



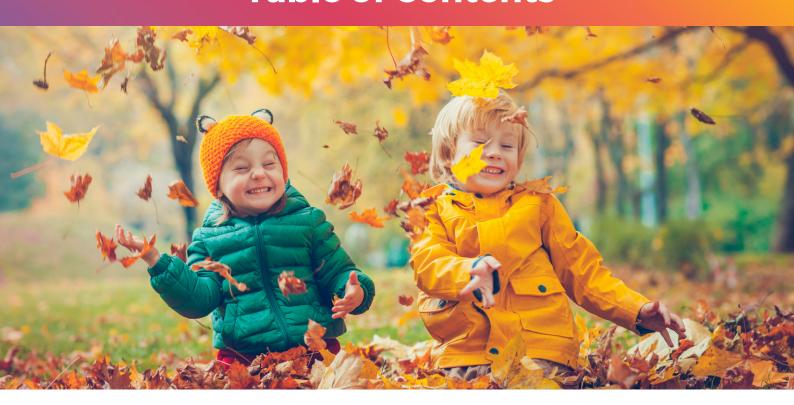
# ParentZone Eastern Newsletter Term 1 2022

News and Information on Programs and Services to Support Parents Across the Eastern Region of Melbourne

E: parentzone.eastern@anglicarevic.org.au Level 2, 37 - 41 Prospect Street, Box Hill P: (03) 9721 3646



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# What's New at ParentZone?

#### Welcome to 2022!

ParentZone said goodbye to 2021 with the launch of **ParentZone Podcasts**. We are delighted with the current 6 episodes which explore some of the main issues we see when we run our parenting programs with families. If you haven't yet accessed the pods, see page 27 of this newsletter for links and further information.

This term most groups will continue online, so families will have the flexibility to attend no matter where they live in the Eastern region. Programs we are offering include Dad's Matter, Talking Teens, Parenting Preschoolers and Preps, Tuning into Kids, and Living with Autism. In addition, ParentZone Eastern is delighted to introduce **Circles of Security**, an 8-week parenting program. Details for all **ParentZone Eastern programs** can be found on pages 4 and 5 of this newsletter.

**First-time parents** have not been forgotten and we hope to reach those impacted by the lockdowns of 2020 and 2021. Two new **Mums and Bubs groups** will be offered in March in partnership with Yarra Ranges Council. See page 6 for more information.

We are also pleased that the **Strengthening Parent Support Program** will resume face-to-face groups this term, SPSP has a new venue at St Luke's Anglican Church in Vermont which is a lovely space with easy access for those who can attend. As well SPSP Michelle will continue facilitating the Living with Autism and the Safe and Respectful support groups. Please go to page 17 for more information.

In other news, Tamara has decided to take another year off to be with her family and we are delighted that Jo can continue on in the role as ParentZone team leader until Tamara's return in 2023.

We trust that you will discover helpful information about other programs and services available in this newsletter. Please check it out, and get in touch if you need any further information.

**Keep well!** 

From the ParentZone Eastern team Jo, Sharon, Julia, Michelle, Laurie and Tamara



# ParentZone Term 1 Parenting Programs

# Free ParentZone parenting programs for parents living in the Eastern Suburbs Melbourne

#### **Dads Matter**

# A Parents Building Solutions Program for fathers

Would you like to:

- Better understand your importance in your child's life?
- Have agreements that work?
- Improve your relationship with your child?

When: Mondays (6 evening sessions)

14th February - 28th March 2022

(excluding public holiday March 14th)

Time: 7.00pm to 9.00pm

**Bookings:** 

Julia at Parentzone 9721 3629 or 0400 866 495

## **Talking Teens**

#### **A Parents Building Solutions Program**

Do you want to:

- Improve your relationship with your teenager?
- Improve communication with your teen and resolve family disputes?
- Understand why young people behave the way they do?
- Learn effective ways to deal with anger and anxiety - both yours and theirs

When: Tuesday evenings (6 weeks) February

1st to March 8th, 2022 **Time:** 7.00pm - 9.00pm **Where:** Online via Zoom

Bookings: Sharon.muir@anglicarevic.org.au

## Living with Autism

# 6-week parenting program bringing together parents living with a child with Autism

Are you the parent or carer of a child who has a diagnosis of autism?

This free 6-week parenting program is an opportunity to ask questions about the autism spectrum and we will support you to consider different approaches/strategies to help with parenting.

When: Monday evenings

14th February - 28th March 2022 (excluding public holiday March 14th)

Time: 7:00pm-9:00pm

Bookings:

Joanne.Templeton@anglicarevic.org.au or

0428 296 573





# ParentZone Term1ParentingPrograms

### Free programs for parents living in the Eastern Suburbs Melbourne

## **Tuning Into Kids**

#### Would you like tips and strategies to:

- Better understand and communicate with your child?
- Help your child learn to manage their emotions and deal with conflict?
- Manage challenging behaviours?
- Parent anxious children?
- Raise resilient children?

#### Children with emotional intelligence:

- Have greater success with making and keeping friends
- Show improved concentration at school
- Have fewer illnesses

When: Tuesdays (6 sessions)
15th February - 22nd March 2022

Time: 11:00am-1:00pm
Where: Online via Zoom

Bookings: Call Julia on 9721 3629 or

0400 366 495

## **Circles of Security**

Circles of Security parenting looks at how parents can build their relationship with their children and enhance attachment, trust, and a sense of safety.

Parents can learn ways to enhance the development of their child's selfesteem, trust, and feelings of security.

You can support the creation of a secure base from which your child feels able to explore their world, knowing there is a safe haven to return to.

When: Tuesday evenings, 8th February - 29th

March 2022 (8 sessions)

Time: 7:00pm-9:00pm

Where: Online via Zoom

**Cost:** Free (bookings essential) **Bookings:** Call Julia on 9721 3629

or 0400 866 495

## **Parenting Pre-Schoolers and Preps**

A Parents Building Solutions Program

#### Would you like to:

- Support your child to transition into kindergarten or school?
- Develop your child's resilience and emotional intelligence?
- Set boundaries with your child?
- Deal with your own frustrations and anxiety as a parent?

**When:** Thursdays (6 Sessions) 10th February - 17th March 2022

Time: 10:00am - 12:00pm Where: Online - Via Zoom Cost: Free (bookings essential)

Bookings and Enquiries: sharon.muir@anglicarevic.org.au





# Other Parenting Programs

## **Mums and Bubs Groups**

Starting in March 2022 for first-time parents with a baby born during the 2020 or 2021 lockdowns.

- Meet other first-time mums living in Yarra Ranges?
- Discover baby play ideas, songs, and movement activities?
- Explore your strengths and nurture your wellbeing as a mother?
- Discover free services, programs, and activities available to support you and your baby?

**2020 Resilience Through Play** - Tuesday mornings in Kalorama

**2021 Mums and Bubs** - Mondays afternoons in Mooroolbark

**Contact**: sharon.muir@anglicarevic.org.au for more information and to register

### **Mummy & Me**

Mummy & Me is a program for Mums who have little or no family or community support. For Mums in the Knox area with children from birth – 11 years old.

A volunteer mentor will go into the home to

- Give practical help in the home and be a trusted friend
- Help them gain competence in motherhood and share valuable life experience
- Encourage and support them to build confidence and self-esteem
- Build connections and help break social isolation
- Work together on reaching established goals
- Connection is for 1 2 hours on a weekly or fortnightly basis
- Program is for 6 weeks with an option to extend if required

Phone: 9871 8900

Email: bronwyn.upton@citylife.care

## **Young Mums Group**

This is a group for young mum's and children. During school terms FAN holds weekly gatherings/zoom sessions with the mums to do activities. These activities include art therapy. outings to cafes/parks/play centers, origami, knitting

**Dates:** Wednesdays (during school term) **Time:** Wednesday - In person: 12pm -2pm

Where: Burgess Family Centre, 15 Barwon Street Box Hill

**Contact Person:** Vanita Harris

Phone: 03 9890 2673 Email: vharris@fan.org.au



# Other Parenting Programs



# Mum's & Munchkins (Single Mum's Group)

An opportunity for Mum's with children 0 - 11 years, enjoy 'time out from your busy schedule and form new connections.

- Improve your parental confidence and self-esteem
- Share pearls of wisdom and practical tips to help simplify your life
- Build new friendships with those on a similar journey
- Explore parenting topics that help navigate issues you may struggle to deal with
- A fun, friendly environment with a Preschool age children's program.

Where: CityLife Community Care. 1248

High Street Road Wantirna South.

When: 1st and 3rd Thursdays each month

Time: 10am - 11:30am Contact: Bronwyn Phone: 9871 8900

Email: bronwyn.upton@citylife.care

# Relationships Australia Parenting Programs

We provide programs designed to improve the wellbeing and safety of children and young people, providing strategies for communication and emotional development.

**Website:** relationshipsvictoria.org.au/child-parenting-courses

#### **Young Parents Group**

A support group for young parents under the age of 25 years

When: Fridays during school terms

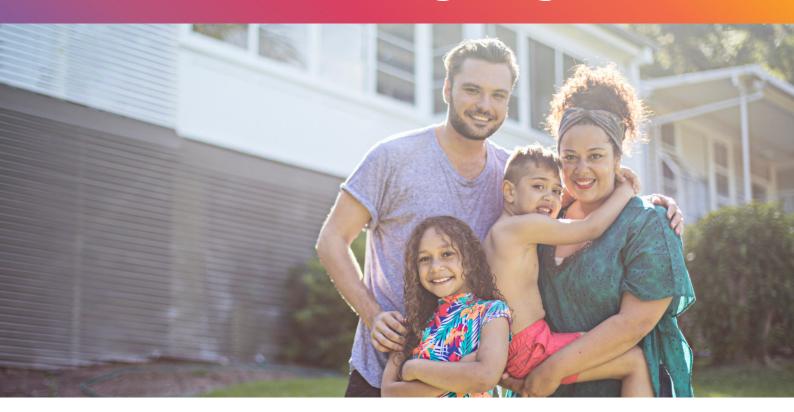
Time: 10:00am - 12:00pm

Contact: Michelle Pascoe 9298 8311

Email: Michelle.pascoe@knox.vic.gov.au



# Other Parenting Programs



#### **Triple P Parenting Program**

The Triple P - Positive Parenting Program provides practical strategies to help parents raise happy, confident children; set family routines and rules that everyone can follow; and balance work and family life with less stress.

Free to attend online

Bookings: triplep-parenting.net.au/vic-

<u>uken/triple-p/</u>

#### **COACH Mentoring**

Come alongside individuals and families that are doing it tough for a period of 12 months or longer to provide support and to help them to make positive improvements to their lives.

**Contact person:** Christine Leong

**Phone:** 9871 8900

Email: Christine.Leong@citylife.care

# Mums and Bubs Group Baby Play and Self Care Activities

Would you like to:

- Meet other first-time mums living in Yarra Ranges?
- Discover baby play ideas, songs, and movement activities?
- Explore your strengths and nurture your wellbeing as a mother?
- Discover free services, programs, and activities available to support you and your baby?

When: Monday afternoons (3-week group) March 21st, March 28th & April 4th, 2022

Time: 1:00 to 3:00 pm

Where: Rolling Hills Family & Children's Centre 54-56 Landscape Drive, Mooroolbark

Cost: Free of charge for first-time mums with babies born in 2021

Email: sharon.muir@anglicarevic.org.au
Phone / Text: Sharon 0438 683 049



# Parenting Sessions - information forums and webinars

## **Yarra Ranges Council**

Website: yarraranges.vic.gov.au/Community/Family/Family-Webinars

#### **Knox City Council**

Website: knox.vic.gov.au/parentworkshop

### Whitehorse City Council

Website: whitehorse.vic.gov.au/living-working/people-and-families/family-activities-and-

resources/parenting-information-forums

### **Monash City Council**

Website: monash.vic.gov.au/Services/Children-Family/For-Parents/Parenting-Programs

### **Boroondara City Council**

**Website:** boroondara.vic.gov.au/community-support/boroondara-families/activities-families/activities-parents-and-caregivers

## **Manningham City Council**

Website: manningham.vic.gov.au/Parenting-Seminar-Series

## **Maroondah City Council**

**Website:** maroondah.vic.gov.au/Community-support-business/Children-and-families/Parenting-information-sessions

## **Body safety education for parents and carers**

Body safety and consent education aims to empower children with skills and knowledge that will reduce the likelihood of them becoming victims of childhood sexual abuse.

#### **Topics:**

- Child sexual abuse it's characteristics and statistics.
- What is grooming? Why is it so important we know about it?
- What is body safety and why teach it.
- Body safety skills, messages and resources.
- Practical ways you can keep the body safety and consent conversation going in your home and community to protect children.

When: Thursday 3rd March 2022

Time: 7:30pm-9:00pm

Cost: Free

Contact: Cathie Wills on 9294 5740 or email childrens.services.events@maroondah.vic.gov.au



# Support for Parents of 0 to 6-year-olds Maternal & Child Health Centres

#### **Boroondara MCH Centres**

Bookings phone 9278 4606 or email boroondara@boroondara.vic.gov.au

- 1 Cherry Road Balwyn (03)9836 8151
- 5 Anderson Rd, Hawthorn East (03) 9835 786121
- Strathalbyn St, Kew East
- 152 Pakington St, Kew (03) 9853 9466
- Kendall St, Canterbury VIC (03) 9836 2106

#### **Knox MCH Centres**

Bookings phone 9298 8741

- Billoo Park 40 Birchfield Crescent Wantirna
- Forest Road (Cnr. Stockton Ave) Ferntree Gully
- Knox CFC 41 Phyllis Street Bayswater
- Knox CFC 81 Argyle Way Wantirna Sth
- Knoxfield 81 Anne Road Knoxfield
- Liberty 77 Liberty Avenue Rowville
- Murrindal 100 Murrindal Drive Rowville
- Marie Chandler Park Crescent Boronia
- Wattleview 17 Fuchsia Street Ferntree Gully

## **Manningham MCH Centres**

Bookings phone 9840 9188 or email mchadmin@manningham.vic.gov.au

- 5/7 Derreck Ave, Bulleen (03) 9840 9188
- 1/687 Doncaster Rd, Doncaster (03) 9840 9188
- 39 Mayfair Ave, Templestowe Lower (03) 9840 9188
- 510-518 Blackburn Rd, Doncaster East 9840 9188
- Tunstall Rd, Doncaster East (03) 9840 9188

#### **Maroondah MCH Centres**

- Arrabri House Bayswater North 9729 4017 90
- Bonnie View Road Croydon North 9294 5777
- Croydon Civic Square 9294 5540 or 9294 5541
- Norwood Centre, Ringwood 9870 7264 / 98798813
- 75 Patterson Street Ringwood East 9879 6583127
- Oban Rd, Ringwood North 9876 3307, 9879 0854
- Tarralla, 38 Gracedale Ave Ringwood Est, 9294 577



#### **Monash MCH Centres**

Bookings phone 9518 3662

- Batesford Hub: 94 Batesford Road, Chadstone
- Brandon Park: 7 Collegium Avenue Wheelers Hill
- Clayton Comm Centre, 9-15 Cooke Street Clayton
- Huntingdale: 59 Greville Street Oakleigh East
- Kerrie: 35 Boyanna Road Glen Waverley
- Mount Waverley: 35 Sherwood Road Mt Waverley
- Mulgrave: 55 Shaftsbury Drive Mulgrave
- Oakleigh: Link Centre, 8-10 Johnson St, Oakleigh
- Pinewood: 11 Pinewood Drive Mount Waverley

#### Whitehorse MCH Centres

- Blackburn North Family Centre 9898 3611
- Box Hill South Family Centre 9889 8900
- Burgess Family Centre Box Hill North 9898 3611
- Forest Hill Family Centre 889 8900
- Mitcham Family Centre 9262 6332
- Vermont South Family Centre 92626332

## **Yarra Ranges MCH Centres**

Central Maternal Child Health 1300 368 333

- Urban Maternal and Child Health Centres: Chirnside Park, Kilsyth, Lilydale, Mooroolbark, Montrose, Mount Evelyn
- Hills Maternal and Child Health Centres: Belgrave, Belgrave Sth, Monbulk, Selby, Upwey
- Valley Maternal and Child Health Centres: Badger Creek, Coldstream, Healesville, Wandin, Warburton, Woori Yallock, Yarra Glen, Yarra Junction

# Support for Parents Early Years - O to 6 year olds

# Maternal & Child Health Telephone Service

Confidential, 24-hour Maternal and Child Health Line provides information and advice about the care and health of your child (from birth to school age).

Discuss your concerns about child health and nutrition, breastfeeding, your own health, and any parenting issues

Phone: 13 22 29

### **SmallTalk Supported Playgroups**

Free facilitated playgroups for families with a child aged 0-6 years who have a current Health Care Card. The program provides strategies to support children's early learning and development.

#### **Knox Council:**

9298 8348 or play@knox.vic.gov.au

#### **Monash Council:**

playgroups@monash.vic.gov.au or 0466 026 290

#### **Whitehorse Council:**

supportedplaygroup@whitehorsevic.gov.au

#### **Yarra Ranges Council:**

earlyyears@yarraranges.vic.gov.au 1300 368 333

# Australian Breastfeeding Association

The Breastfeeding Helpline is available 24hrs, 7 days a week, staffed by trained volunteer counselors who answer in their own homes. Phone: 1800 686 268

Local groups meet regularly to provide information, "mother to mother" support, and activities in community centres, cafes, local parks, and online.

Whether, pregnant, fully breastfeeding, partially breastfeeding, expressing or bottle-feeding all mothers will be welcomed.

Visit website to find local group meetings dates, times and locations.

www.breastfeeding.asn.au/contacts/groups

# Child and Family Services Information, Referral and Support Teams (Child FIRST)

Easily accessible, community-based point of entry for children, young people, and families needing support.

Boroondara, Manningham, Monash, and Whitehorse

Phone: 1300 762 125

Knox, Maroondah, and Yarra Ranges

**Phone**: 1300 369 146

### **Early Parenting Services**

Day stay, residential, and group services provided to enhance parent-child relationships and support parents with strategies for achieving their parenting goals. For parents children up to 4-years of age.

#### Where:

O'Connell Family Centre, Canterbury

Phone: (03) 8416 7600

Queen Elisabeth Centre, Noble Park

Phone: (03) 9549 2777

Tweedle Child and Family Health Service, Footscray

Phone: (03) 9689 1577

## PANDA - Perinatal Anxiety and Depression Australia

Provides support, information, referral, and counseling to any new parent struggling during pregnancy or after the birth of their baby, .

Callers do not need to have a diagnosis of antenatal or postnatal depression to make contact with the helpline.

Phone: 1300 726 306



# Support for Parents Middle Years - 7 to 11 year olds



# Eastern Child & Youth Mental Health Service (CYMHS)

**Eastern Health** CYMHS is one of thirteen Specialist Mental Health Services in Victoria for children and young people up to the age of 24 years who are displaying symptoms of psychiatric disorder or severe emotional and behavioral disturbance.

The service is available to families who live in the central and outer eastern region of Melbourne 1300 721 927 (Press Option 2) After hours/weekends urgent enquires: 1300 721 927

#### Website:

www.easternhealth.org.au/site/item/99-child-youth-mental-health-service-cymhs

### **Tuning into Kids Online Course**

A program for parents and carers of children with a disability

Tuning in to Kids is an evidence-based parenting program that focuses on the emotional connection between parents and children. In particular, the program teaches parenting skills in emotion coaching, which is to recognise, understand and respond to children's emotions in an accepting and supportive way.

This series of FREE online workshops are a partnership between EACH Family Relationship Support for Carers Service and Kate French, Clinical Psychologist at Side by Side Psychology.

Dates: Tuesday 22 February, 1, 8, 15, 22

and 29 March 2022 Time: 6pm - 8pm

**Book:** 

https://www.stickytickets.com.au/59GMS

Support for Parents of 12 to 18 year olds



# Meridian Youth and Family Therapy Anglicare Box Hill

Therapy for people aged 10-23 and their families to address conflict from issues such as violence, anxiety, bullying, depression, eating disorders, family breakdown, gaming or internet misuse, grief, self-harm, suicidal thoughts, sexual or physical abuse, sexual identity & gender issues, school refusal, & social isolation.

Phone: Meridian Intake on 03 9896 6322 Email: meridian@anglicarevic.org.au

## Partners in Parenting (PiP)

Being a parent or guardian of a teenager has its challenges. The teenage years are a period of rapid emotional and social development, and with this can come highs and lows.

This is why researchers from Monash University and Prevention United are offering FREE access to the Partners in Parenting (PiP+) program. PiP+ is an award-winning, evidence-based online parenting program designed to empower parents to make sense of adolescence and raise their teenager with confidence.

PiP+ includes features such as:

- A new module providing expert-endorsed information about parenting through the pandemic
- An online community with other parents of teens
- Personalised feedback about parenting, and the mental wellbeing of the parent and teenager
- 10 user friendly interactive online modules (15-25mins each) tailored for parents to do in their own time
- Be part of a world leading research project

PiP+ is aimed at parents or guardians of a teenager between the ages of 12-17 years.

**Website:** partnersinparenting.com.au. **Email:** med-pip-plus@monash.edu or

Phone: 0492 476 075



# Support for Parents of Youth 12 to 18 year olds



## **Talking Teens**

**A Parents Building Solutions Program** 

#### Do you want to:

- Improve your relationship with your teenager?
- Improve communication with your teen and resolve family disputes?
- Understand why young people behave the way they do?
- Learn effective ways to deal with anger and anxiety - both yours and theirs

When: Tuesday evenings (6 weeks) 1st

February - 8th March 2022 Time: 7.00pm - 9.00pm Where: Online via Zoom

Bookings: Sharon.muir@anglicarevic.org.au April 2022

## **Tuning into Teens Online Course**

A program for parents and carers of children with a disability

Tuning into Teens is an evidence-based parenting program that focuses on the emotional connection between parents and children. In particular, the program teaches parenting skills in emotion coaching, which is to recognise, understand and respond to children's emotions in an accepting and supportive way.

This series of FREE online workshops are a partnership between EACH Family Relationship Support for Carers Service and Kate French, Clinical Psychologist at Side by Side Psychology.

Dates: Monday 21 February, 7, 21, 28 March, 4

Time: 6pm - 8pm

**Book:** 

https://www.stickytickets.com.au/2COTY

# Activities & Support for Youth 12 to 18 years



## **EACH Youth and Family**

EACH Youth & Family are running several online and in person group social activities for young people aged 15- 25y/o in the coming months.

Programs include:

- **Just Vibing** online safe and inclusive social group for young people aged 15 25 years to engage in fun activities
- Just Shine therapeutic group program for young women aged 14-18 years
- Youth & Family Craft Space group craft space for young people aged 15-25 years

Stay connected to upcoming EACH activities via their Youth & Family Facebook page; <u>facebook.com/groups/eachyouthvic</u>

## **Peaceful Warriors**

A group mentoring program that aims to build positive relationships between men and boys.

The program believes that positive and consistent role models help boys grow into healthy adults. Volunteer mentors from the Peaceful Warriors help boys on their journey to becoming healthier men.

In term two the group will be offered to 13-16-year-olds in Yarra Ranges

Email: Peacefulwarriors@anglicarevic.org.au

Phone: 9735 6100

## **EV's Hangout**

A drop-in program for young people aged 12-25. Each week young people have access to the pool, table tennis, video games, board games, food, and other activities. Young people can also connect with our youth workers for casual chat or to seek support.

When: Every Thursday 3;00 -6:00 pm

Contact person: Marcus Kelly Contact phone: 0418 427 759

Email: youth@maroondah.vic.gov.au

Website:

http://www.maroondahyouth.com.au/Programs-for-Young-People/Hangout

# Activities & Support for Youth 12 to 18 years

## **Eastern Youth Services**

**Boroondara Youth Services** 

Website: boroondara.vic.gov.au/community-support/young-people/visit-our-youth-centre

Phone: 9278 4608

**Knox Youth Services** 

Website: knox.vic.gov.au/youth

Phone: 9298 8000

**Manningham Youth Services** 

Website: each.com.au/manninghamyouth/youth-programs/

Phone: 130000 EACH / (130000 3224)

**Maroondah Youth Support Service** 

Website: maroondahyouth.com.au/Support-for-Young-People

Email: youth@maroondah.vic.gov.au
Phone: Rachelle Jones 0418 488 279

**Monash Youth Services** 

Website: monashyouth.org.au/Programs

Phone: 9518 3900

**Whitehorse Youth Services** 

Website: whitehorse.vic.gov.au/living-working/people-and-families/young-people/services-

activities

Phone: 9898 9340

**Yarra Ranges Youth Services** 

Website: yarraranges.vic.gov.au/Community/Youth

Phone: 1300 368 333

**YSAS** 

**Youth Support and Advocacy Service** 

Website: ysas.org.au Phone: 9415 8881

Headspace

Confidential and free mental health support for young people aged 12 to 25 years

Website: headspace.org.au

Phone:

Knox - 9801 6088

Hawthorn - 9006 6500



# Disability Programs for Parents

# Living With Autism Support Group

Are you the parent or carer of a child who has a diagnosis of autism?

This free 7-week parenting program is an opportunity to ask questions about the autism spectrum and we will support you to consider different approaches/strategies to help with parenting

#### When:

Fortnightly Tuesday evenings February 1st & 15th, March 1st, 15th & 29th

Time: 7:00pm - 8:00pm

Location: Zoom

## Safe and Respectful Support Group

Safe & Respectful is a supported space for parents to share and consider different approaches/strategies to help support their children in their developing identity, sexuality, sexual health and relationships. fortnightly via zoom

#### When:

Fortnightly Thursdays February3rd & 17th, March 3rd, 17th & 31st

Time: 1:00pm - 2:00pm

Location: Zoom

#### **Bookings:**

To book please email Michelle.emeryevans@anglicarevic.org.au If you'd like more information feel free to contact Michelle on 0438 646 744

## **Strengthening Parent Support Program**

#### Vermont

Dates: February 8th & March 8th

Time: 10.30 - 11.30am

Where: St Lukes Anglican Church, crn Canterbury &

Mitcham Rds. Vermont

#### Bayswater

Dates: February 9th & March 9th

Time: 10.00 - 11.00am

Where: Glen Park Community Centre 30 Glen Park Rd,

Bayswater Nth

#### Online Group

Dates: February 10th & 24th, March 10th & 24th, April 7th

Time: 10.30 - 11.30am via Zoom

#### **BOOKINGS:**

To book please email Michelle.emeryevans@anglicarevic.org.au If you'd like more information feel free to contact Michelle on 0438 646 744 Are you a parent or carer of a child with a disability or developmental delay (with or without a formal diagnosis)? Could you use a bit of support and connection with others who understand?

Come along and join other parents and carers at one of our monthly peer support groups. Share stories and strategies, and have a cuppa, a chat and some laughs with other supportive parents and carers in a casual and comfortable environment. You can come to one or as many groups as you like



# Disability Contacts for Families

#### Association for Children with a Disability (ACD)

#### Support Line Monday to Friday 9:00 am-5:00 pm

Email: acdsupport@acd.org.au with your preferred day and time for a callback

Text: 0475 577 997 with your preferred day and time for a callback

Phone: 03 9880 7000 or 1800654 013 (regional)

#### **AMAZE**

Builds autism understanding in the community, influences policy change for autistic people and their families/supporters, and provides independent, credible information and resources. (03) 9657 1600 Web: https://www.amaze.org.au/

#### **Autism Counselling**

Suite 2/171 Boronia Rd, Boronia 0414 487 509

#### **Cerebral Palsy Support Network**

A community that advocates for inclusion and self-determination of individuals with Cerebral Palsy https://cpsn.org.au/ 9478 1001

#### **Deaf Victoria**

Advocates to increase access to services and to educate the wider community on how to work, play, and study with deaf and hard of hearing people. https://www.deafvictoria.org.au/ 0431 476 721

#### **Down Syndrome Victoria**

Provides families and people with Down syndrome with support, encouragement, information and resources. Phone 1300 658 873 Email info@dsav.asn.au http://www.downsyndromevictoria.org.au/

## **Epilepsy Action Australia**

Provider of epilepsy support and information nationwide. https://www.epilepsy.org.au/

#### Scope Australia

Support for people with physical, intellectual disabilities, and developmental delays to achieve their goals.

1300 472 673

#### **VALID**

Equipping and empowering people with a disability and their families using training tools, information, and resources, 130 Cremorne street, Richmond Vic 3132 03 94164003

#### Yooralla

provides quality services for people with disability across Victoria https://www.yooralla.com.au/ 03 9666 4500



# Aboriginal and Torres Strait Islander Support for Families

# Mullum Mullum Indigenous Gathering Place

- Elders, Men's, Women's and Youth networks
- Burrai Playtime
- Food bank
- Access and support
- Aboriginal Health Promotion and Chronic Care Program (AHPACC)
- Indigenous Community Links

Website: mmigp.org.au Phone: (03) 9725 2166

## **Djirra**

Where culture is shared and celebrated, and where practical support is available to all Aboriginal women and particularly to Aboriginal people who are currently experiencing family violence or have in the past.

Website: djirra.org.au Phone: (03) 9244 3333

#### **Dardi Munwurro**

Delivers a range of family violence, healing, and behaviour change programs and services.

Breaks the cycle of inter-generational trauma in Aboriginal families and communities, by empowering and inspiring individuals to heal the past, acknowledge the present and create a positive vision for the future.

Website: dardimunwurro.com.au

Phone: 1800 435 799





# Boorndawan Willam Aboriginal Healing Centre

A culturally safe service that assists in their healing journey from the impact of family violence. Boorndawan Willam (Safe House) is a place where you can strengthen your family and relationships through our holistic Aboriginal cultural and spiritual approach.

Website: bwahs.com.au Phone: (03) 9212 0200

# Victorian Aboriginal Child Care Agency (VACCA)

A state-wide Aboriginal Community Controlled Organisation servicing children, young people, families, and community members. The largest of its kind in Australia.

**Website:** vacca.org **Phone:** (03) 8727 8800

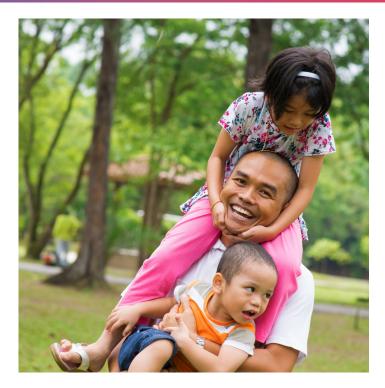
# Oonah Health & Community Services Aboriginal Corporation

A welcoming and culturally affirming place in that provides information, services and programs that are focused on building a healthy, strong and skilled community.

Website; oonah.org.au Phone: (03) 5962 2940



# Culturally and Linguistically Diverse Families



## **Chinese Family Services**

Uniting Connections offer a range of programs to support families living in Monash. Programs offered include:

- Chinese Playgroup
- Information sessions for Chinese parents
- Support for Chinese fathers

Phone: Joseph Jin - 0422008145 or 98754222

Email: Joseph.Jin@vt.uniting.org

#### Victorian Multicultural Commission

Strengthens cultural diversity in Victoria through consultation, advocacy, celebration, and promotion. Site list more than 1700 services including interfaith networks, language service providers, government agencies, language schools, and events

**Phone:** (03) 7005 1267

Website: multiculturalcommission.vic.gov.au

## **Migrant Information Centre**

The Migrant Information Centre (Eastern Melbourne) (MIC) assists families and children from migrant and refugee backgrounds residing in the eastern suburbs of Melbourne to understand Australian life, integrate into a multicultural community, and access services.

Website: miceastmelb.com.au

#### **English Conversation Corner**

Free online weekly sessions to practice your English skills in a relaxed supportive environment. Organised by volunteers with training through AMES. Conversation groups are for those over 18 years of age

**Website:** ringwoodchurch.org.au/be-involved/community

## **Asylum Seeker Resource Centre**

Provides material aid, housing, education support, legal aid, for people seeking asylum

Website: asrc.org.au



# Family Violence Support



## The TRAK Forward Program

Supports people to move forward after family violence, Includes

- Safety Planning
- Child and Family Counselling
- Coaching in the home or refuge
- Support to access other services
- Access to peer support

People living in Manningham,

Boroondara, Monash and Whitehorse can access the service free of charge. Intake

Phone: 03 9896 6395

Email: trakeast@anglicarevic.org.au

# **Eastern Domestic Violence Services (EDVOS)**

Support includes working with police and courts, housing assistance, counseling, and men's intake. Free and confidential service

Phone: 9259 4200

Safe Steps Phone: 1800 015 188 (24-hour crisis

line)

Website: edvos.edvos.org.au

## Women's Self - Defence Course

A 4-week, empowering self-defence course for women who have experienced family violence.

Cost: Free

When: Thursdays 10:30am -12:30am. Dates: 17th March - 7th April 2022

Phone: 9886 3899

**Email:** 

womanscentre@crosswaylifecare.org.au

## **Crossways Life Care**

Supports women who have experienced family violence through counseling, mentoring, financial care, a women's centre, meals, and community groups. Based in the Whitehorse area

Phone: (03) 9886 3899

Email: lifecare@crossways.org.au





# Family Violence Support

#### Re:SPECT

The Women's Re:SPECT program utilises the visual arts, journaling and mindfulness for self-expression to explore themes relating to emotions, values and identity. Moving towards healing and recovery.

When: Tuesdays, 1st March - 5th April 2022

**Time:** 10am - 12pm

**Where:** Doncare - Manningham City Square, suite 4 level 1/687 Doncaster Rd, Doncaster

To register or to find out more, please **contact Sonia on 9856 1500** 

### **Cool Kids**

Cool Kids is a therapeutic group for primary aged children with experience of family violence and/or homelessness who live in the Outer East region.

The group provides a safe space for Children to come together, learning about emotions and respectful relationships whilst having some fun. There's a mixture of discussion, arts & craft, mindfulness, storytelling and outdoor play. We provide a healthy afternoon tea.

When: Monday 7th February- 4pm - 5:30pm

Where: Croydon

Cost: Free

Phone: 8870 4040

Email: pathwaystoresilienceoe@vt.uniting.org



## **Create Together**

Create Together is a group designed to strengthen healthy connections between parents and kids through art-making, play and having fun. The activities we offer provide a healing space that supports self-expression and calmness in family relationships.

Cost: Free

When: Tuesdays, 4:15pm - 5:15pm

Dates: 22nd February - 29th March 2022

**Location**: Box Hill (Exact location will be

provided once registered)

**Phone:** Trak Forward intake - 03 9896

6395

Email: trakeast@anglicarevic.org.au

#### You Matter

A Creative art therapy group for teens aged between 13-18 years who are living with or have lived with family violence

- Improve self-confidence and self esteem
- Learn about healthy relationships
- Form new friendships
- in a safe space that encourages listening and

When: Tuesdays, 1st March - 5th April 2022

Time: 4pm - 6pm

**Where:** Doncare - Manningham City Square, suite 4 level 1/687 Doncaster Rd, Doncaster

There is **no cost** for this program, and all art materials will be provided. No artistic skills are necessary!!

To register your child or to find out more, please **contact Sonia on 9856 1500** 



# Support for Dads



#### **Dads Online**

Dads come in all shapes and sizes and many are part of a separated family. There is one distinct common thread that connects us, we love our children, we embrace fatherhood and intentionally make it a priority.

Dads Online are dedicated to these Dads. We providing relevant information and ideas that tap directly into the heart of topics that are most important to Dads.

Where: Online

Contact: www.dadsonline.com.au/contact

#### **DadsLink**

The DadsLink Meetup group is a space for all the Dads and Father figures in our community to connect, while also creating opportunities for them to enjoy healthy activities and camps with their children.

Where: Hocokah House in Canterbury.

Contact: dadslink@ymca.org.au

#### **Dads Matter**

# A Parents Building Solutions Program for fathers

Would you like to:

- Better understand your importance in your child's life?
- Have agreements that work?
- Improve your relationship with your child?

When: Monday (6 evening sessions)

14th February - 28th March 2022 (no session

**Time:** 7.00pm to 9.00pm

**Bookings:** Julia at Parentzone

9721 3629 or 0400866 495

#### **Dads in Distress**

Dads In Distress supports Dads experiencing trauma through family breakdown and separation anxiety. We also acknowledges the specific issue of fatherchild contact and custody battles commonly termed 'parental alienation', a factor closely linked to stress, separation anxiety, depression, isolation and suicide in Australia.

#### Website:

https://www.parentsbeyondbreakup.com/dids

Phone: 1300 853 437



# **Professional Development Training**



# Bringing Up Great Kids: Learning the basics for professionals who work one - on- one with parents

This session showcases BUGK resources and materials and demonstrates how the material can be used in everyday practice with parents.

**Date:** 10th March 2022 **Time:** 10:00am - 1:30pm

Where: Online

Contact: PJewell@childhood.org.au\_

http://professionals.childhood.org.au/course/bugk-working-with-parents/

## Bringing Up Great Kids in the First 1000 Days

Learn how to run the BUGK in the First 1000 Days as a way of promoting positive and nurturing relationships between adults involved in the pregnancy and care of the new baby/young child. Note: this is a variation of the Foundation Bringing Up Great Kids Program and you will need to have completed this prior to registration for this training

**Date:** 31st March 2022 **Time:** 10:00am - 1:30pm

Where: Online

Contact: PJewell@childhood.org.au

http://professionals.childhood.org.au/course/bugk-first-1000-days/



## **Useful Contacts for Families**

## **National Help Lines**

Police (24-hour stations) 000

Lifeline Crisis Support. Suicide Prevention 13 22 89

Homeless Crisis Line 1800 825 955

Drug and Alcohol Services 1800 888 236

Family Violence Help: 1800 015 188

Kids Help Line Phone Counselling Service: 1800 551 800

Parentline Victoria Counselling information Service 13 22 89

Mensline Counselling Service 1300 78 99 78

Q Line Counselling & Referral Service for LGBTI people 1800 184 527

## **Eastern Region Council Offices**

#### **Boroondara City Council**

8 Inglesby Rd, Camberwell VIC 3124 (03) 9278 4444

https://www.boroondara.vic.gov.au/

#### **Knox City Council**

511 Burwood Highway, Wantirna South VIC 3152 (03) 9298 8000

http://www.knox.vic.gov.au/

#### **Manningham City Council**

699 Doncaster Rd, Doncaster VIC 3108 (03) 9840 9333

https://www.manningham.vic.gov.au/

#### **Maroondah City Council**

Braeside Avenue, Ringwood or Civic Square, Croydon

1300 88 22 33 or (03) 9298 4598

https://www.maroondah.vic.gov.au/

#### **Whitehorse City Council**

379-397 Whitehorse Rd, Nunawading 3131 (03) 9262 6333

https://www.whitehorse.vic.gov.au/

#### **Yarra Ranges Council**

15 Anderson Street Lilydale, VIC 3140 P 1300 368 333 (03) 9735 4249 https://www.yarraranges.vic.gov.au/Home

## **Centrelink**

Carers 132 717

**Families 136 150** 

Financial Information Service (FIS) 136 357 (FIS seminar booking)

Help in an Emergency 132 850

Indigenous Australians Call Centre 1800 136 388

Languages (Multilingual) 131 202

Low Income Healthcare Card 132 490

Online Support Hotline 132 307

myGov Help Desk 132 307

People With a Disability 132 717

### **Medicare**

#### General enquiries 132 011

Aboriginal and Torres Strait Islander Line 1800 556 955

Australian Immunisation Register Enquiries 1800 653 809

Compensation Recovery - Medicare 132 127

Disaster Health Care Assistance 1800 660 026

myGov help desk 132 307

Pharmaceutical Benefits Scheme 132 290

Telephone claims 1300 360 460 Translating and Interpreting Service (TIS National) 131 450



# Eastern Region Community Services Contacts

## **ANGLICARE VICTORIA** 1800 809 722 anglicarevic.org.au

#### Anglicare Box Hill (03) 9896 6322

37-41 Prospect Street, Box Hill VIC 3128

- Adolescent Support, Youth Counselling and Mediation
- Crisis Accommodation for Young People
- Drug & Alcohol Services
- Family Counselling
- Family Services
- Financial Counselling
- Foster and Kinship Care
- Men's Behaviour Change Group
- Residential Care
- ParentZone

#### Anglicare Lilydale (03) 9735 4188

47-51 Castella Street, Lilydale, Victoria, 3140

- Family Violence Support
- Foster Care Intake and Services
- Integrated Family Services
- Men & Boys Program
- TEACHaR
- Integrated Family Services
- Child FIRST

# EACH Eastern Access Community Health

https://each.com.au/services

Phone: 1300 003224

- Assistance in accessing NDIS Services
- Childhood Intervention Services
- Speech Pathology
- Occupational Therapy
- Counselling
- Dietetics
- Oral Health
- Playgroups
- Psychology
- Child care
- Youth Clinic
- Youth Development
- Youth Counselling
- Youth Group programs
- Youth Mental Health support

# DONCARE Manningham City Square, Suite 4 L1/687 Doncaster Rd,

Doncaster (03) 9856 1500

- Information & Emergency Relief
- Counselling
- Family Services
- Family Violence Prevention and Recovery Services

**BEYOND BLUE** 1300 22 4636 Support for depression and anxiety

## HEADSPACE YOUTH MENTAL HEALTH

Phone Counselling 1800 650 890 Hawthron (03) 9815 0818 Knox (03) 9801 6088

#### **INPSPIRO COMMUNITY HEALTH**

Lilydale · (03) 9738 8801 Belgrave (03) 9738 8853

#### **RELATIONSHIPS AUSTRALIA**

1300 364277

**SANE AUSTRALIA** 1800 18 7263 Mental illness and support information UNITING https://www.vt.uniting.org/ Phone: 1300 003 224

Uniting Burwood East Phone: (03) 9803 3400

Emergency Relief: 9:30am to 3:35pm Counselling: By appointment

**Uniting Connections** Blackburn 9875 4222 Croydon 9724 2222 Child FIRST, Family Services, Home-Start Scheme, Parenting Assessment and Skills Development Service, Starting Out

**Uniting Harrison** Mount Waverley (03) 9051 3000 Crisis assistance, Family Mediation, Youth Support, Affordable Housing

**Uniting Wesley** Croydon (03) 9839 6100 Ringwood (03) 8870 4070 Foster Care, Adolescent Support, Family Violence, Homelessness & Crisis

**Uniting Prahran** Kew East (03) 9692 9400 Mt Waverley (03) 9692 9400 Mental Health Support, Personal Helpers and Mentor Service

# **ParentZone Pods**





# Podcasts for parents, carers and those who support others with their parenting

The ParentZone Teams are delighted to bring you 6 ParentZone Pods for you and the families you support. Each Pod identifies and explores common issues parents bring to our parenting groups, and offers strategies to try in these situations.

## **Podcast Episodes Available Now!**

**Episode 1: Family Meetings - click here to listen** 

**Episode 2: Dealing with Anxiety - click here to listen** 

**Episode 3: Sibling Rivalry - click here to listen** 

**Episode 4: Getting Children to Listen - click here to listen** 

**Episode 5: <u>How to Respond to Kids' Behaviour</u> - click here to listen** 

Episode 6: How to Stop Yelling at your Kids - click here to listen

ParentZone Pods can be found on our website and via Spotify

# Partnering and Professional Training with ParentZone

#### **Parent Educators Network**

The next Parent Educators Network Meeting will be on Wednesday 9th February from 9:30 - 11:30 am on Zoom. Any professionals working with parents in the Eastern Region are welcome to join us in sharing resources, networking, and hearing from our informative guest speakers!

This term we will hear our own Julia Russell from ParentZone speak about Circles of Security Parenting. Julia has recently completed the training and will be delivering in Term 1. The Circle of Security is a visual map of attachment. The "father" of attachment theory, John Bowlby, said this about attachment: "Intimate attachments to other human beings are the hub around which a person's life revolves, not only as an infant or a toddler or a schoolchild but throughout adolescence and years of maturity as well, and on into old age. From these intimate attachments a person draws strength and enjoyment of life and, through what he contributes, gives strength and enjoyment to others. These are matters about which current science and traditional wisdom are at one." (Bowlby, J. (1980) Attachment and Loss: Volume 1. Attachment. Basic Books: New York.)

We will have time to connect, share resources, service updates and discuss emerging trends. Register for meeting link at https://www.trybooking.com/BWWAL

ParentZone offers professional consults and training to professionals working with parents on a variety of themes and covering all ages and stages.

If you would like to be on our mailing list to hear about future ParentZone events, or if you would like further information on training opportunities available through ParentZone please email:

#### parentzone.eastern@anglicarevic.org.au

We look forward to hearing from you!
The ParentZone Eastern team,
Tamara, Sharon, Julia, Michelle, Laurie, and Jo



# ParentZone Newsletter Submission Dates What Are Your Plans for 2022?

As a Parent Resource Service, we are very interested in hearing from professionals who work with parents throughout the Eastern region of Melbourne.

What emerging needs have you identified? What upcoming programs and services is your organisation offering or planning to offer?

To submit an entry into future ParentZone newsletters please email parentzone.eastern@anglicarevic.org.au by the last day of each school term.