursuits of internationally evidence-based program, such as SafeCare or Functional Family Therapy – Child Welfare and how we have remained focused on the important impact parenting courses provide to create confidence in order to keep their families together. You will read how we have deliberately developed a response for those families on the edge of losing their children to the authorities through the remarkable Rapid Response program.

You will also read, that with a welcome light shining on family violence, we are leading responses for mothers and children, and importantly, for the men of these families through Men's Behaviour Change programs.

Whilst these gains are plenty to be proud of at Anglicare Victoria, for me it is the spirit, enthusiasm and capability of our staff, and the generosity of our volunteers that sets us apart.

Whether in a home visit, or a refuge, or in the office, or at our incredible Chairperson's Awards, it is the spirit, or as one staff member said to me, the 'vibe', of the organisation that is truly our greatest strength. And it is this that makes me so very grateful to our fantastic staff, supporters and Board we have here at Anglicare Victoria.

And for that I wish to thank you. Please enjoy the read.

**Paul McDonald**  
CEO Anglicare Victoria



# key ACHIEVEMENTS 2018



WE HELPED OVER  
**16,000**  
FAMILIES IN  
THEIR HOMES

**1094**  
KIDS LIVING IN  
FOSTER CARE

**93%**  
OF KIDS IN RAPID  
RESPONSE PROGRAM  
REMAINED SAFELY  
WITH THEIR FAMILIES

**82%**  
OF PARENTS IN  
PARENTZONE REPORT  
IMPROVED FAMILY  
BEHAVIOUR



PARISH  
PARTNERSHIPS  
HELPED  
**31,693**  
PEOPLE  
&  
PROVIDED  
**56,964**  
PRISON CHAPLAINCY  
SERVICES

BRINGING **WORLD'S BEST**  
PRACTICE TO VICTORIA  
WITH **EVIDENCE-  
BASED PROGRAMS**  
TREATMENT FOSTER  
CARE OREGON  
FUNCTIONAL FAMILY  
THERAPY-CHILD WELFARE  
SAFECARE

# WE HELPED 70,631 PEOPLE

**393**  
**KIDS**

RECONNECTED  
WITH FAMILY THROUGH  
KINSHIP CARE

**96**

**YOUNG PEOPLE**  
CARED FOR IN  
RESIDENTIAL HOMES

**67**

**YOUNG PEOPLE**  
RECEIVED TARGETED  
CARE PACKAGES TO  
LIVE IN FAMILY HOMES

WE  
MADE THE

**TOP  
100**

FINANCIAL REVIEW

**MOST**  
INNOVATIVE  
COMPANIES



WE LAUNCHED  
COMPASS,  
AUSTRALIA'S  
BIGGEST  
SOCIAL IMPACT  
BOND

KEYS, OUR  
THERAPEUTIC RESI  
PROGRAM, SETS A  
NEW DIRECTION IN  
RESIDENTIAL CARE





# INTERVENING TO KEEP FAMILIES *together*

*Some adults struggle with parenting and families can reach the point where their kids are at risk of being removed. But we believe that with the right support and focus parents can become more confident, families can remain together and children can feel loved and safe. This snapshot tells the stories of our prevention and early intervention programs and our evidence-based parenting courses, which go straight into homes and work with parents to give them the skills and confidence they need to build a strong family.*



# RAPID RESPONSE PREVENTS KIDS' REMOVAL AND KEEPS THEM SAFE

*When families are in crisis, our Rapid Response program can be the difference between children being removed by the state or staying safely at home.*

Rapid Response intervenes when child protection are set to remove a child and works intensively with struggling parents over four weeks to bring safety, stability and routine to a home.

An Australia-first program, it is showing great results in keeping families together and kids safe, and has the potential to stem the increasing demand for out-of-home care across Australia.

The timeliness and intensity of Rapid Response, which meets families within 24 hours of referral and provides up to 50 hours of hands-on support, makes a real difference for struggling parents like Sarah\*, who was at risk of losing her nine-day-old baby, Maya.

Sarah's partner was in prison because of the family violence he inflicted upon her. She had no family support and was living in emergency accommodation.

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**WITH THE SUPPORT OF RAPID RESPONSE, SARAH MADE HUGE GAINS AND AFTER FOUR WEEKS WAS PROVIDING CONSISTENT, WARM AND SAFE CARE TO MAYA WHO HAD PUT ON 1KG AND WAS MEETING ALL OF HER DEVELOPMENTAL MILESTONES.**

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She had begun drug and alcohol counselling, was connected with a GP and maternal child health nurse and reunited with her sister.

Nine months later, she is still caring for Maya and there have been no further reports or concerns from child protection.



Rapid Response family worker Sonia Sutcliffe says the intensity of Rapid Response enables workers to build a strong rapport with families to help them make the changes needed.

"We were able to have a really big impact in a short space of time because Sarah understood that we were not there to judge her but to support her to make the changes needed to keep her daughter," Sonia says.

"Sarah had disengaged from many services that could help her because of fear of being judged.

"We needed to build up her confidence and be a role model and coach on how to care for a baby.

"There was also a very practical approach to linking her with other support. It was not just about making referrals but actually attending appointments and activities such as playgroup with her so that she had the confidence to attend again."

\*Names and details have been changed for privacy reasons.

# SAFECARE BRINGS PARENTING LESSONS INTO THE HOME

*Your child has a high temperature and is vomiting. How long should you leave it before you call the doctor?*

*How do you organise daily routines like meals, bed and bath time or leaving the house together without a major toddler meltdown?*

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**THESE ARE EVERY DAY CHALLENGES ALL NEW PARENTS FACE. BUT WHEN YOU ARE A NEW PARENT WITHOUT EXTENDED FAMILY SUPPORT – OR WHEN YOUR OWN CHILDHOOD WAS MARKED BY TRAUMA, NEGLECT AND POOR PARENTING – THEY CAN BE OVERWHELMING.**

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To support vulnerable parents, Anglicare Victoria has introduced SafeCare, an internationally renowned evidence-based early intervention program that provides hands-on education and support to families in their own homes.

We are delivering SafeCare in partnership with Mind Australia and Moogji Aboriginal Council after receiving State Government funding in January 2018. The program, which originated in the United States, has a proven track record overseas of preventing family breakdown and keeping kids away from the out-of-home care system.

SafeCare educator Millie Kennedy says parents take a structured 18-week program which provides practical education about child health, parent-child interactions and home safety.



“SafeCare is about hands-on skill building. Parents are learning and becoming more confident.”

Program modules cover many of the practical challenges that confront new parents, such as how to take a child’s temperature, how to get children eating healthy food and how to identify hazards around the home.

Each session is conducted in the family home, with educators like Millie modelling how to complete an activity and encouraging the parent to have a go themselves.

Millie says that one of the most common revelations for parents is learning about the importance of playing with their children.

“Often they weren’t played with when they were children and don’t understand the importance this has for their child’s developmental milestones and language development.”

# PARENTZONE SETS PARENTS ON A POSITIVE COURSE

*As a mum to four kids under five, Kirsty often found herself losing her cool. "I would find myself getting agitated and go straight to the default of yelling," she says.*

"But now I have learned to recognise when I am getting agitated before it escalates and to make my expectations clear using calm, positive language.

"Firmly instructing kids running around a pool, 'walking please', tells our kids what we expect of them rather than yelling."

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**KIRSTY IS ONE OF MORE THAN 4000 PARENTS WHO SOUGHT HELP FROM ANGLICARE VICTORIA'S PARENTZONE PROGRAMS.**

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Kirsty took part in Parents Building Solutions, an evidence-based, six-week program developed by Anglicare Victoria, which aims to help people caring for children – parents, step parents, grandparents and kinship or foster carers – further develop positive relationships with their children and build their parenting skills.

Program facilitator Michelle Brown says although groups are diverse, participants all have one thing in common – they are tired of yelling at their kids.

"People hear others' stories, take off their hats of judgement and see that other parents struggle with the same issues," she says.

Sessions are tailored to the needs of each group but typically parents are looking for advice on setting rules, following through with logical consequences, discipline, ages and stages of development and how to limit kids' use of technology.

"I am very much the facilitator of the discussion, I help people have a voice in the room and help keep the group on track but it is very much about helping parents develop practical skills that work for their families," says Michelle.

An evaluation of the Parents Building Solutions program found most parents reported feeling more confident and having a better child-parent relationship after taking part.

Kirsty says the course has been invaluable for her parenting and her family now has regular meetings to promote togetherness and decide on rules as a group.

"The rules apply to everyone. If my husband and I break them, the kids pull us up."

**82%**  
REPORTED CHANGES  
IN THEIR OWN AND  
CHILD'S BEHAVIOUR





# BRINGING NEW APPROACHES TO TOUGH FAMILY PROBLEMS

*Milo's\* mum had a history of trauma and was experiencing mental health problems which left her bed-ridden and struggling to care for her four children.*

Child protection had been involved with the family over a number of years.

Milo was trying to hold the family together but the house was in disarray. Local schools were concerned about his young siblings' behaviour and school attendance, and neighbours reported the children were often fighting in the street.

But Milo was reluctant to get help because past experience with welfare workers had left him fearful about what would happen to his family.

When an intake worker from our trial of the Functional Family Therapy – Child Welfare (FFT-CW) program first visited Milo's home he was suspicious and defensive. The worker left concerned about the young man's wellbeing and when she returned the next day, Milo burst into tears.

"He realised that we were not there to blame him but genuinely there to help and listen to him," says project manager Trish Reck. "Milo's tears were of relief that the family and state of the house had not scared us off, and that someone had noticed his distress and come back so soon."

Milo's family were among the first to take part in a trial of FFT-CW, an evidence-based program from the United States which has been introduced by Anglicare Victoria after its great international success in keeping kids out of the care system.

FFT-CW targets vulnerable, traumatised families experiencing high levels of conflict, who have previously had difficulty accepting support services. It aims to divert families away from child protection and build their skills so they can decrease their reliance on external services over time.

"The program aims to get families engaged quickly by immediately reducing negativity and blame, and replacing it with hope. It also gives them practical skills to communicate and function more safely as a family," says Trish.

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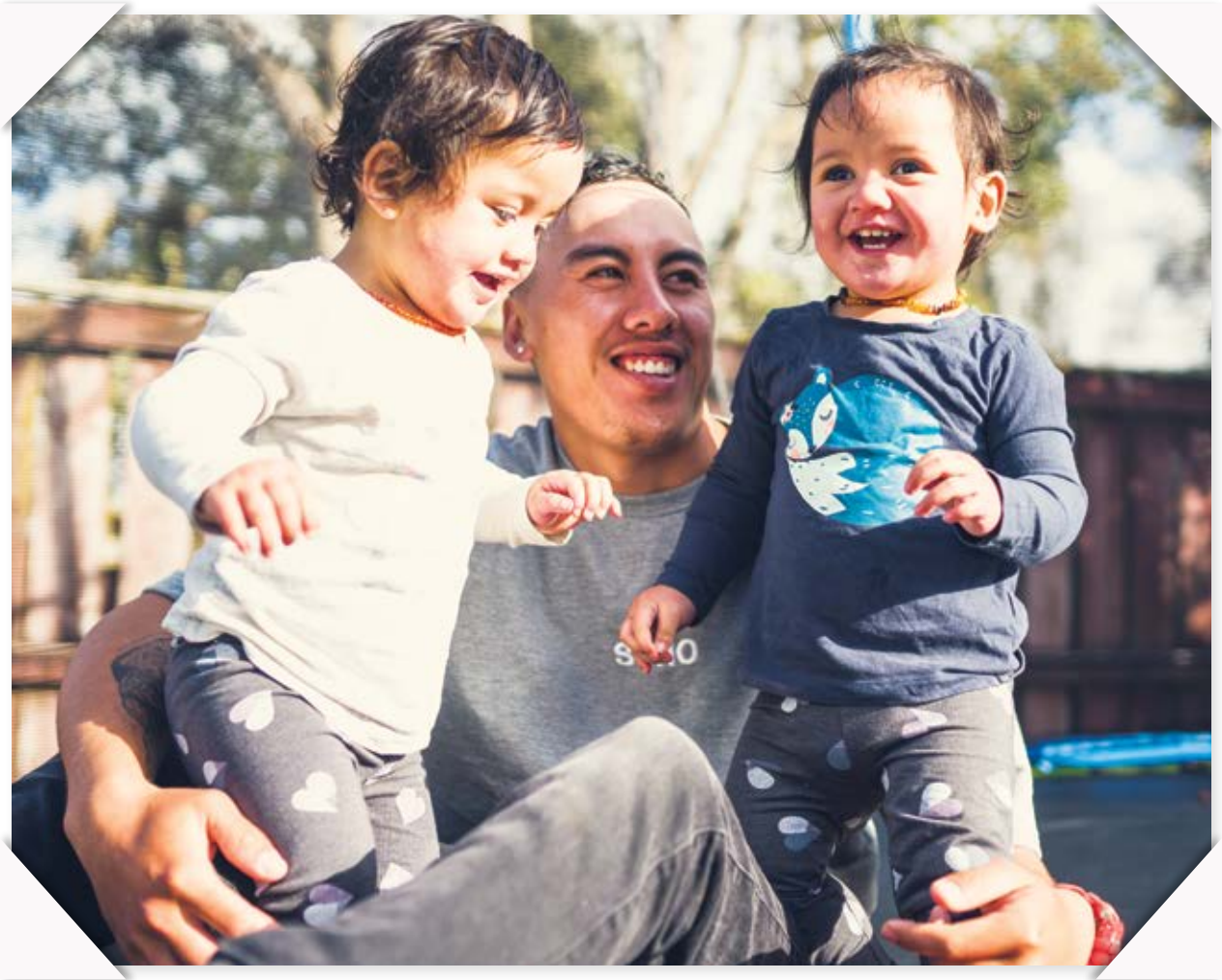
**EACH FAMILY IS MATCHED WITH A TRAINED THERAPIST WHO WORKS WITH THE WHOLE FAMILY IN REGULAR SESSIONS FOR BETWEEN FOUR AND SEVEN MONTHS.**

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The aim is to help them improve their relationships through a behavioural therapy program, so young people can live safely at home with their parents.

Anglicare Victoria, working with Mind Australia and Windana Drug and Alcohol Recovery, has received Victorian Government funding to trial the program with 80 families in Melbourne's north and Bendigo.

\*Names and details have been changed for privacy reasons.



# WORKING TO RECONNECT *families*

*Sometimes it's necessary to remove a child or young person from their parents until family life is safer. This snapshot describes how Anglicare Victoria works with parents to make the changes they need to safely care for their child, or help other family members – such as grandparents, aunts and uncles – adapt to life as a kinship carer. And how our therapeutic foster and residential care programs help kids with the most complex behaviours reconnect with school, community and family.*

# BRINGING BABY JAMIE HOME

*Newborn baby Jamie\* was discharged from hospital into the arms of a foster carer.*

Hospital staff were seriously concerned about his mum's mental health and substance use, and his dad was not on the scene.

His earliest days were spent in the home of a foster carer, as workers from Anglicare Victoria and the Department of Health and Human Services set about planning for his future care.

Steph Evans, a senior home-based care worker, supported his carer and made sure the new baby was safe and thriving.

She also contacted Jamie's parents to talk about the future but struggled to get them involved.

Early in Jamie's life, Steph called a care team meeting – a process which brought together carers, DHHS and the child's parents. Much to Steph's surprise Jamie's dad, Luke, showed up.

"Luke had not seen Jamie. I had printed out a photo of him and put it on the table," says Steph.

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**"LUKE JUST BURST INTO TEARS AND SAID HIS PRIORITY WAS TO DO ANYTHING HE COULD TO GET JAMIE BACK IN HIS CARE."**

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"From that point on, he worked with the care team to achieve his goal. His plan was to get baby Jamie back by Christmas and he went home with him on Christmas eve."

As part of his plan to care for Jamie, Luke – who did not have any other children – worked with our Parenting Assessment and Skills Development Service.

They helped Luke develop parenting skills, and then conducted an assessment at their special unit over four consecutive days to ensure he had the capacity to care for Jamie.

Jamie and Luke are now living together. Luke has formed a strong bond with Jamie's foster carer who visits regularly to see the baby boy and help with his care.

"They share text messages and photos and the carer continues to be a part of Jamie's life," says Steph.

"Just recently dad sent a photo of Jamie all dressed up to the carer, it was beautiful.

"Jamie's story is a great example of what we can achieve when we all work together."



\*Names and details have been changed for privacy reasons.

# AFTER RESIDENTIAL CARE ANGLICARE HELPS DANIELLE RETURN TO FAMILY

*When Jennie first met Danielle\*, she did not speak and could not read.*

Danielle had not attended school for two years and was living in residential care after her parents, who struggled to manage her behaviour, relinquished care.

Fast forward a few months and Danielle was not only talking – but also singing and dancing in the living room of Jennie’s home.

She was back at school and had developed a small but firm group of friends. For the first time in her life, she was invited to a birthday party.

By the year’s end, the girl who was previously too anxious to talk gave a speech in front of her classmates.

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**“KIDS WITH COMPLEX NEEDS CAN HAVE A WHOLE BUNCH OF LABELS ATTACHED TO THEM BUT IN JUST THREE OR FOUR MONTHS WE EXPERIENCED MANY ‘FIRSTS’ FOR DANIELLE. BUT THE MOST PROFOUND WAS THAT FOR THE FIRST TIME HER ANXIETIES WERE UNDERSTOOD AND SHE WAS ABLE TO EXPRESS HER NEEDS,” SAYS JENNIE.**

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Jennie cared for Danielle in her home as part of the internationally renowned Treatment Foster Care Oregon (TFCO) program, which is being provided in Australia for the first time by Anglicare Victoria and OzChild.



Working with a support team including Anglicare’s life skills coach, family therapist and case worker, Jennie helped Danielle overcome the fears that had impacted on her ability to form relationships.

TFCO, an evidence-based program from the US, uses a strengths-based rewards system that helps young people develop the skills they need to reconnect with school, get involved in community and social activities, and return to living with their family or in foster or kinship care.

Anglicare’s TFCO team leader Shannon Harris says Jennie’s passion for making life better for a young person has resulted in incredible outcomes for Danielle.

At the same time as Danielle was part of TFCO, the family therapist identified a kinship care option and worked with the family to prepare Danielle to move in with an uncle and aunt.

Danielle is now living with her uncle and aunt, receiving continued support and Jennie has welcomed another young person into her home.

\*Names and details have been changed for privacy reasons.



# FROM GRANDMOTHER TO KINSHIP CARER

*"I went to bed one night single, I woke up the next morning with three children. I didn't have a pregnancy to prepare for having kids – or deal with the traumatised behaviour and difficulties that have added to the challenge."*

That's how Michelle\* describes her experience of becoming a kinship carer to her three grandchildren four years ago.

Michelle's adult daughter was battling drug addiction and after an overdose it became clear she could no longer look after her children.

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**RATHER THAN HAVE THE CHILDREN PLACED WITH A FOSTER FAMILY THEY DIDN'T KNOW, MICHELLE EMBARKED ON A NEW JOURNEY AS A SOLE CARER OF THREE KIDS UNDER NINE.**

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"They were very traumatised by some of the things they had seen and heard and I didn't know how to look after children who had experienced trauma," Michelle says.

"Also, things had changed so much since I had kids, with all of the technology and Facebook that needs to be monitored."

In 2018 Anglicare received State Government funding to offer the First Supports program, which will allow us to help more newly formed kinship families get off to a strong start.

Kinship care team leader Claire Thornell says there has been a holistic approach to supporting Michelle's family, focusing on what she and each individual child needs to thrive as a strong family unit.

Michelle has taken part in programs which help grandparents update their parenting skills and been linked to peer groups and with practical support such as respite care.

Anglicare has helped her secure financial support for kids' activities, such as ballet and guitar lessons, and household equipment to cater for the needs of a growing family.

All of the children have been deeply affected by their experiences and receive ongoing support services. Michelle's grandson has angry outbursts and she attended Anglicare Victoria's Breaking the Cycle program to support carers experiencing violence in the home.

Michelle says peer groups, especially a monthly meeting of kinship carers, have helped her survive in her new caring role.

"So many people – even in your own family – don't understand what you are going through. I don't feel so alone," she says.



\*Names and details have been changed for privacy reasons.



# KEYS HELPS VULNERABLE KIDS RECONNECT WITH THEIR FAMILIES

*They are among the state's most vulnerable young people. They may have been in trouble with the law or at risk of exploitation and have been in multiple foster care or residential placements.*

As their problems have spiralled out of control, they have lost contact with their families and other support networks that many other young people take for granted.

But in their newest residential care placements, workers are reaching out to help reconnect them with their families, education and the community.

The young people are among the first to be part of KEYS – Keep Embracing Your Success – an Australia-first trial offering a new approach to therapeutic residential care.

Anglicare Victoria, working in partnership with experts from Mind Australia and Monash Health, is leading the program which aims to help young people improve family relationships, boost their physical and mental health, develop important life skills and reconnect with education and the community.

Team leader Sinead Crowe says the program aims to make residential care a place of transition rather than a destination. It aims to help young people develop the skills and connections they need to move into home-based care or live independently.

Taking a team approach to each young person's care, the program brings together a psychiatrist, senior mental health clinicians, case managers, house coordinators, skills coaches and family, community and education specialists to work with young people.

A key role is the family engagement worker, who aims to support family relationships between the young person and family members. Sometimes this will involve locating extended family, arranging family contact, or working with a young person's parents or siblings to reconnect them in the future.

"When young people have been violent or in trouble with the law, parents can be reluctant to get help because they do not want the police involved," says Sinead.

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**"HAVING FAMILY CONNECTIONS AND SUPPORT WHEN YOUNG PEOPLE LEAVE RESIDENTIAL CARE IS SO IMPORTANT."**

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"Our family worker can talk with parents who've been in this situation about the help they need, and how to strengthen their relationships with their kids and explore if they can live together again.

"Not all young people will be able to live with their family but our aim is always to strengthen the relationships and ties."



**1094**  
KIDS IN  
FOSTER  
CARE

**96**  
KIDS IN  
RESI  
CARE

# CREATING NEW *homes*

## FROM FOSTER TO RESI CARE

*When it's no longer possible for a young person to live with their own family we want to create secure, stable homes where they can grow and thrive. This snapshot tells stories of foster carers who open their hearts and homes every year to children and young people who need their care. It is always our aim for young people to live in a family home, but when this is not possible we aim to make our residential settings therapeutic and homely, a place where young people can heal before moving back into home-based care.*

# FOSTER CARE FAMILY'S LOVE BUILDS A BRIGHTER FUTURE FOR JESSE

*When Jesse was a toddler, colouring in was an outlet that helped him block out the chaos and early trauma of his life.*

"As a child I would sit down and colour in. It was my favourite thing to do, and I loved blurring out the world and focusing only on my work," the now 19 year old says.

"I was a fragile child who felt unsafe in the world, and I had witnessed more than I would ever had liked to, the world was a scary place and I struggled to trust anyone to look after me and my brother."

But that changed the day he went to an emergency care placement with foster carers Gen and John. The stay, which was initially meant to be only for a few weeks, changed to months and then years as Jesse and his brother flourished in their new family.

About five years later they were transferred into Gen and John's permanent care.

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**"THEIR CARE ALLOWED ME TO FORGET ABOUT MY EARLY LIFE ALMOST IMMEDIATELY. I STARTED TO FEEL LOVED AND APPRECIATED."**

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"I remember the day that I came to believe that my foster father would never hurt me. I approached him one day and timidly asked if he would let me call him Dad, of course, his answer was yes. That is probably the moment that marks the beginning of me feeling like I had a family."

Gen still recalls the early days the boys came to her home. They were traumatised and had little language.

But it soon became clear that by providing a safe, secure home with lots of love and boundaries,

that she and John could make a huge difference to the boys' lives.

Gen was an experienced foster carer, having looked after many teenage girls before she married John. Gen had children from her previous relationships and initially thought they would do some short-term placements and respite care.

Fifteen years later they now have permanent care of six children – aged between 2 and 19 – including Jesse.

"John and I never set out for it to be this way but fostering and permanent care has been the best thing we have ever done," she says. "We have been fortunate to be part of the kids' lives."

Jesse, who is now studying biomedicine at university, says he would not be where he is today without Gen and John's support.

"Whenever I am complimented on anything, my foster parents always joke that I got it from them, and while they are joking I personally believe that I did get everything from them," he says.

"They gave me so much more than just a home. Foster care gave me the ability to do anything I've ever wanted, it's allowed me to live happily and forget about my past, it's helped me to be the best person that I can be."





# TIM AND SHAUN OPEN THEIR HOME TO GIVE THOMAS THE BEST START

*After 10 years of building a happy life together, Tim and Shaun decided to open their home and family to a young person in need.*

“As we entered our 30s we were surrounded by children in our network, our friends and families were having kids and we felt that we could be a part of that too,” says Tim.

“We have our own home, and a good life, and we wanted to share our family with someone who didn’t have the same opportunities.”

So just over a year ago, after a couple of stints as respite carers, Tim and Shaun welcomed Thomas\* into their home.

“He is an amazing kid,” says Tim. “We have invested a lot of time and effort but it has definitely been worth it. Looking after kids can be challenging, but for us it is really important we do all we can to give a child the best start to life.”

Like anyone looking after children for the first time, the early days were a steep learning curve.

“We have been really well supported by Anglicare and DHHS (the Department of Health and Human Services),” says Tim.

“In the early days we had so many questions and would ring up every second day but as Thomas settled into school and our home we did not need as much support, although we still have a regular meeting with our Anglicare caseworker every fortnight.

“It is great to help turn someone’s life around and change their future – to help them remould their experience of a family and help them settle into school and a stable place.”

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**AFTER HIS FIRST YEAR OF FOSTERING, TIM SAYS THERE NEEDS TO BE MORE RECOGNITION OF THE ROLE OF FOSTER CARERS, AND THE DIFFERENCE THEY CAN MAKE.**

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“It is something you need to be absolutely committed to, but foster carers can really change a child’s life.”



\*Names and details have been changed for privacy reasons.

# FROM RESI CARE TO HOME CARE - HELPING TURN LARA'S LIFE AROUND

*When Lara\* entered residential care a few years ago, there were grave concerns for her future.*

She experienced severe behavioural problems, the result of a long history of abuse and trauma.

She had a tenuous connection with school, and frequent disruptive incidents and outbursts had a serious impact on her attendance and achievement.

Her needs were so complex that it was clear to her carers that Lara needed urgent action to give her the best chance of living in a family and attending school.

Today, thanks to the support of a Targeted Care Package and a stable foster care placement of more than 18 months, Lara rarely misses school and has been elected to a student leadership position.

She regularly attends art therapy, has recently completed work experience and has begun studying at TAFE.

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## THE MASSIVE TURNAROUND DEMONSTRATES THE DIFFERENCE A TARGETED CARE PACKAGE CAN MAKE IN A YOUNG PERSON'S LIFE.

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Targeted Care Packages, funded by the Victorian Government, provide tailored funding to help young people make the transition from residential care to a family setting.

The packages are also used to help prevent home-based placements from breaking down, providing extra support to help carers manage challenging situations and behaviours and keep kids at home with them.

Case manager Simon says a Targeted Care Package, combined with a perfect-fit foster care placement, has set Lara on the path to a better future.

"In Lara's case we were able to support her foster carers with respite and extra support, and helped them modify their home to accommodate her," he says.

"Art therapy has also been a huge benefit for Lara as she has responded to it so well.

"Having a stable, nurturing placement has made a huge difference for a young person who has experienced so much trauma. Lara now feels like a part of a family and refers to her carers as her mum and dad."

\*Names and details have been changed for privacy reasons.







## OUR RESIDENTIAL CARE SERVICES EXPAND INTO MELBOURNE'S WEST

*We are expanding our therapeutic approach to residential care, taking on the management of eight residential care homes in Melbourne's west.*

The homes transferred to our management on 1 July 2018, and will see us welcome another 33 young people into our care.

Western Residential program manager Nada Vindis says a major focus has been on providing continuity and stability for the young people in care and making the transition as smooth as possible.

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**“WE ARE ENSURING THAT THE THERAPEUTIC APPROACH WE TAKE IN OUR RESIDENTIAL CARE SERVICES ACROSS THE STATE IS AVAILABLE TO YOUNG PEOPLE IN MELBOURNE'S WEST.**

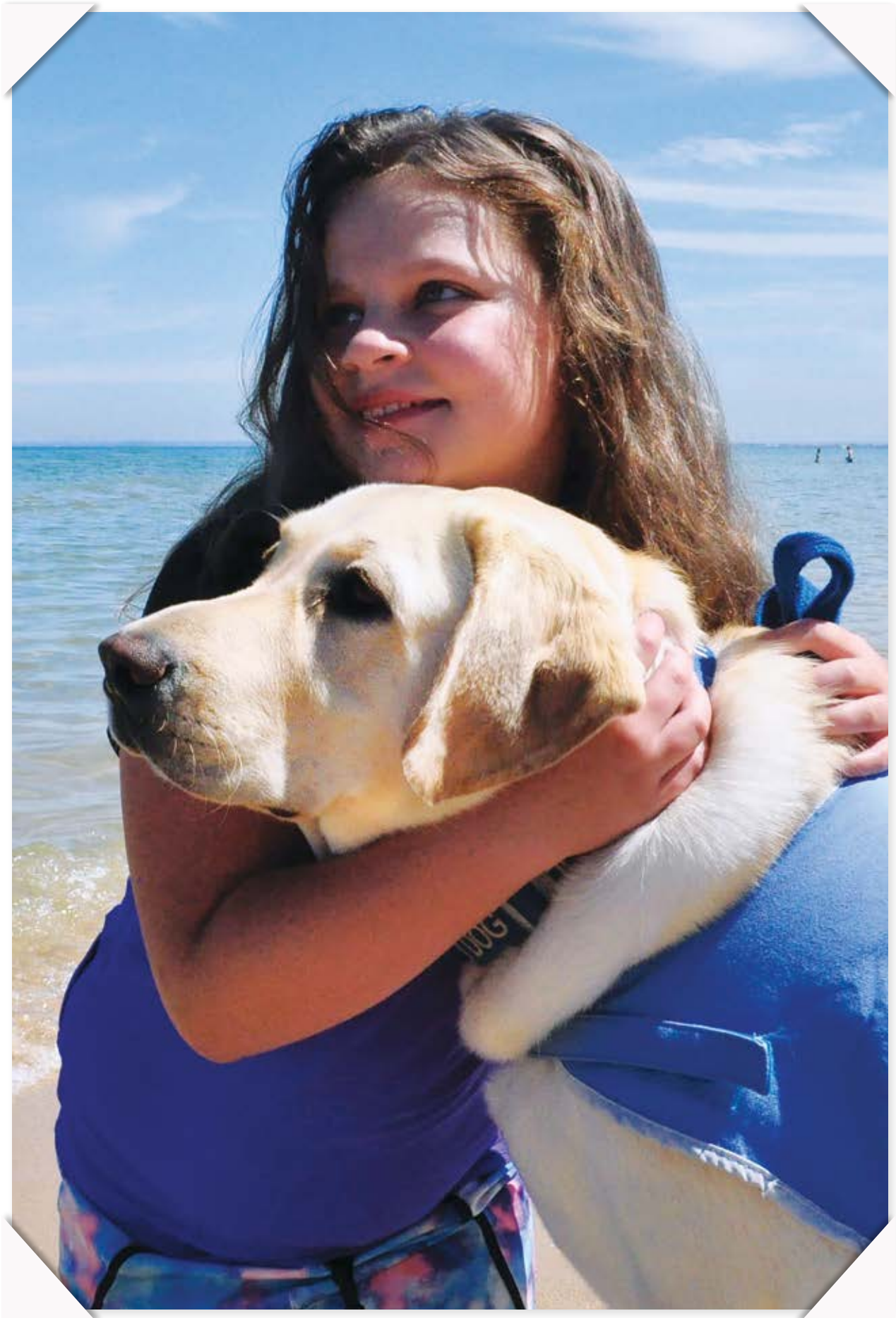
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“We are also committed to making the environment feel homely and welcoming for the young people in our care,” she says.

Anglicare Victoria's principal practitioner, Dr Anne Welfare, along with therapeutic specialists based in our therapeutic residential care houses, will work across the region to ensure young people in our care are getting support that directly addresses their needs.

Western Residential has more than 80 staff, including residential care workers, coordinators, team leaders and case managers.

The expansion makes Anglicare Victoria the largest provider of residential care services, with 25 homes across the state.



# ZEUS - A CANINE FRIEND MAKES RESI FEEL MORE LIKE HOME

*The young girl was having nightmares and called out in the middle of the night. She settled quickly and when residential care staff arrived in her room they found labrador Zeus sitting on her bed.*

"It is like he has an additional sense," says residential care coordinator Adine McDonald. "It is fascinating to watch his interaction with young people – he always seems to know what they need."

Since 2016 Zeus has called one of Anglicare Victoria's therapeutic residential care units home and he's also been a regular visitor to other residential care settings around Melbourne's east.

About 4 in 10 Australian households own a dog – and this is something that kids miss out on when they end up in residential care.

Although placing young people in home-based care is always the first choice, we want the environment to be nurturing as possible for those kids who need to live in residential care.

When Adine first researched the benefits of getting a dog for young people in care, she was keen to make the residential unit feel more like a home.

She was also persuaded by international literature on the therapeutic benefits of having a pet – from the positive impact they had on regulating people's moods, to being able to communicate in a non-verbal way.

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**"MANY OF OUR YOUNG PEOPLE STRUGGLE SOCIALLY, AND ZEUS CAN PROVIDE HUMOUR AND COMFORT IN A WAY THAT DOESN'T REQUIRE GREAT VERBAL OR SOCIAL SKILLS," SAYS ADINE.**

---

Zeus has been called upon to help our young people in distress – at hospital, at the police station in the middle of the night and in other challenging situations. He's helped young people make the transition into new schools and new homes – and is a consistent calming presence for kids in care.

His success with young people in Melbourne has encouraged staff in Bendigo to start training a former guide dog.

Adine says the therapeutic approach of the home where Zeus lives plays a big part in helping the kids who live there. With specialist case management, family workers and a sensory room to help kids recovering from trauma soothe difficult emotions – it has demonstrated real benefits.

But she says the impact of Zeus has been immeasurable.

"He's only one dog but he's made such a huge difference to the lives of so many young people," says Adine.



# HELPING families heal AFTER VIOLENCE

Family violence has a devastating impact. This snapshot explains how Anglicare Victoria works with the whole family to help them heal, drawing on the recommendations of the Royal Commission into Family Violence for more specialist, tailored services. We help mums and kids recover together after violence, support parents struggling with their adolescents' behaviour and we help make men accountable through behaviour change programs.

## TRAK FORWARD PROGRAM

*After leaving a violent relationship, Sarita's\* confidence had hit rock bottom. She struggled to deal with the comments her ex-partner made when she went to pick up her son after weekend visits.*

But after taking part in Anglicare Victoria's TRAK (Therapeutic Recovery for Adults and Kids) Forward program, Sarita is now feeling more supported and better about herself.

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**“I HAVE LEARNED ABOUT POWER AND CONTROL AND NOT ALLOWING HIM TO CONTROL ME, I AM DOING THE BEST I CAN TO SUPPORT MY CHILD.”**

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TRAK Forward, which we provide in partnership with Emerge and Stepping Up, helps parents and children recover from family violence.

Each family has a dedicated lead worker, who links them with programs that match their needs, including family therapy and evidence-based group work – such as our Beyond the Violence program.

“Beyond the Violence helps families move forward with their lives by helping them to establish safety, trust and rebuild family relationships,” says practice leader Karen Piscopo.

“By the end of the program, we find the mums use what they have learnt to work together to support each other to solve problems. They have formed an amazing connection because of their shared experience.”



\*Names and details have been changed for privacy reasons.

# MEN'S FAMILY VIOLENCE PROGRAM CHANGES GREG'S LIFE

*"Over the years I have seen psychologists, psychiatrists and done all types of counselling but for me it was the men's behaviour change programs that have been life changing," says Greg.\**

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**"MY DAUGHTERS WERE AFRAID OF ME. I HAD SUCH A CHIP ON MY SHOULDER. I WAS A VERY AGGRESSIVE PERSON."**

---

Greg took part in a behaviour change program, which is a part of Anglicare Victoria's Men's Family Violence Program.

In the past year the program has received extra funding to expand and strengthen services, including individual case management for the most complex cases.

"The safety of women and children is always the focus on our work," says program manager Jim Allen.

"We support men to be accountable for violent and controlling behaviour and give them the skills and insight to change."

The men's program also works with partners, ex-partners and other family members, making sure they are linked with other supports and are safe.

Greg says the difference in his behaviour has been profound.

"Now when I want to talk to my kids, I compose a text message first and really think about what I want to say. I always start and finish with letting them know I love them."



\*Names and details have been changed for privacy reasons.



## JO LEARNS SHE'S NOT ALONE

*After her marriage ended, Jo\* noticed her adolescent son's behaviour was changing.*

He was becoming intimidating. He refused to go to school and was being emotionally abusive.

This affected her confidence and made her feel like it was her fault and she had been too soft.

Jo turned to Anglicare Victoria's Breaking the Cycle program, an eight-week group work program for parents and carers whose adolescents are abusive or violent in the home.

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**"IT HELPED ME LOOK AT THINGS DIFFERENTLY. INSTEAD OF REACTING IT GAVE ME STRATEGIES TO THINK ABOUT THE APPROPRIATE TIME TO TALK TO MY SON AND PROVIDE BOUNDARIES," SAYS JO.**

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\*Names and details have been changed for privacy reasons.

Team leader Larisa Freiverts says parents who experience violence or abusive behaviour often deny or minimise it, hoping their child will grow out of it.

"The violence actually impacts all the relationships in the family. Everybody feels quite powerless," she says.

"We've found that when you're able to include the broader family members to get violence out of the home, it has much better outcomes."

One of the biggest things that helped Jo was the fact that she was not alone.

"It's so good to listen to other people. No-one judges you which is very important because as a parent we just do the best that we can possibly do and we love them."



# INNOVATION GIVES ALL KIDS *the chance to shine*

*We have high ambitions for all young people. We don't just care for children, we raise them. That's because we believe that young people in out-of-home care deserve the chance to succeed at school, in work and relationships.*

*The snapshot shows how innovation, which aims to give young people the best opportunities and outcomes, is at the heart over everything we do. Our unique approach was recognised this year when we were named on the 100 Most Innovative Companies List by the Australian Financial Review.*



# COMPASS – OUR SOCIAL IMPACT BOND, AN INNOVATIVE APPROACH TO TACKLING DISADVANTAGE

*Our pioneering involvement in COMPASS, Australia's largest Social Impact Bond, is setting a new direction in funding services that tackle tough social problems.*

Our innovative proposal, developed with partners at VincentCare, encouraged investors to fund a new model of support for young people leaving out-of-home care. It was one of only two projects selected by the Victorian Government in a trial of the state's first Social Impact Bonds.

Launched in February 2018, the project was successful in attracting \$14.2 million in investment funds, and was set to kick off in Melbourne's west in September.

Chief Executive Officer Paul McDonald says COMPASS is breaking new ground in the way services are developed and funded.

"It is a bold new approach which brings together investors, community organisations and government to drive better outcomes for young people," he says.

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**"COMPASS IS A HISTORIC PROJECT THAT SETS A NEW DIRECTION IN FUNDING PROGRAMS THAT TACKLE DISADVANTAGE IN OUR COMMUNITY."**

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COMPASS will support people aged 16 to 18, with two years of access to housing, a case worker, an education specialist, and specialist support services when they leave out-of-home care.

It will support 200 young people over the next five years in Melbourne's west and inner north and in Bendigo – aiming to link them with education, training and job opportunities and boost their health and wellbeing.

The program's success will be measured against targets of reduced homelessness, improved health and reduced involvement with the criminal justice system.

"Young people leaving care deserve every chance to fulfil their potential as adults but face so many more obstacles than most young people in the community," Paul says.

"COMPASS will give young people the support they need when they leave care and help them make a successful transition to adult life."



# TOP 100 LISTING NAMES US AS A LEADING INNOVATOR IN CHILD AND FAMILY WELFARE

*Our focus on innovation in child and family welfare has been given a welcome boost, with our first listing in the Australian Financial Review's Top 100 Most Innovative Companies.*

Following a strong period of growth over the past five years which has seen the size of our service triple, we were recognised for our innovative approach to improving the lives of the people we work with.

The listing recognises our ground-breaking work to help children with the most challenging behaviours through our trial of the Treatment Foster Care Oregon program, our work developing Australia's biggest Social Impact Bond to help kids leaving state care and our leadership of the national Home Stretch campaign to have foster care extended to the age of 21.

It also acknowledges our development of educational initiatives such as the TEACHaR program, which improves educational outcomes for kids in out-of-home care, and the pioneering KEYS therapeutic residential care model.

Anglicare Victoria was one of only seven not-for-profit organisations to be included in the Top 100 which is judged by a panel of experts assembled by the Australian Financial Review and Inventium.

The ranking measured our performance across a range of frameworks based on scientific research into the most important drivers of organisational innovation including strategy, resources and capability.

CEO Paul McDonald says the listing is a great testament to the creativity, hard work and enthusiasm of Anglicare's staff and volunteers.

"The listing is great recognition of our determination to always do better for the families we support and to come up with new solutions to solving problems," he says.

"We are very proud of our staff and our culture of thinking outside the box and encouraging and supporting staff to come up with new ideas to make life better for the people we work with."





## NAVIGATOR RETURNS 104 KIDS TO SCHOOL

*Serena\* had virtually dropped out of education but when she decided to give it another go and returned to a mainstream school, she struggled to attend.*

But with the help of Navigator, Serena is now enrolled in an alternative community education setting where she is working towards VCAL and attending every day.

Sandra Inserra, who leads Navigator in Melbourne's west, says it's about continuing on the journey for as long as a young person needs it.

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**“WHEN A YOUNG PERSON BECOMES DISENGAGED FROM SCHOOL, IT'S NEVER A STRAIGHTFORWARD PROCESS,” SAYS SANDRA.**

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“But with Serena we are now confident she will sustain her placement.

“We make sure we're putting in place supports so that we can step out, young people don't have to become dependent on us, and the others around them can help them sustain that.”

Navigator works with 12 to 17-year-olds who do not attend, or who are at risk of disengaging, from school.

Most have a long history of disengagement and have attended school for less than 30 per cent of the term. Many have complex issues, including mental health challenges, which can make it more difficult to sustain full-time education.

Sandra credits the program's success to its flexibility in working with the young person, their family and the school.

“Once we start working with a young person we begin to collect information that will form a picture around their challenges and their future aspirations,” she says.

The team speaks with other services which may already be working with the young person, and supports parents who may feel burnt out trying to get their kids to attend schools.

“The re-engagement plan might see them attending a half a day a week. We also link in closely with the school and look at what's been tried, what's worth trying again or any concerns or suggestions schools have,” says Sandra.

\*Names and details have been changed for privacy reasons.



## ENCOURAGING INDIGENOUS KIDS TO DREAM BIG

*When 17-year-old Danae met players from the Essendon Football Club she was inspired to learn how they had worked to achieve their goals and it made her realise that she could do it too.*

“They were young people, just like us, with big dreams and through hard work and dedication, achieved their future goals,” she says.

Danae, a proud Wotjobaluk woman, met the players through her involvement with the Buldau Yiooghen ‘Big Dreams’ Youth Leadership Academy.

Buldau Yiooghen, the only academy of its kind in Australia, is facilitated by Anglicare Victoria and The Long Walk including Goolum Goolum Aboriginal Co-operative and Bendigo and District Aboriginal Co-operative.

The organisations support young Aboriginal and Torres Strait Islander people to strive towards their educational, employment and leadership goals and connect young people with Elders.

Buldau Yiooghen includes, a ‘Southern Experience’, a week-long visit to community, cultural and sporting organisations in Melbourne, including Tennis Australia, Opera Australia, Australian National Academy of Music, Melbourne Victory FC, Racing Victoria, Federation University and Essendon Football Club.

The group also travels to Darwin as part of the ‘Northern Experience’ where the young people learn about the importance of connecting with culture, leadership workshops and networking.

When they return home, the group are offered work experience and opportunities to form youth advisory committees to advise the board at their local Aboriginal Co-operative.

The Buldau Yiooghen Academy is generously supported by Newsboys Foundation, the Kimberley Foundation and Lyone Foundation.

**Check out our newsletter:**  
[anglicarevic.org.au/Buldau-Yiooghen](http://anglicarevic.org.au/Buldau-Yiooghen)

# YOUTH JUSTICE PROGRAM HELPS SEAN GET ON THE RIGHT TRACK

*Falling into high-risk groups and boredom had led Sean\* down a path of crime. He was charged with theft and his life was starting to head in a downward spiral.*

When Anglicare's Youth Justice Community Support Service (YJCSS) team were first in contact with Sean, they didn't know if he would engage at all. He had no future goals and initially hung up the phone multiple times on program staff.

The team persisted and have now supported Sean to re-engage with education and the community.

YJCSS works with young people to keep them meaningfully engaged with the community while they're on statutory orders with youth justice.



Team leader Danielle Stevenson says the program is driven by the young people's future goals.

"We help young people with many things from education and training to independent living skills, to looking for accommodation and suitable housing, driving lessons, gyms and youth programs," she says.

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**"THE AIM IS TO MEANINGFULLY ENGAGE THE YOUNG PEOPLE SO THEY DON'T REOFFEND."**

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The second component of the program is about supporting parolees who are exiting custody with housing.

"Sometimes the young people have gone from living in the street to living in residential care to custody, then it's the first time they've actually got a roof over their head they can call their own for a while," Danielle says.

"We support them with independent living and connect them with housing services so that they can move into long-term sustainable housing options."

\*Names and details have been changed for privacy reasons.



# ACTION DRIVEN *by faith*

*The Anglican Criminal Justice Ministry provides pastoral care to some of Victoria's most vulnerable people.*

*It is a great example of how the Anglican community, through parish partnerships, works to reduce loneliness, neglect and disadvantage in our community.*

*We are inspired by the generosity and action of Anglican parishes and their commitment to 93 parish partnerships that provide a vast array of services around the state, from emergency relief centres and homelessness services, to homework clubs for children in need.*

## PRISON CHAPLAINCY

When Father Siosifa 'Joe' Tongia meets a young person in a youth justice centre he never asks them what they have done.

"I'm not there to be the court," he says. "I'm there to find a way to engage with young people and give them hope for the future. If you have hope, you can love and you can believe in and trust yourself."

In his role as a chaplain with the Anglican Criminal Justice Ministry parish partnership, Father Joe provides pastoral care to some of Victoria's most vulnerable children at Parkville and Malmsbury youth justice centres.

He is one of 19 paid and volunteer chaplains who work in the state's 15 prisons and youth justice centres, providing counselling, spiritual support, church services and a listening ear.

And with almost 47 per cent of prisoners likely to reoffend when they leave prison, the Ministry is also expanding its Get out for Good program which supports former prisoners in Melbourne, Warrnambool and Gippsland.

Last year, this program helped almost 180 former prisoners each month, meeting them after they had left prison for a coffee catch up, to link them with support to other services and material relief.

The group is also hoping to use the proceeds of its Prison Chaplaincy Sunday to fund a pilot Get out for Good program for women leaving the Dame Phyllis Frost Centre.

While people are in detention, the chaplain is often the only relationship the prisoner has with someone who is not another prisoner or corrections officer.

**56,964**  
PRISON CHAPLAINCY  
SERVICES PROVIDED

**31,693**  
PEOPLE HELPED BY  
PARISH PARTNERSHIPS



# FROM LIFE CHANGERS *to system* CHANGERS

*The services and care we provide can change lives – but sometimes it's the system that needs to change. Providing the best care and service to every individual remains a priority but we also recognise that we are also part of a wider sector. That's why we contribute to the public discussion, offering evidence that encourages policy reform and system change that makes lives better.*

## EXTENDING THE AGE OF LEAVING CARE TO 21 WILL

REDUCE  
ARRESTS  
AND TEEN  
PREGNANCIES

HALVE  
YOUTH  
HOMELESSNESS

DOUBLE  
EDUCATION PARTICIPATION



# OUR ADVOCACY AIMS TO MAKE LIVES BETTER

## THE HOME STRETCH

Creating better lives for the thousands of young people who leave out-of-home care around Australia each year is the driving force behind our commitment to the Home Stretch\* campaign.

The campaign, based on our practical experience working with young people and robust research showing how extending care could improve poor outcomes for care leavers, has gained momentum around Australia.

The campaign has attracted many supporters – and we’ve been pleased to see the conversation about the needs of our most vulnerable youth grow stronger – with a reinvigorated campaign in Victoria and new philanthropic support.

Nationally, Tasmania and South Australia have now confirmed they will raise the leaving care age to 21.

At the time of this report’s publication, the conversation about the need to extend care was continuing in Victoria in the lead-up to the state election.

*\*The Home Stretch campaign is funded by David Galt Estate, managed by Equity Trustees, BB & A Miller Foundation, Sidney Myer Fund, Gandel Philanthropy, the William Buckland Foundation, Community Services Trust, Beverley Jackson Foundation, Collier Charitable Fund, Vera Moore Foundation and Louis and Lesley Nelken Trust managed by Equity Trustees.*

## A FAIRER GO FOR YOUNG PEOPLE

As media and political commentary around Melbourne’s African community grew in early 2018, youth worker Andrew Gai drew acclaim for his opinion piece in *The Guardian*.

The article reflected on the need for the community to do more to give African youth a sense of belonging.

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**“LET’S STEP BACK AND ASK OURSELVES HAVE WE AS A SOCIETY HELPED THESE YOUNG PEOPLE ENOUGH BEFORE WE GIVE UP ON THEM. IT IS ONE THING TO OPEN OUR DOOR FOR SOMEONE TO COME INTO OUR HOUSE, BUT IT IS ANOTHER TO MAKE THEM FEEL AT HOME,” WRITES ANDREW IN *THE GUARDIAN*.**

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The article has been nominated for a United Nations Association of Australia UN Day Media Award.

Our CEO Paul McDonald has also contributed to the conversation around mandatory sentencing laws for assaulting emergency services personnel and their impact on young people and family violence victims.

## RAISING THE RATE AND AFFORDABLE HOUSING

Every day we see people struggling to survive because of perilously low Newstart and Youth Allowance rates that have not increased in 24 years, and a completely unaffordable rental market.

Our 9th annual Rental Affordability Snapshot shows that affordability in Victoria has plunged to rock bottom levels. This research informs our advocacy for more investment in social housing, increased welfare payments and better targeting of negative gearing.

# BOARD & *committee*



Anglicare Victoria Board

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Ms Bridget Weller	Strategic Projects Manager
Ms Sue Sealey	Deputy CEO



# ANGLICARE VICTORIA'S CHAIRPERSON'S *awards* 2018

## FOSTERING FUTURES AWARD

**Winner:** Lesley Brechin

**Highly Commended:** Diane Middlin

## OUTSTANDING VOLUNTEER AWARD

**Winner:** Amy Sturgeon

**Highly Commended:** Roger Lount

## LEADERSHIP & INNOVATION AWARD

**Winner:** Bec Tesselaar, Eliza Todd

**Highly Commended:** Lloyd Chidziva,  
Maggie Taylor, Mazzin Abboushi

## EXCELLENCE IN SERVICE

**Winner:** Clarice Botha, Stephanie Bortignon

**Highly Commended:** Western Melbourne  
Financial Counselling Team, Melanie Whiteside  
and Tracy McDonald.

## STEVE WATKINSON MEMORIAL AWARD

Steve Watkinson worked at Anglicare Victoria for 20 years and his unexpected passing in early 2018 came as a great shock to us all. Steve was a strong, positive program manager who epitomised and shaped the culture we wanted to have at our organisation. The inaugural award, named in his honour, was presented by Steve's family, Mary, Will and Kasia Watkinson.

**Winner:** Cathie Valentine

**Highly Commended:** Trish Reck

*The Chairperson's Awards are sponsored  
by AccessPay and HESTA •*



# OUR supporters

*We thank everyone who has made a donation or volunteered their time and resources to Anglicare Victoria. Every dollar or item donated and every hour volunteered makes a difference to the vulnerable children, young people and families in our community. We are very grateful to each and every one of the supporters who make our work possible.*

**\$30,000**

**WORTH OF FOOD WAS  
DONATED TO FAMILIES  
LAST CHRISTMAS**

**BY THE GENEROUS  
SUPPORT OF SCHOOLS,  
BUSINESSES, LOCAL  
PARISHES AND DONORS**



**WE ARE VERY GRATEFUL  
TO OUR SUPPORTERS  
WHO HAVE CHOSEN TO  
INCLUDE A GIFT IN THEIR  
WILL TO ANGLICARE  
VICTORIA**

**6000**

**TOYS WERE DONATED  
TO CHILDREN IN NEED**

BY OUR AMAZING  
SUPPORTERS THROUGH  
OUR CHRISTMAS TOY  
AND FOOD APPEAL

**24 GRANTS WERE  
APPROVED TALLING**

**\$1,849,000**

**TO HELP MAINTAIN  
VITAL PROGRAMS  
BY 17 PHILANTHROPIC  
BODIES**

**OUR WINTER  
APPEAL RAISED**

**\$461,614\***

*\*up to 30 June*



**OVER  
170  
PEOPLE FACED THEIR  
FEARS AND ABSEILED  
FOR FOSTER CARE IN  
ALTITUDE SHIFT**

# FINANCIALS

Anglicare Victoria Statement of surplus and deficit and other comprehensive income for the year ended 30 June 2018

	<b>2018</b>	<b>2017</b>
	<b>\$'000's</b>	<b>\$'000's</b>
<b>Revenue and Income</b>		
<b>Government funds / grants and client fees</b>		
Placement & support	57,269	48,720
Family services	43,846	40,086
Community programs	12,003	11,346
Mental Health & Disability Services	3,665	5,091
Parish partnerships & community development	826	805
<b>New Service Development</b>		
Innovative Evidence Based Programs	1,191	322
<b>Funds raised by Anglicare Victoria</b>		
Tied fundraising income	1,652	2,305
Untied fundraising income	2,387	2,479
Net contribution from Innovative Resources	118	30
Bequests	457	912
Net investment income	2,799	3,058
<b>Total revenue and income</b>	<b>126,213</b>	<b>115,154</b>
<b>Expenditure</b>		
<b>Services provided to children, young people &amp; families</b>		
Placement & support	63,191	54,300
Family services	39,573	35,547
Community programs	13,024	12,018
Mental Health & Disability Services	3,529	5,051
Parish partnerships & community development	2,512	2,344



	<b>2018</b>	<b>2017</b>
	<b>\$'000's</b>	<b>\$'000's</b>
<b>New Service Development</b>		
Innovative Evidence Based Programs	1,815	970
<b>Infrastructure, support and governance costs</b>		
Quality assurance, audit & other legislative compliance costs	603	492
Property (rents & maintenance), vehicles & technology infrastructure	1,575	1,879
<b>Staff wellbeing, advocacy and community relations</b>		
Staff development and training	1,029	1,116
Research and advocacy	490	529
Building relationships with community, schools, parishes and media	2,161	2,075
<b>Total expenditure</b>	<b>129,502</b>	<b>116,321</b>
<b>Net operating surplus / (deficit)</b>		
	<b>(3,289)</b>	<b>(1,167)</b>
Grant to Anglicare Victoria Childrens Foundation	-	(882)
St Lukes pre merger cost of salaries and wages paid in the year	-	(235)
Net gain on sale of property, plant, equipment & investments	469	1,696
Unrealised impairment losses on investments (AASB 139)	(180)	(79)
Plant and equipment impairment expense	(43)	(66)
Heritage claims and redress costs	(1,225)	(950)
<b>Surplus / (Deficit) for the year</b>	<b>(4,268)</b>	<b>(1,683)</b>
<b>Other comprehensive income</b>		
Items that may be reclassified subsequently to surplus or deficit		
Unrealised gain / (loss) on investments	1,049	(373)
<b>Total comprehensive income / (loss) for the year</b>	<b>(3,219)</b>	<b>(2,056)</b>



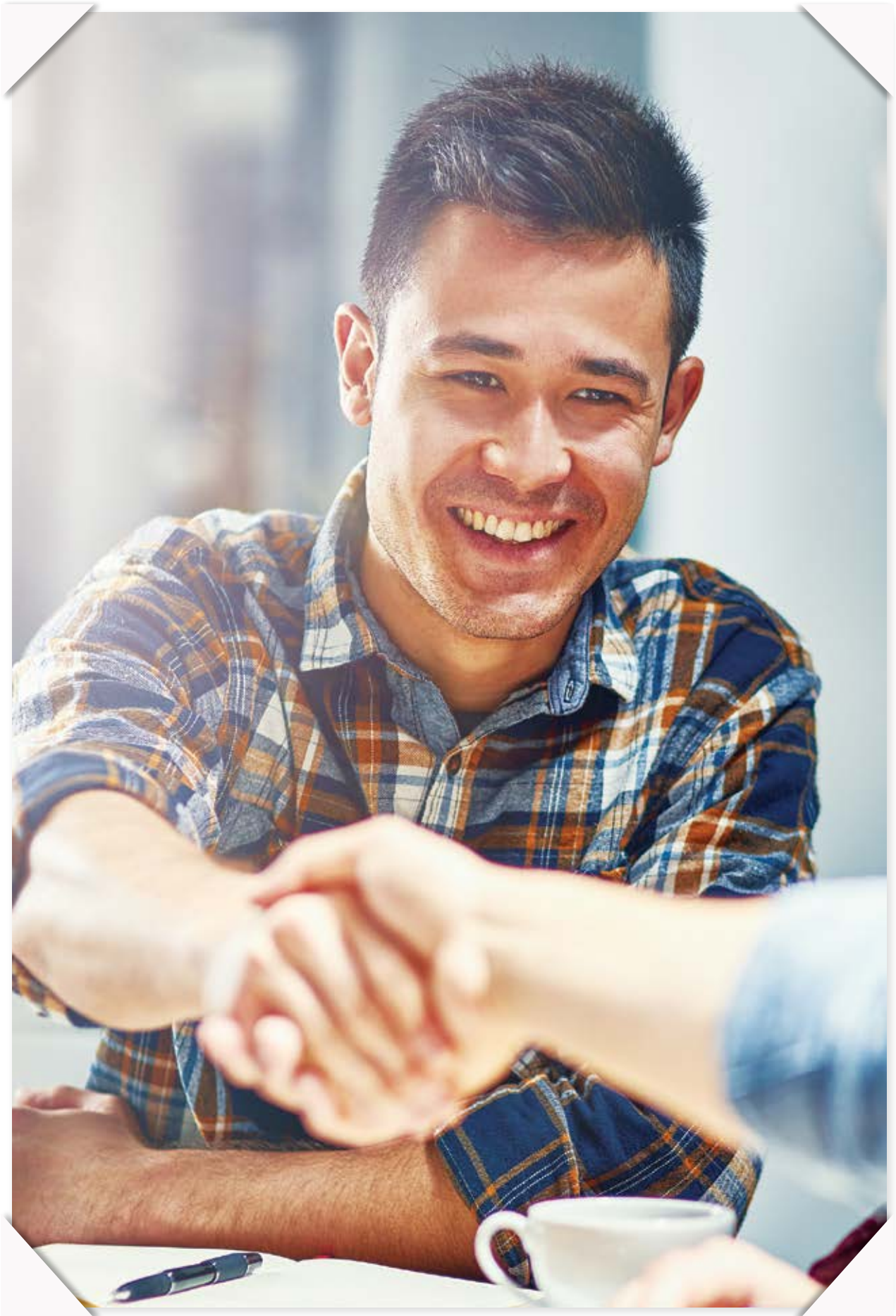
	<b>2018</b>	<b>2017</b>
	<b>\$'000's</b>	<b>\$'000's</b>
<b>Statement of financial position as at 30 June 2018</b>		
<b>Assets</b>		
Cash and cash equivalents	12,459	7,693
Other financial assets	-	2,456
Trade and other receivables	3,078	3,702
Inventories	420	303
Investments	27,349	-
<b>Total Current Assets</b>	<b>43,306</b>	<b>14,154</b>
Investments	2,094	29,871
Property, plant and equipment	21,749	18,990
Intangible assets	3,456	2,527
<b>Total Non-Current Assets</b>	<b>27,299</b>	<b>51,388</b>
<b>Total Assets</b>	<b>70,605</b>	<b>65,542</b>
<b>Liabilities</b>		
Trade and other payables	4,835	3,794
Provisions	800	617
Employee benefits	14,870	13,359
Deferred income	16,152	10,584
<b>Total Current Liabilities</b>	<b>36,657</b>	<b>28,354</b>
Employee benefits	1,046	942
Deferred income	450	575
<b>Total Non-Current Liabilities</b>	<b>1,496</b>	<b>1,517</b>
<b>Total Liabilities</b>	<b>38,153</b>	<b>29,871</b>
<b>Net Assets</b>	<b>32,452</b>	<b>35,671</b>
<b>Equity</b>		
Establishment corpus	23,767	23,767
Reserves	17,796	16,747
Accumulated (losses)	(9,111)	(4,843)
<b>Total Equity</b>	<b>32,452</b>	<b>35,671</b>

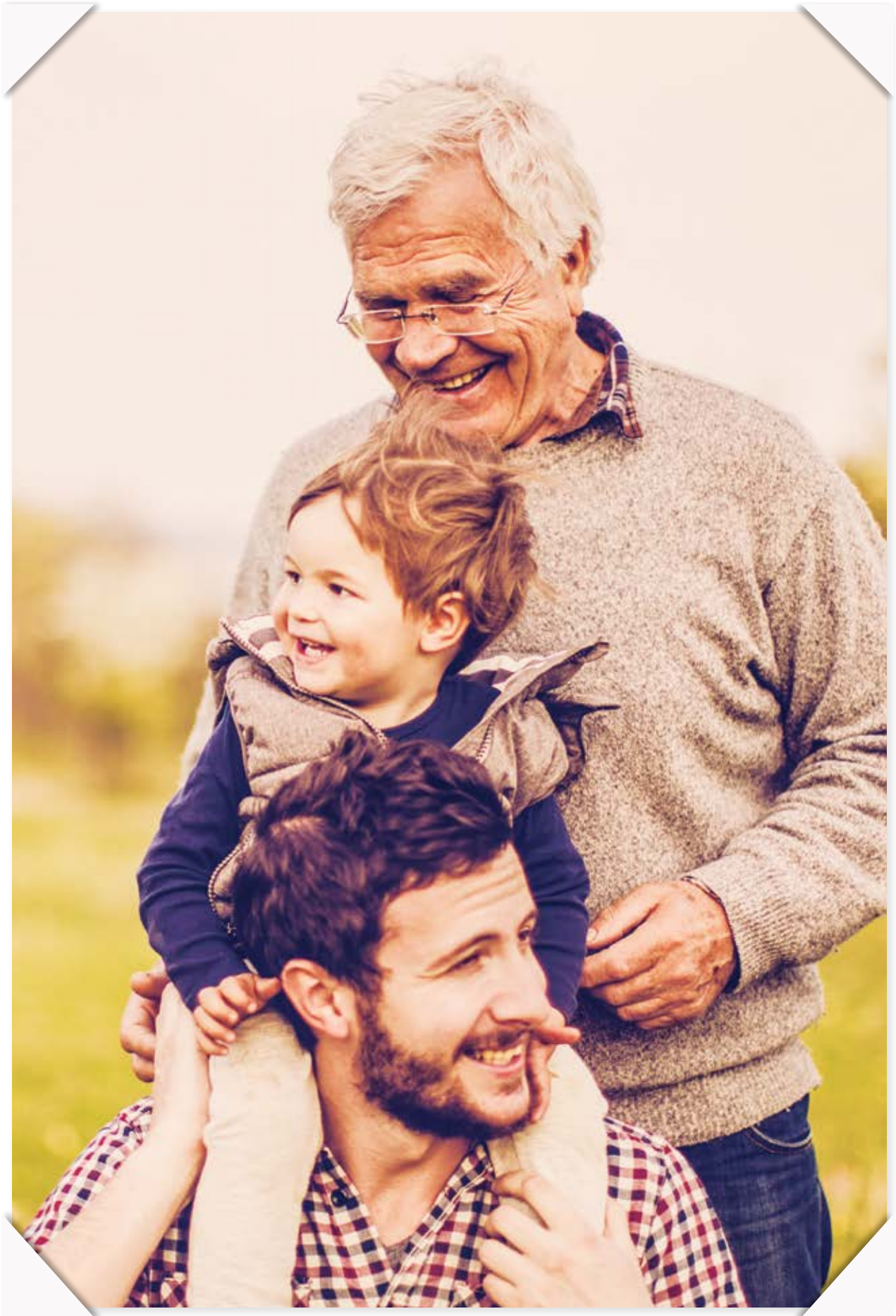
# OUR PARTNERSHIPS

*We know that when we collaborate with our peers we get better outcomes for the people we help.*

*Our strategic partnerships draw on the expertise of our colleagues in the family, youth and children's sector, mental health, alcohol and other drugs sector to provide innovative, evidence-based services that help turn lives around.*







# MANY WAYS TO MAKE A *difference*

*There are so many ways you can make a difference.  
Join us and help changes lives.*

**DONATE** to our fundraising appeals online at [anglicarevic.org.au](http://anglicarevic.org.au) or call 1800 809 722.

**BECOME A CARER** and provide a stable, loving home for foster care children who are unable to live with their birth families. Information sessions are advertised on our website.

**GIVE REGULARLY** by joining our monthly giving program. Call 1800 809 722 or visit our website for more details.

**GIVE AT CHRISTMAS** and support our annual Christmas Toy & Food Appeal. Giving to us during this seasonal occasion will bring joy to children by way of a gift, and help contribute to a family meal on Christmas Day.

**INCLUDE** Anglicare Victoria in your Will when you are planning your estate. Visit our website to find out how you can contribute to make a lasting and valued impact.

**VOLUNTEER** in a range of locations and roles across Victoria. Visit our website to view the volunteering positions that are currently available.

**GET SOCIAL** and keep in contact with the work we do by following us on Twitter, liking us on Facebook, LinkedIn or sharing our YouTube videos.

**JOIN OUR TEAM** and work in one of Victoria's leading agencies supporting children and families. All career opportunities are advertised on our website.

[anglicarevic.org.au](http://anglicarevic.org.au)



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