WE WORK FOR BETTER

2022 IMPACT REPORT





OUR PROMISE

Every child has the right to a safe and happy childhood. Anglicare Victoria works for families, children and young people. We understand their challenges and every day we see their strength. We know that with the right support, people can achieve their goals. For some this means keeping the family together in tough times. For others it's as straightforward as finding a way to pay the bills. We offer children, young people and families expert help to resolve differences, build better relationships and find a place to belong.

Working together, for better.

OUR COMMITMENT TO CHILDREN AND YOUNG PEOPLE

As a child-safe organisation Anglicare Victoria is committed to supporting and providing environments where children and young people are respected, their voices are heard, their rights are upheld and their safety is paramount.

OUR COMMITMENT TO DIVERSITY, EQUITY AND INCLUSION

We strive to be an inclusive, safe and responsive organisation which promotes diversity and actively supports inclusion for Aboriginal and Torres Strait Islander peoples, people from LGBTQIA+ communities, people with disabilities, people from diverse cultural and linguistic backgrounds, people of all ages, people with caring responsibilities and people with diverse religious beliefs or affiliations.

Being a diverse and inclusive organisation goes to the very heart of our work: transforming the future of families, children and young people.





THIS YEAR'S THEME

This year's Impact Report We Work For Better theme is families. From crisis and chaos to calm, we explore how we navigate families through the services they need to reach the other side.

With client voice at the front and centre of the report, AV captures case studies from children, young people, families, and staff who have spoken with us and talked about their origins, connections, experiences, intervention, and support.

With AV celebrating its 25th anniversary, we look back at where we have been and focus on what the next 25 years look like for the agency and the client.

OUR VISION

Anglicare Victoria works with children and families to build better tomorrows. We work with them to find solutions for children in need, create opportunities and pathways for young people, provide tools and support for families to stay together. We find innovative ways to overcome challenges and to make the system better.

Privacy Statement

We're committed to protecting your privacy in accordance with state and Commonwealth privacy legislation, and other relevant laws. We only collect, use and disclose your information in ways that comply with these laws.

*Names in stories have been changed in the interest of protection and privacy.

Models appear in our photographs unless otherwise stated, to protect the identity of our clients. The photographs used within this report are a combination of purchased imagery and rightfully owned images of Anglicare Victoria.

Anglican Welfare Agency Act 1997

Anglicare Victoria was created by the Anglican Welfare Agency Act 1997, an Act of the Victorian Parliament.

WOMINJEKA

WELCOME

Nark kirrip-ik My friend/s

Cabbe melemung' il biladu-njan war? Greetings, how are you?

Liwik bulok nugal ik We pay our respects to the Ancestors past, present and future

Ngoon godgin kirrip-bulok nugal ik Thanks my many friends

Ngoon godgin wumen-ngat biik-dui-ik Thanks and come all of you on my Country

Ngoon godgin Thank you

We acknowledge the Traditional Custodians of the land on which we work and live. We recognise their continuing connection to Country and community. We pay respect to the Elders of the past, present and future.



SCAN HERE To watch AV's opening of our new Box Hill office, with a Smoking Ceremony and Welcome to Country from Kellie Hunter.

Pictured holding a Smoking Ceremony, Anglicare Victoria's Senior Cultural Operations Lead, Kellie Hunter - Wurundjeri Woi-Wurrung

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Anglicare Victoria respectfully acknowledges the traditional owners of country throughout Victoria and pays it respect to the ongoing living cultures of Aboriginal and Torres Strait Islander peoples.

We acknowledge and pay respect to the work of Aboriginal and Torres Strait Islander educators, past and present, who have ensured the Aboriginal and Torres Strait Island identity and culture have thrived.

We value the rich culture and history of the first people of this land.



CEO MESSAGE

A milestone year

The 21/22 year has tested the resilience of our communities and our organisation. While we're grateful that some of the challenges of the pandemic have eased, the aftershocks of COVID-19 are still being felt, along with new pressures emerging in its wake.

As always, the most vulnerable people in our state are hardest hit. Families who were already struggling have felt a new blow, with the soaring costs of housing, food and everyday essentials. Many have been pushed to their very limits, and with new stresses, instances of family violence have escalated.

In this context, it's been a particularly busy year for Anglicare Victoria, with demand for many services reaching an all-time high. I'm proud to say that we've not only held strong as an organisation – continuing to provide outstanding support to children, young people and families in need – we've stepped up and shown new strength. Through our staff, programs and services we've displayed the kind of character that means we're a go-to agency for marginalised people, as well as a trusted partner for government.

I'm deeply grateful to you, Anglicare Victoria's supporters who have continued to show incredible compassion and generosity. Without you by our side, we could not reach as many vulnerable Victorians as we do. You're helping us provide Emergency Relief Services to families who have nowhere else to turn. Your gifts mean we can support women and children to escape family violence. With you, we can innovate, develop and deliver more support, programs and services to kids in residential and foster care, and disadvantaged families around the state. This year also marks Anglicare Victoria's 25th Anniversary – a milestone that's given us an opportunity to reflect on the past, while we turn to a new chapter of our future. I hope you see how we've developed and grown over the last quarter century, leaning in to meet challenges and do even better for the people we support.

In the year ahead, we'll focus more energetically than ever before on becoming leaders in the support we provide disadvantaged people, and advocacy for their situation with government. At the same time, we'll build on our commitment to self-determination and aboriginal connection through initiatives including our Buldau Yioohgen and Cultural Ambassador program.

As part of the Anglicare Victoria family, I hope you'll stand with us in the years ahead and continue to transform the lives of vulnerable Victorians.

Denald

Paul McDonald CEO Anglicare Victoria



WORKING TOGETHER, FOR BETTER

Over the last year, more than 1850 staff working out of 93 locations across Victoria, committed to improving the lives of more than 30,000 Victorians



On any given night, AV has over 1000 kids in our care



CHILDREN AND YOUNG PEOPLE LIVE IN SAFE AND STABLE HOMES

Annually, AV provided care for more than **1500** children and young people in Out-of-Home Care (OoHC)

848

children and young people were provided foster care over the last year

375

children and young people were helped to maintain connections with their families through kinship care

226

children and young people were cared for in **27 residential care** homes across the state

104

children and young people were supported across targeted care packages, permanent care and lead tenant



More than

foster carers opened their homes and provided care to children and young people in need

More than **300**

kinship carers looked after children and young people who are related to them





FAMILIES BACK IN CONTROL, STAYING AND GROWING TOGETHER

families took part in AV's evidence-based programs, which are internationally recognised for their success in keeping families together

More than **3000**

vulnerable families were provided support with parenting and early intervention programs, by our **family services** teams

More than **3600**

parents were assisted and supported with parenting groups, courses and advice by AV's **ParentZone** program AV worked to help the increasing number of victims of domestic violence throughout the pandemic, providing specialist family violence programs for more than

people in need

STRONG YOUNG PEOPLE

314

young people were supported back into schooling thanks to our **TEACHaR** program

632

young people who had disengaged from education were supported with the Navigator program

More than

clients were provided services, including assessments and counselling through our Alcohol and Other Drugs programs





FAMILIES, CHILDREN AND YOUNG PEOPLE MOVING FROM CRISIS TO RECOVERY

More than

3500

Victorians' financial situations were improved with access to financial counselling and education

*Data as of June 30th 2022. Period inclusive of the 2021/2022 financial year. Every effort is made to ensure the data is accurate at the time of publication. Data is subject to change as additional information is obtained. There may be a lag in public reporting of particular data due to data quality assurance activities, ongoing maintenance and updating of notification details

LIFE-CHANGING EDUCATION SUPPORT

TEACHaR is a highly effective, evidenceinformed program that helps kids in AV's out-of-home care to engage in school, catch up and keep up with their peers. With the extra support TEACHaR provides, kids are able to gain confidence, develop new skills and get the educational foundation they need to create better futures for themselves.

The TEACHaR program runs throughout Victoria, including in Melbourne's West, one of the most socio-economically disadvantaged regions in the country. Pockets of entrenched intergenerational disadvantage continue to exist, where both education and life opportunities are significantly impacted. Recent NAPLAN results show schools in the area amongst the only ones in the state that are considered below average. At the same time, disadvantaged students in Melbourne's West studying Year 9 were a staggering 3-5 years behind their peers in numeracy and 4.4 years behind in reading.

With the support of kind, caring people like you in our Anglicare Victoria community, this year the TEACHaR program continued its vital work in Melbourne's West and beyond. TEACHaR's qualified educators provided intensive, tailored, trauma-informed teaching to 314 students. These vulnerable young students – who also had the additional challenge of resuming school after COVID disruptions – were supported to re-engage in school through personalised one-on-one tutoring.

With you by our side, we were also able to initiate the inaugural 'Stephen Newton Scholarship'. Named after Anglicare Victoria's recently retired Chairperson, the scholarship is awarded to Year 12 students in our out-of-home care, including participants in the TEACHaR program. Scholarships help fund school support and an education mentor to assist students through their final year at school.





In 2021-2022:

314 students supported by TEACHaR Program, including 27 in Melbourne's West. Overall:

Full time school attendance doubles – rising from 26% attending full time to 52% attending full time after TEACHaR (Giles 20)

Engagement in learning nearly doubles – from 34.1% engaged pre TEACHaR to

64% after

(David 2016; David & Wise 2016)

More than 22X as many young people are on track academically – from 19.7% before TEACHaR to 47.6% after TEACHaR intervention (David 2016

(David 2016)

SUPPORTER SPOTLIGHT

The Collier Charitable Fund was established by Melbourne sisters Alice, Annette and Edith Collier in 1954 to continue, in perpetuity, their lifelong practice of supporting charities and people living in disadvantage.

The Fund began supporting Anglicare Victoria in 1955 and has been providing invaluable funding to the TEACHaR program since its inception in 2017, championing the program's mission to provide education support that empowers kids to rewrite their futures.

Anglicare Victoria would like to thank the philanthropic funders of AV's TEACHaR program: Collier Charitable Fund, donors from the Anglican Diocese and Parish Partnerships, as well as all others who have generously supported the program since its inception. "TEACHaR is a great program. The more money we can put into programs like this, that support the disadvantaged so everybody can get an equitable outcome, the better.

Putting the resources into building capacity in those students – that's the most important thing we can be doing." – Wendy Lewis, Executive Officer, Collier Charitable Fund

Collier Charitable Fund





BIG DREAMS, NEW OPPORTUNITIES

The name Buldau Yioohgen (BY) means "Big Dreams" and that's what Anglicare Victoria's Indigenous Youth Leadership Academy is striving to foster in the young indigenous people who are in our care.

Along with your incredible support, we're privileged to have community Elders in the program and partner organisations who provide our young people with exciting hands-on experiences and welcome them into inspiring, professional work environments that they may not otherwise encounter.

This year was full of firsts for our BY participants. Thanks to our partners at Tennis Australia and Tennis Victoria, thirty-five indigenous young people and their families participated in the first-ever First Nations Day at Australian Open 2022.

At this world-class experience, young people enjoyed painting, live music, tennis lessons – and an impromptu meeting with tennis star Ash Barty. Meanwhile on court, BY participants Rhys and Lewis were the first-ever Aboriginal ball kids at the Australian Open.

Selected from more than 2,500 applicants, it was a wonderful achievement that has inspired other BY

participants to follow in their footsteps, with over 28 applications already submitted for jobs at the 2023 Australian Open.

Tennis Australia and Tennis Victoria also hosted 16 young people to attend the week-long National Indigenous Tennis Carnival in Darwin. The event is the largest gathering of indigenous tennis players in the country with over 300 juniors competing. "We came second out of all the states and two of our kids were in the grand final and had to play each other", says Anglicare Victoria's Senior Cultural Operations Lead, Aunty Kellie Hunter. "They loved it."

Before and after the Carnival, BY participants had the opportunity to spend time in Litchfield National Park and attend a cultural workshop in Darwin, connecting with both culture and country in the Northern Territory.



"It's really fun when you get out on court, I wasn't as nervous as I thought I'd be!" – Lewis.

SUPPORTER SPOTLIGHT

Tennis Victoria has been a wonderful, collaborative partner of the BY program since 2017. While Tennis Australia is responsible for large, marquee tennis events, Tennis Victoria has a grassroots connection with communities across the state. The organisation provides a range of unique opportunities to BY participants and runs events including 'Culture on Court' – a program designed to bring community together, led by culture.

Anglicare Victoria would like to thank the philanthropic funders of AV's Buldau Yioohgen program: Lyone Foundation, The William Angliss Charitable Fund, The Kimberley Foundation, donors from the Anglican Diocese and Parish Partnerships, as well as all others who have generously supported the program since its inception. "To us, tennis is not just about hitting balls around the court. Through BY, we're understanding how to better support and engage with First Nations peoples to ensure that our sport is accessible on-court and can also provide career progressions through coaching or working at the Australian Open and through all levels of the sport." – Danielle Lowerson, Inclusion Lead, Tennis Victoria.



OUR COMPASSIONATE COMMUNITY

With the cost-of-living skyrocketing, families who were already struggling have been pushed into crisis. Over the last 18 months, the number of people turning to Anglicare Victoria's Emergency Relief Services for support has doubled.

With such a high level of demand, our 17 Emergency Relief Centres - many of which have limited space for food storage - were finding it challenging to provide vital relief to families in desperate need.

That's when we turned to you - our community of wonderful supporters. And, your response was inspiring.

We asked for \$160,000 to secure, fit-out and run an 'AV Aid' van that would deliver food to our Emergency Relief Centres around Victoria. With that funding, the van could make regular deliveries to ensure we had stocks available whenever vulnerable families called on us for food.

It is an understatement to say we were humbled by the compassion and generosity of supporters like you. We received kind donations totalling almost \$480,000 meaning the 'AV Aid' van can now run for multiple years, and provide fresh food and groceries to people in need across this extended period.

We are deeply grateful to everyone who has helped to fund this vital new van that will help us ease the burden for families in crisis for years to come.



AV provided

Victorian families in urgent need with emergency help, including groceries, clothing, medication and financial assistance.



SCAN HERE To hear how AV's emergency relief centre volunteers are supporting record levels of people experiencing hardship.

Anglicare Victoria would like to thank the philanthropic funders of our Emergency Relief program: The Danks Trust, donors from the Anglican Diocese and Parish Partnerships, as well as all others who have generously supported the program since its inception.



SUPPORTER SPOTLIGHT

Peter Manger is one of the members of our Anglicare Victoria community who made a generous contribution to help get the 'AV Aid' van up and running.

Peter grew up in the suburbs of Melbourne and won several scholarships that allowed him to become the first person in his family to go to university. He became a consulting engineer, and while not always a churchgoer, he considers himself 'an Anglican at heart'.

Peter has made the extremely generous decision to leave a gift in his Will to the Anglicare Victoria, a commitment for which we're deeply grateful. Our appeal to fund the 'AV Aid' van also struck a particular chord with him. "From an early age, I knew that some people did not have easy lives. So if I'm in a position to help, I should do so," Peter says. "Being an engineer, I'm more interested in giving money to tangible things, so something like the 'AV Aid' van, that really appealed to me."



SUPPORT TO RECOVER AND REBUILD

On the night of June 9th 2021, wild storms with heavy rainfall and damaging winds of up to 100km/h hit central, north central, northeast and eastern districts of Victoria.

Thousands of fallen trees, flying debris and flooding caused havoc – blocking roads, destroying property and rendering many homes uninhabitable.

In the aftermath of the storms the extent of the damage became clear, and as it did, kind supporters like you helped Anglicare Victoria respond to the urgent needs of people affected by the storm.

With you by our side, we acted quickly, focusing our efforts on the worst hit areas in the eastern region, including the Dandenong Ranges. Your kind gifts were instrumental in ensuring there was food available for distribution to the community through the local Anglican parish. Your generosity also helped with other emergency relief, including the delivery of essential white goods and vouchers for food and necessities that would help families on their first steps to recovery after the storm.

"Donations were instrumental in supporting us to get out there and do what we needed to do in the immediate sense," says Stephanie Bortignon, Program Manager of Community Services in the Eastern Region. "That support allowed us to establish a foundation to work from, and to be ready for the next stage." Over the last year, our Disaster Recovery team supported 600 individuals and families to recover and rebuild their lives. They provided intensive case management and support tailored to the specific needs of each person and family.

"Housing was a huge priority. Many people's houses became uninhabitable or were severely damaged, so part of our work was advocating for our clients with local councils and insurance companies. We also supported people to access appropriate trades and assessments of risk on their property," says Stephanie. "There was also support in linking people with health and psychological services that were required."

Committed to staying for the long-term to help residents get back on their feet and resume their everyday lives, our Disaster Recovery team will continue to work with residents until the end of 2022.









A severe weather warning resulted in winds reaching 50-100kmh, accompanied by heavy rainfall, impacting **central**, **north central**, **northeast and eastern districts of Victoria**.

The emergency response was labelled one of the **largest operational events** in Victoria's State Emergency Service history.

Over 300km of Yarra Ranges road network were impacted, stopping businesses from opening for over a month.





The largest power outage in Victoria at the time, was also a result of the extreme weather.

600 individuals and families supported by AV's Disaster Recovery team in meeting their storm recovery needs.

'Hope Packs' distributed to 68 displaced residents at the 12 month anniversary of the storm.

HELPING PRIMARY SCHOOL STUDENTS THRIVE

As you drive through the beachside suburbs of the Mornington Peninsula, the first impression is of affluence. But the truth is, there are many vulnerable families living on the peninsula who are struggling with unemployment, low incomes and the mounting pressure of sky-rocketing rents.

All of this puts vulnerable families under huge stress, which can affect children's attendance and engagement in school.

Thanks to the kind support of people like you, Anglicare Victoria works in five key primary schools on the Mornington Peninsula. In each school Family Workers provide intensive student, family and carer support. At the same time, our qualified education counsellors work day-by-day with vulnerable families, supporting them with activities and therapies designed to encourage better engagement, attendance and educational outcomes for students from Prep to Grade 6. Families at each school have different needs, and this year the focus for our Family Worker at the Tootgarook Primary School has been supporting students and families as they recover from the disruptions of COVID-19. They've worked extensively with families facing mental health and well-being challenges – including anxiety – and are striving to increase school attendance and engagement amongst young students from vulnerable families.

Your generous gifts have helped fund impactful projects at Tootgarook Primary including a wellbeing space and sensory garden that's brought students, families and school staff together in collaboration and planning; a joyful Grade 6 graduation ceremony; and food vouchers, hampers and resources to support vulnerable families throughout the year.





SUPPORTER SPOTLIGHT

Advertising industry legend and philanthropist Peter Clemenger AM has visited the Mornington Peninsula for many years. When his late wife Joan found out about the growing number of disadvantaged families in the area, the couple swung into action, funding various community projects. In 2008, Peter and Joan connected with Anglicare Victoria and their extraordinary generosity has funded many aspects of the Mornington School Project. Most recently, Peter provided funds for a much-needed school bus for Tootgarook Primary that will help boost attendance and allow students to travel for excursions.

"Learning about the problems in Rosebud, Tootgarook and the area, it seemed more than appropriate to try and help. And really, we might have provided the money, but Anglicare has done the work. Without Anglicare, it wouldn't have happened." – Peter Clemenger.

WITH A LITTLE HELP FROM OUR SCHOOLS

Every year parish, state and private schools across Victoria generously devote their time, creativity and energy to raise funds in support of Anglicare Victoria.

While each school kindly supports us in its own unique way, their compassionate work has an important impact, helping to transform the lives of vulnerable children, young people and families in our state. We are sincerely grateful to every teacher, staff member and student who contributes – in ways big and small.

For more than 17 years the Overnewton Anglican Community College has been one of our wonderful school partners. Kind-hearted and generous, the school community has donated over \$50,000 that they've raised through appeals, student-led activities and 'Dinner with Angels' events. This year the school has also integrated Anglicare Victoria into its Year 9 'Faith in Action' curriculum and their first 'Sleeping under the Stars' event.

"We focus on Anglicare Victoria as one of our primary partnerships," says Sharyn Gubbels, the College's Head of Religion and Values Education (RaVE).

Innovative and impactful, the theme of this year's 'Faith in Action' program was home and homelessness. In consultation with Anglicare Victoria, the Overnewton team guided students' research and took them on a visit to the city where they got an insight into the challenges faced by people experiencing homelessness. Students then held a fundraiser and used donations to make care packs for someone without safe housing. "Students go and shop for items, package them up and write a message to the recipient. Those packages are then donated to Anglicare Victoria to be distributed," explains Sharyn. "Providing students with opportunities to see a bigger world than they may experience otherwise, and break down paradigms and stereotypes is key, and the opportunity to do that with Anglicare Victoria is invaluable."

Feedback from students has been extraordinarily positive and the program will continue into the future, along with the 'Sleeping under the Stars' event which also gives students a new perspective on the lives of people who are homeless.

We look forward to continuing our partnership with Overnewton Anglican Community College and growing our ongoing involvement in presentations, assemblies and services at the school.

Anglicare Victoria partnered with 15 schools during the period, providing gifts in kind, donations and volunteer support through our schools giving programs.



BACKPACKS FOR KIDS

More than 200 children in Anglicare Victoria's foster care, residential care and education programs will receive a backpack filled with resources and equipment to encourage them to feel confident in a new home, as well as in the classroom.

Corporate partners Blue Connections IT and Dell Technologies held their very first Backpack Giving Day in April, encouraging staff and customers to give their time and put together backpacks full of useful items for young people in care that might have very little of their own.

The backpacks were made up with items such as a soft toy, some basic clothing and toiletries, as well as a journal and equipment they would need for school. More than 150 customers and staff members were on hand to pack the backpacks and get them ready for delivery.

Paul McDonald, CEO of Anglicare Victoria said that it's the agency's job to help kids in care fall in love with education.

"Unfortunately in out-of-home care, only about 30 per cent of children progress past year 10. We want education to be their best friends, and every pack helps," Paul said. "It was fantastic to have Blue Connections, Dell Technologies, Arid Zone and their clients and customers coming in to lend a hand. It really means a lot to us."



Erica Smith, Head of Marketing at Blue Connections IT said people walked away from the Backpack Giving Day feeling good that they were able to play a small part in helping disadvantaged children looked after by Anglicare Victoria

"We've had a good relationship with Anglicare Victoria for a long time and wanted to assist the organisation more with the work they do. When we spoke to our customers about the Backpack Giving Day, they were all keen to get involved," she said.

"The turn out for this year's event was just fantastic. Especially after COVID-19, people are wanting to give back to those less fortunate than themselves. We're already looking forward to doing this again – it's going to be bigger and better next year!"





66

The backpacks have received some great feedback from our young people:



"Just letting you know I gave Darren* one of the backpacks! He was very excited to get it at the start of term 3 and said he loved the "new smell". He switches between his old backpack and new one and has used the water bottle which was handy as he did not have a water bottle beforehand. His favourite part was the small squishy football that came in the bag!"

- Feedback from 11 year old boy Darren*

"Can I keep it, this is awesome, I love the drink bottle. I'm going to use it at my new school!"

66

– Quote from 13 year old boy Jeremy*

Our Education Specialist presented green backpack to Mary^{*} upon meeting her for the first time. Mary stated that her favourite colour was green and could not believe that she had been given something this wonderful. She pulled all the gifts that were contained in the backpack out and was amazed at all the different gifts. When the Education Specialist went to leave the teaching session, Mary rushed up with the backpack and said the writer had forgotten to take it, whereupon it was again explained to Mary that this was hers to keep. Mary was absolutely amazed that the backpack was hers forever to keep. Mary smiled every time she thanked the writer and was just so thankful for the gift.

After the two weeks school holiday period, Mary rushed up to writer and said she still had the backpack and it was the best gift she has been given, she used it over the holidays to carry her treasures around and is using it to bring her stuff to school.

 Feedback from Backpack presented to 6 year old girl Mary*

FOX FM AND ANGLICARE VICTORIA TOY APPEAL: 'DOING IT FOR THE KIDS!'

Pressures from the pandemic created extraordinary hardships for our families over the last few years. Many parents struggled financially and were faced with the reality of a Christmas without presents under the tree.

In partnership with Anglicare Victoria (AV), the FOX's Fifi, Fev & Nick show created the Doing It For The Kids! campaign. The hosts called on listeners and friends of the show to ensure that every child in care could experience the magic of Christmas by receiving a gift.

Melburnians and people across the country jumped on board to lend their support, with some of Australia's biggest names joining the cause, including Prime Minister The Hon. Scott Morrison MP, Jessica Mauboy, Amy Shark, Karl Stefanovic, Ally Langdon, Dannii Minogue, Shane Jacobson, Matt Preston and Eddie McGuire as well as Simon, Lachy and Tsehay from The Wiggles.

AV staff and client families were delighted that during their final show of the year, the team announced that they raised a total of \$215,457.50.

Fifi Box said: "With so many families and parents doing it tough this year, we wanted to make sure no kids got left behind this Christmas, and we are blown away by this result!"

From our work on the frontline of family services Anglicare Victoria have seen more than double the demand for emergency relief support at some of our Melbourne locations and we supported more than 30,000 kids and families in need throughout the pandemic.

After a difficult and traumatic separation from her long-term partner, Tina* was parenting alone for the first time this Christmas. She shared with her caseworker that despite working three casual jobs that she could only just cover rent and bills and was unable to afford "the Christmas her kids deserved". She reflected on how her kids had been so understanding and supportive, but she didn't know if she had the strength to see her kids wake up to no presents on Christmas morning. After such a challenging year, she just wanted to see her kids smile. Needless to say, when Tina found out about AV's support through the Toy Appeal, she was incredibly appreciative. "Christmas is a time of caring, a time of celebration, a time of joy. We want to bring joy and happiness as well as emotional relief for a number of our families and children that we have under our care. What a lift for them! After all, every parent wants to spoil their child and give them the best present they can at Christmas, and that's what we are all about."

"As an organisation, we could never have reached as many Melburnians as we have without the backing of Fifi, Fev & Nick, and The Fox. We are absolutely blown away by the support we've received from people across the city – other kids, their parents, local businesses, and loyal Fox listeners have been so incredibly generous to this fantastic cause. Thank you from everyone at Anglicare Victoria and from the communities we support day in, day out."

But the donations didn't stop here. Support from all over the country poured in all the way up to the 23rd of December, raising over \$250,000 for kids in need.



SHARING THE MAGIC OF CHRISTMAS WITH FAMILIES IN NEED

"I still can't get over the generosity of those presents, Just bloody fantastic"

– Mother of 2, Family Services.

"This is amazing, it will be a real Christmas, my kids have never had that before"

- Mother of 5, Family Services

"Are you kidding me, I so didn't except this. When I asked for help, I wasn't sure about it, but you are helping me and my daughter, and now these presents. I was worried as I lost a lot of work due to Covid, it's hard to explain that to a teen, when they have already missed out on so much this year, thank you so much"

- Father 1 teen, Family Services

When I dropped off the presents the (kinship mother of 1) began to cry, she said "I didn't even know what to get him, yet alone know how I was going to pay for a present, how can I ever thank you"

Family Service
worker of kinship
mother of 1



SCAN HERE To see how your donations allowed AV to put presents in the hands of more children and their families for Christmas in 2021.



CORPORATE PARTNERSHIPS IMPACT

Anglicare Victoria is deeply grateful for the incredible support of our corporate partners. Their generosity and compassion are felt across every one of our programs, and helps provide life-changing support and services to vulnerable people when they need it most.

Logicalis Australia has been by our side as a cherished corporate partner since 2014. They first began by providing IT Services to Anglicare Victoria, and the relationship then flourished into an ongoing, sustainable philanthropic partnership.

"We have a very good relationship and a strong trust in Anglicare Victoria," says Logicalis Australia CEO, Anthony Woodward. "Over the years we've been able to build on that and tie that into different activities and different projects. It's really rewarding."

While always striving to provide us with IT and business solutions that ensure we effectively connect with our community, the team at Logicalis Australia are also enthusiastic supporters of our fundraising events and appeals. They generously volunteer, fundraise and participate in events including our annual Toy & Food Appeal and Toy Hamper wrapping days. 6

"The hands-on work that we do with Anglicare Victoria connects with our team a lot," says Morgan Tobin, National Programs Manager, Marketing. "We all get together and everyone has that sort of tangible, 'we're making a difference' feeling. That passion is really infectious for our team and it's great to see that grow each year as the relationship builds."

We're delighted to say our partnership with Logicalis Australia has strengthened even further in 2022. The Logicalis Australia team is currently creating a calendar of Anglicare Victoria events that will be hosted on their intranet and website, encouraging even greater staff participation, while we're jointly planning a volunteer day program.

"What's great about our work with Anglicare Victoria is that we see the results of how much of a difference it makes to people in the community," Anthony notes. "That's very powerful."

WAYS OUR CORPORATE PARTNERS HELP:					
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Donations	Volunteering	Regular giving	Events		





PARTNERING FOR A BETTER WORLD

Year after year, our incredible parish partners work with inspiring commitment and uplifting enthusiasm in support of Anglicare Victoria.

We are deeply grateful to each of the Anglican parishes across the state who tirelessly devote their time, creativity and compassion to help transform the lives of vulnerable children, families and young people in Victoria.

One of our cherished partners is the thriving, inner-city parish of St Mark's Fitzroy. "Our parish has a sense of the beauty and expansiveness of God and worship," says Parish Priest, Fr. Stuart Soley. "It has an outward focus, in terms of caring for its community and the poor – those who are on the margins."

Putting their values into action over 40 years ago, St Mark's established a drop-in centre to help ease the burden of people in the community experiencing poverty and homelessness.

In 2010 the parish partnered with Anglicare Victoria, and the St. Mark's Community Centre has now become a hub of help and hope for people in need. The Community Centre provides emergency relief, hot healthy lunches, food parcels, and facilities including showers and a laundry. But most of all, it's a place for connection and one-to-one support, where every person is treated with dignity and respect. Parishioners and community members welcome visitors with a cuppa and a friendly chat, while our Anglicare Victoria staff provide a range of services and support that help people in crisis get back on their feet.

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"The partnership with Anglicare Victoria – between our local church and the agency – is a way of each of us using our skills and the particular gifts that we've got for the greater purpose of creating a better society," says Fr Stuart.

Over the 2021/22 year parishioners have swung back into action after COVID-19 lockdowns. They have been volunteering and fundraising for Anglicare Victoria, packing Christmas hampers for people in need – and much more. With the incredible efforts of parishioners in partnership with Anglicare Victoria, 10 vulnerable people have been found secure housing this year, and the Centre itself has undergone an upgrade of furnishing to ensure it feels as homely and welcoming as possible for anyone who drops in.





THANK YOU TO THOSE WHO GIVE

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